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## ***COVID-19 Policies and Procedures for Eagles Glenn of Cavendish – Phase One***

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### **Booking Tee Times**

- Tee times will only be made online at our website, through our members online booking or over the phone at (902) 963-3600
- At the time of booking, ALL players names must be presented to accelerate check in process
- There will be NO WALK ON PLAY permitted. All players MUST have a tee time
- Green Fees will be encouraged to pay at time of booking over the phone or online via credit card

### **Arrival at the Course**

- We ask that players arrive roughly 30 minutes before their tee time and NO LATER than 20 minutes before their tee time. This will help avoid congestion on first tee and pro shop areas
- No Customers are allowed in the pro shop. One person at a time is permitted in the building to use the bathroom facilities ONLY
- At the 20-minute mark before your tee time, your group will be called down to the front of the pro shop area. This will allow for carts to be rented, rules explained, and any curbside pickup of pro shop goods or food and beverage snacks
- At the 10-minute mark before your tee time, your group (2, 3, or 4 golfers) will proceed to the practice green. This practice green will serve as the “on deck” waiting area. Your group will be permitted to practice putting, while maintaining proper social distancing, until you are called to the first tee

### **On-Course**

- ALWAYS maintain social distancing when on course
- Please do not approach other groups on course unless instructed to play through. Play through groups while maintaining social distancing
- DO NOT touch the pin. There will be a “Pick Cup” placed halfway down the hole that will allow golfers to retrieve their ball using two fingers and eliminating the need to touch the bottom of the hole or the pin itself. Please DO NOT use your putter to remove ball from hole. This can cause damage to the hole itself and causing problems for groups behind you
- Players are encouraged to use the “2 putt rule” from the green surface
- The on-course bathrooms will remain closed at this time. The bathroom in the pro shop will be open to ONE person at a time and will be routinely washed and sanitized.
- There will be no ball washers, bunker rakes, divot mix containers, benches, or scorecard holders. Players can receive scorecards, when needed, at time of tee time
- As current bunker work continues, and with no of rakes, each group can determine their own bunker rule. We encourage, for the time being, that you get a free drop no closer to the hole
- No sharing equipment, balls, tees, clubs, etc.

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## **Golf Carts & Push Carts**

- Due to the physical restrictions put in place by Govt of PEI and health officials, we are forced to restrict golf carts to 1-rider per cart unless from the same household. NO EXCEPTIONS!! Only one set of clubs per cart. Walkers are NOT permitted to put clubs on carts while they walk.
- When booking a tee time, golfers will be asked to determine how many carts are needed
- Each golf cart & push carts will be properly cleaned and sanitized following each use
- Any golfers caught sharing a cart who are not permitted to do so will be given a verbal warning. If after the verbal warning, the golfer(s) still do not comply, they will be asked to leave the property

## **Practice Area**

- The driving range will remain closed, as per health officials request. We will continue to monitor their requests and as Phase 2 and 3 come along, we will update our decision then
- Practice green is meant for the group “on deck” before their tee time. It will not be open for public play or member practice at this time. Please remember to maintain social distancing
- The chipping green will also remain closed at this time. Like the range, we will re-evaluate this decision as more Phases get rolled out
- Practice green is for PUTTING ONLY. Please refrain from chipping balls onto the green

## **Post Round**

- No handshaking after the round
- Please return carts to cart drop-off. DO NOT leave your cart in the parking lot. This will allow for someone else to use cart before proper cleaning and sanitizing. We thank you in advance for your co-operation
- Please leave immediately after your round. No loitering in the parking lot or club house areas

*It is important to note that these rules are based on the governments' recommendations for golf courses on PEI. These are Phase 1 details and we hope to update everyone on Phases 2 and 3 as they get rolled out to the public.*

*With these new policies and procedures, we realize this season will be a challenge for golfers and staff alike. We ask that everyone use patience and understanding as we all navigate our way through this pandemic. We will get through this together, but we need to work together, support one another and be thankful that we can continue playing this great game while other industries or sports are not so lucky. Thanks to all members and patrons of Eagles Glenn of Cavendish. Stay safe and we look forward to seeing everyone this summer.*