

YNHH Covid-19 Drive-Up Testing Protocol

Please review the information below about outpatient COVID-19 testing.

Dear Provider:

The Yale New Haven Health System will be opening Outdoor COVID-19 Specimen Collection Stations on or after Tuesday, March 17th.

ADHERE TO THE FOLLOWING PRECISELY

COLLECTION CENTER IS BY APPOINTMENT ONLY, NO WALK-INS WILL BE ACCEPTED

ONLY SPECIMEN COLLECTION FOR COVID-19 TESTING WILL BE PERFORMED

The procedure is as follows:

1. Review your patient's signs and symptoms and travel history and exposure history to COVID-19.
2. Place your order in EPIC as described below:

For Yale New Haven Health System the order looks like the below.

The screenshot shows an EPIC Ambulatory COVID-19 Testing order form. The form is titled "Ambulatory COVID-19 Testing" and has a green "Accept" button in the top right corner. The form contains the following sections:

- SARS-CoV-2 (COVID-19) for Quest testing.**
- Screening Criteria:**
 - Temperature 100 or greater AND
 - Cough or shortness of breath OR
 - Provider clinical judgement
- Clinical Questions should be directed to 1-800-ASK-YALE**
- FOR Yale New Haven Health System Only**
 - Swabs will only be collected at designated COVID-19 collection sites. Please advise your patient to wait for a scheduling call. Providers can use 1-800-305-3278 for questions or concerns related to test ordering.
- Test Selection:** A purple bar contains the text: ☒ SARS CoV-2 (COVID-19) PCR - Quest Labs (BH GH LMW Q YH) ☐ Routine, Lab Collect, Expires: 3/15/2021, Resulting Agency - YALE-NEW HAVEN HEALTH SYSTEM LAB
- Status:** Normal, Standing, Future (Future is selected)
- Expected Date:** Today, Tomorrow, 1 Week, 2 Weeks, 1 Month, 3 Months, 6 Months, Approx. (Today is selected)
- Expires:** 3/15/2021, 1 Month, 2 Months, 3 Months, 4 Months, 6 Months (3/15/2021 is selected)
- Priority:** Routine, Routine, STAT (Routine is selected)
- Class:** Lab Collect, Lab Collect, Clinic Collect, External (Lab Collect is selected)
- Lab:** Resulting Agency: QUEST LABORATORY, Collection Date: , Collection Time: (QUEST LABORATORY is selected)
- Specimen Type:** Viral (Viral is selected)
- Specimen Src:** Nasopharynx (Nasopharynx is selected)
- Non-Epic Provider CC:** , Results: (Empty)
- Submitter:** (Empty)
- Comments:** + Add Comments (F6)
- Show Additional Order Details** (with a dropdown arrow)
- Buttons:** Accept, Cancel (in a purple bar at the bottom right)

For Yale Health Center, Cornell Scott Hill Health, Fair Haven Health Center and Community Connect Practices the Order looks like the below.

SARS-CoV-2 (COVID-19) for Quest testing.

Screening Criteria:
Temperature 100 or greater AND
Cough or shortness of breath OR
Provider clinical judgement
Clinical Questions should be directed to 1-800-ASK-YALE

☒ SARS CoV-2 (COVID-19) PCR - Quest Labs (BH GH LMW Q YH)

Status:

Expected Date: Today Tomorrow 1 Week 2 Weeks 1 Month 3 Months 6 Months ☐ Approx.

Expires: 3/15/2021 1 Month 2 Months 3 Months 4 Months 6 Months

Priority:

Class:

Lab: Resulting Agency: QUEST LABORATORY Collection Date: Collection Time:

Specimen Type:

Specimen Src: Nasopharynx

Non-Epic Provider CC:

Results:

Submitter:

Comments:

Show Additional Order Details

If you do not have access to EPIC ordering you may fax your order to: 203-688-5562.

If ordering by fax please also include a **diagnosis** and a copy of the patient's **insurance** card, driver's license or other identification with **correct demographics** (name, date of birth, **MR number** if the patient has one),

3. Once your order is placed your patient will receive a call from our central scheduling staff who will provide your patient with a date, time and location to get their sample taken.
4. If patients arrive at the collection center without a scheduled appointment they will be advised the specimen will not be collected and that they will be contacted by our scheduling staff to obtain an appointment.
5. The final results will appear in EPIC once completed. If you do not have access to EPIC results will be sent to you by fax. All positive results will be called.

Yale New Haven Health is offering a call center for patients and the community who have questions about COVID-19. Healthcare professionals from the health system are available to answer your specific questions Monday - Friday, 7 am - 7 pm.

The Yale New Haven Health COVID-19 call center can be reached at 833-ASK-YNHH (833-275-9644).

