



Vaccine Who to Call

If you get a phone call from a member of the public seeking vaccine scheduling information, please politely do the following:

- 1.** Suggest that they start with our website for the most up-to-date information about eligibility and scheduling vaccines
Hartfordhealthcare.org/vaccine
- 2.** If they want to schedule by phone, direct them to our Hartford HealthCare Access Center Vaccine Line at **833.943.5721** or **860.827.7690**, Monday-Friday from 8 a.m. to 5 p.m. *Please let them know that this line is experiencing high call volume and they should expect delays.*
- 3.** If they are trying to **schedule an appointment online through MyChartPLUS, but are having trouble or have questions, they may call the MyChartPLUS helpline at 860.972.4993.**