

## YNHH Covid-19 Drive-Up Testing Protocol

Please review the information below about outpatient COVID-19 testing.

Dear Provider:

The Yale New Haven Health System will be opening Outdoor COVID-19 Specimen Collection Stations on or after Tuesday, March 17<sup>th</sup>.

### ADHERE TO THE FOLLOWING PRECISELY

**COLLECTION CENTER IS BY APPOINTMENT ONLY, NO WALK-INS WILL BE ACCEPTED**

**ONLY SPECIMEN COLLECTION FOR COVID-19 TESTING WILL BE PERFORMED**

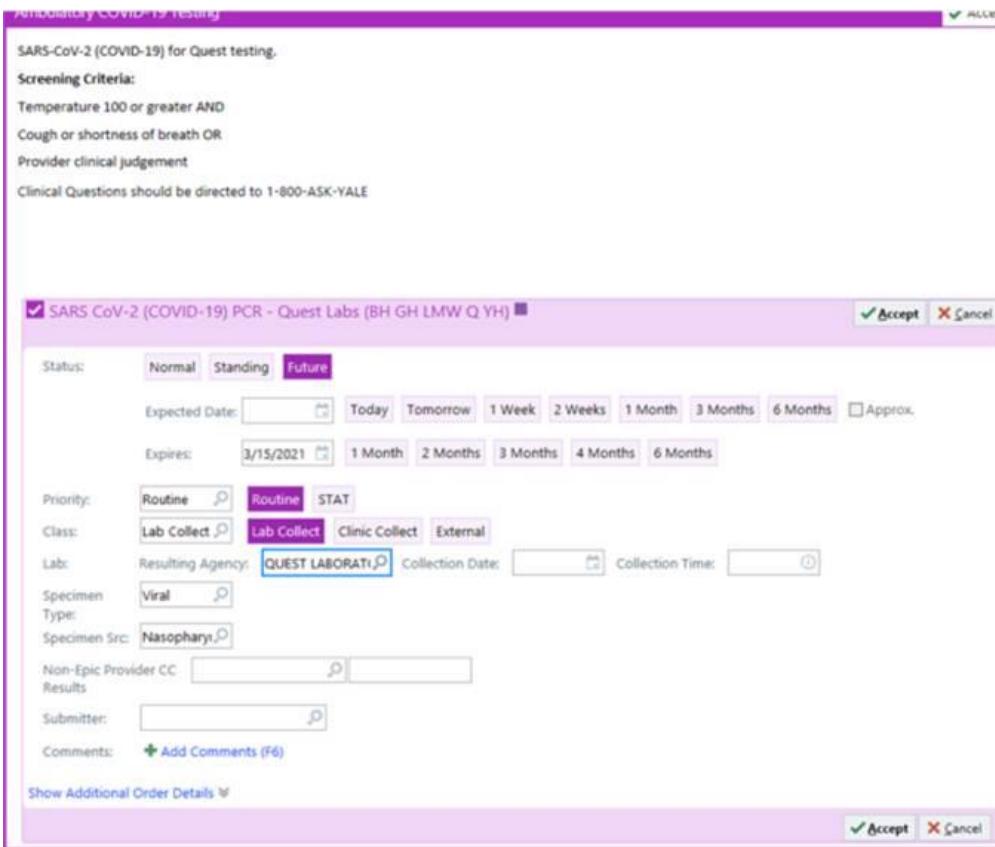
The procedure is as follows:

1. Review your patient's signs and symptoms and travel history and exposure history to COVID-19.
2. Place your order in EPIC as described below:

For Yale New Haven Health System the order looks like the below.

The screenshot shows the 'Ambulatory COVID-19 Testing' order entry screen. At the top, it says 'SARS-CoV-2 (COVID-19) for Quest testing.' Below that, 'Screening Criteria' are listed: 'Temperature 100 or greater AND Cough or shortness of breath OR Provider clinical judgement'. It notes that 'Clinical Questions should be directed to 1-800-ASK-YALE'. A section for 'FOR Yale New Haven Health System Only' states that 'Swabs will only be collected at designated COVID-19 collection sites. Please advise your patient to wait for a scheduling call. Providers can use 1-800-305-3278 for questions or concerns related to test ordering.' A checked box for 'SARS-CoV-2 (COVID-19) PCR - Quest Labs (BH GH LMW Q YH)' is highlighted. The 'Status' dropdown shows 'Normal', 'Standing', and 'Future'. The 'Priority' dropdown shows 'Routine' (selected), 'Routine', and 'STAT'. The 'Class' dropdown shows 'Lab Collect' (selected), 'Lab Collect', 'Clinic Collect', and 'External'. The 'Lab' dropdown shows 'Resulting Agency: QUEST LABORATORIES' (selected). The 'Specimen' dropdown shows 'Viral' (selected). The 'Type' dropdown shows 'Nasopharyngeal' (selected). The 'Specimen Src' dropdown shows 'Nasopharyngeal' (selected). The 'Non-Epic Provider CC' and 'Results' fields are empty. The 'Submitter' field contains a placeholder. The 'Comments' field has a link to 'Add Comments (F6)'. At the bottom, there are 'Accept' and 'Cancel' buttons.

For Yale Health Center, Cornell Scott Hill Health, Fair Haven Health Center and Community Connect Practices the Order looks like the below.



The screenshot shows a computer screen displaying a medical order form for COVID-19 testing. The top header reads "COVID-19 TESTING" and "SARS-CoV-2 (COVID-19) for Quest testing". Below this, the "Screening Criteria" section lists: "Temperature 100 or greater AND Cough or shortness of breath OR Provider clinical judgement". A note at the bottom says "Clinical Questions should be directed to 1-800-ASK-YALE".

The main form is titled "SARS CoV-2 (COVID-19) PCR - Quest Labs (BH GH LMW Q YH)". It includes fields for "Status" (Normal, Standing, Future), "Expected Date" (calendar icon, Today, Tomorrow, 1 Week, 2 Weeks, 1 Month, 3 Months, 6 Months, Approx.), "Expires" (3/15/2021, 1 Month, 2 Months, 3 Months, 4 Months, 6 Months), "Priority" (Routine, STAT), "Class" (Lab Collect, Lab Collect, Clinic Collect, External), "Lab" (Resulting Agency: QUEST LABORATORIES, Collection Date: calendar icon, Collection Time: clock icon), "Specimen Type" (Viral), "Specimen Src" (Nasopharyngeal), "Non-Epic Provider CC" (text input), "Results" (text input), "Submitter" (text input), and "Comments" (button: "Add Comments (F6)").

At the bottom, there are "Accept" and "Cancel" buttons.

If you do not have access to EPIC ordering you may fax your order to: 203-688-5562.

If ordering by fax please also include a **diagnosis** and a copy of the patient's **insurance** card, driver's license or other identification with **correct demographics** (name, date of birth, **MR number** if the patient has one),

3. Once your order is placed your patient will receive a call from our central scheduling staff who will provide your patient with a date, time and location to get their sample taken.
4. If patients arrive at the collection center without a scheduled appointment they will be advised the specimen will not be collected and that they will be contacted by our scheduling staff to obtain an appointment.
5. The final results will appear in EPIC once completed. If you do not have access to EPIC results will be sent to you by fax. All positive results will be called.

Yale New Haven Health is offering a call center for patients and the community who have questions about COVID-19. Healthcare professionals from the health system are available to answer your specific questions Monday - Friday, 7 am - 7 pm.

The Yale New Haven Health COVID-19 call center can be reached at 833-ASK-YNHH (833-275-9644).

