RESIDENT NEWS

Fall 2020

PRESERVATION OF AFFORDABLE HOUSING

POAH COMMUNITIES

POAH COMMUNITIES HELPS RESIDENTS DURING COVID-19 CRISIS

Our residents continue to be the most important aspect of our work at POAH Communities. That is why in everything we do – especially as the world combats a global pandemic – we make mindful decisions that have a positive impact on the safety and security of our communities.

Here are some of the things we have been working on lately to address COVID-19 issues:

- We decided before the federal moratorium on evictions to put our own evictions on hold and to provide residents with every possible resource. And as the federal and local moratoriums have been lifted, we continue to work with residents to provide resources. Please continue to work with your Community Impact Coordinator or Property Manager on any rent-related issues.

- We know how isolated and stressful residents can become during the shelter-in-home orders, so our staff is equipped to perform wellness checks for those residents in need.

- We created the website https://poah.auntbertha.com/, so that residents can be connected to local resources related to financial support, education, health, housing, and community engagement. You can also find out where and how to take advantage of flu testing in your area.

We are all in this together. And our residents help us play an important part in slowing the spread of this virus. Residents should continue to refer to the guidelines we have provided on interactions and social distancing. We ask residents to also limit access in their apartments to all outside visitors (except for caregivers, families or health/essential service-related personnel).

Plus, residents are encouraged to continue to wear masks outside of their apartments and when a member of the management/ maintenance team is present in their unit. Finally, residents can continue to make appointments with the property management team so that we can prepare and address your issues/concerns in a timely manner.

Thank you for joining us in making POAH Communities a safe and secure place to call home.

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