



Candy Days 2025 – Personal Fundraising Page Setup Instructions

PLEASE PRINT THESE INSTRUCTIONS AND USE TO FOLLOW ALONG WHEN SETTING UP YOUR PAGE. ***NOTE: We strongly encourage you to read these instructions prior to starting.***

We have created two options to assist you in setting up your fundraising page.

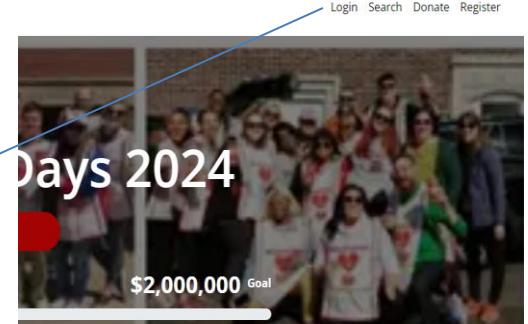
1. Set up a new page on your own. (**Important: You must register and create a new page each year.**)
2. Have the Misericordia Candy Days team set up your page for you.

Pick your option and follow the instructions below associated with your choice.

Setting Up Your 2025 Page

**Please note, each year you will need to set up a new page. You will not be able to use last year's page.*

1. To get started, click on the following link to access the Misericordia Candy Days Home Page for 2025. Hint: If you are having issues, copy and paste the link into your browser. Make sure your browser is full screen!
[Misericordia 2025 Candy Days Homepage](#)
2. If you have **an existing account**, click on “Login” in the upper right-hand corner, enter in your username and password.
 - a. If you don’t remember your username and/or password, click on “Forgot username/password?” below the login button.
 - b. You will then receive an email from Frontstream to reset your password. At the bottom of the email it will also provide you with your username. **Hint: Write down your username.**
 - c. If you do not receive an email, check your junk/spam folder.
 - d. Once you have reset your password and verified your username, you will be prompted to login to your user account.
 - e. The next screen “Your Contact Information” will pre-populate all of your personal information from prior years. Please review and make any updates.



Log in to your account

or

Username *

Password *



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- f. Important: At the bottom of the “Your contact Information” screen there are 3 boxes. Please check all 3.
- g. Go to step 6.

3. **If you do not have an account (i.e. you have not set up a page in the past), click on the “Register” button in the center of screen.**

4. Complete all of the “Create Account” fields – email, username and password.

- a. Hint: Write down this information for future reference as you will need this information to access your participant page.
- b. Do not choose the “log in” button until you have registered through this screen for the first time. (You will name your page in a later step.)
- c. If you receive an error message that your chosen username is already in use, please select another name. (This may happen, if you have a common name.)
- d. When complete, click the “Create” button.

5. Complete all of the required “Your Contact Information” fields. **Hint:** A required field is signified by a red asterisk at the end of each field.

- a. Please note, if applicable, you will be prompted to add your MFA number in a later step.
- b. Please check all 3 boxes on the ways to contact you.
- c. We strongly encourage you to not de-select the “Show in search results.”
- d. Set your fundraising goal. Please note this can be edited at a later date.
- e. Confirm the pre-checked boxes for “Show in search results” and “Show in leaderboard.”
- f. Review your information and click “Complete” button.

Misericordia Candy Days 2023

Donate Register

Raised

Your Contact Information

First name * Last name *

Contact Information
Address *

City/Town * State/Province * Zip/Postal code *

Country * UNITED STATES

Email address * samantha.otoe@frontstream.com

Phone number *

Allow MISERICORDIA to contact me by mail (post)
 Allow MISERICORDIA to contact me by email
 Allow MISERICORDIA to contact me by phone

Fundraising
Fundraising Goal
 Show in search results
 Show on leaderboards

Continue



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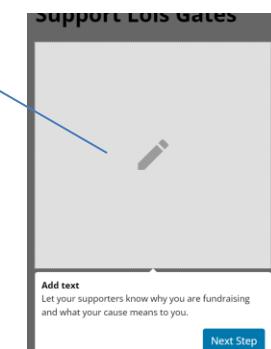
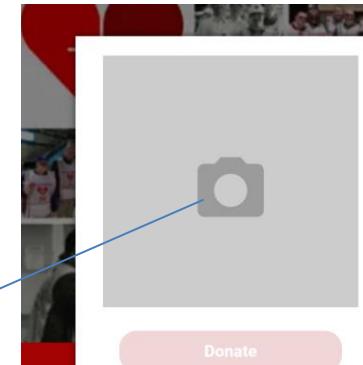
6. The next screen will ask you to “Review and Complete Registration,” and it will ask you if you wish to donate to your page now. You can always do it later. Click “Continue.”
7. On the “Personalize Your Fundraising Page” screen, click the “Personalize” button. Please note, you can skip and come back to personalize your page at a later time.

9. On the “Edit your Page” screen, you will be prompted to add a photo.

- a. Click on the camera in the blank picture box, and then you will be prompted to select a picture from your personal files. **Hint:** Make sure to have a photo pre-saved in your personal files that you can access during this process.
- b. A blue outlined box with a grid will appear and overlay your picture. Use this grid to size and adjust your image. **Hint:** You can hover your mouse over the grid or on the edges of the box to size your photo.
- c. Click on the save button on the lower right side of the screen when complete. (It will not save your picture if the file size of your picture is too large.)
- d. Next click on the “Next Step” button below the picture.

10. To the right of the photo is a box with the image of a pencil. Click anywhere within this box. Once the box changes from gray to white, you can write your story or message.

- a. If you would like to copy your text from last year’s page, simply go to <https://secure.frontstream.com/misericordiacandydays2024>
- b. In the upper right-hand corner, click on “Search.”
- c. On the next screen, in the pop-up box, type in your last name. As you type, participant names will display.
- d. Click on your name (it will turn blue) and your 2024 page will display.
- e. Copy and paste your message into your 2025 page and make any adjustments you desire to your message.
- f. **Very important – to save the new text**, click your mouse outside of the text box. There is NO SAVE BUTTON. Two things will happen: 1.) a green box at the top of





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the screen will appear momentarily that says “Content Saved”; and 2) the pencil icon will appear at the bottom of your text box.

- g. You can continue to edit and save. Just remember to click outside the box to save each time.
- h. **Hint:** If you are having issues, copy and paste the link into your browser.

11. To edit the name of your page, scroll to the top of the screen and highlight/hover your mouse over the title. A box will appear that will allow you to type in a new name.

- a. We strongly encourage you to change the name to your Resident’s name followed by your MFA number (i.e.: Support Kevin O’Boyle – MFA 3485B).

12. To add additional photos below the text, go back to step 8.

13. To view your page, scroll to the top of the screen and click the “View Page” button. A new window will open.

- a. To go back to your page to edit, at the top your screen, select the prior tab that contained your edit page.

If you want to edit in the future, go to the Misericordia Home Page via the link

[Misericordia 2025 Candy Days Homepage](#)

1. Click on Login (top right). Remember that it requires your Username, not email address and password.
 - a. On the next screen, on the left-hand side, click “Participant Page.” The “Edit Your Screen” message will appear.
 - b. **If you wish to edit your story/message**, scroll to the bottom of your message and click the pencil icon. **Hint:** Remember when finished editing your message, click outside of the text box to save your changes.
 - c. **If you wish to change your picture**, click on the camera and select a new picture.



Support Kevin O'Boyle - MFA #3485B

Thank you for visiting our Candy Days Giving for Misericordia, home to more than 600 adults and children with mild to profound developmental and intellectual disabilities, many of whom are also physically challenged. Misericordia offers a continuum of care, along with a wide variety of programs to meet



AnneMarie Mills
Profile

- Dashboard
- Participant Page
- Emails
- Donations



Candy Days 2025 – Personal Fundraising Page Setup Instructions

Have your Misericordia Candy Days team set up your page for you.

You have the option to have a member of the Misericordia Candy Days team set up a generic page or create a more customized page for you. To create a customized page, the team will require additional information from you. Please note, the team will not create a message for you or take photographs. All information on your customized page will need to be supplied by you.

1. Send an email to one of the following members of the Misericordia Candy Days team:

annemills@misericordia.com or greggh@misericordia.com

2. Your email should include the following information if you want us to set up a very generic page that you can go back and edit or simply leave as it is:
 - a. Email address and username that you want us to use for your page
 - b. The name of your page (Resident/your name/MFA#)
 - c. Fundraising goal
3. You can also provide the following additional information to have us create a more customized page for you:
 - a. Text/story about your resident
 - b. Pictures
 - c. If you would like us to use your 2024 pictures and text, please let us know
4. After we have set up your page, we will send you an email with your login username, password and the link to your page. If you would like us to make any changes or edits after you have had a chance to look it over, simply email us back.



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Sending out your link to your fundraising page to donors

We do not recommend that you use the integrated FrontStream system to manage your emails for sending out your link to your donor base.

Over the years, families have encountered numerous problems, including emails going to spam, failed imports of emails, limits on the number of emails, etc. In addition, the link within the email that is sent by Frontstream on your behalf does not go to your individual story page, but instead to a generic donate page.

The best approach is to simply use the “URL” or website link for your individual page and copy it into emails you want to send using your own email provider. You will receive the “URL” or link for your page from FrontStream when you register and set up your page.

You can also find your page by going to the Misericordia Home Page ([Misericordia 2025 Candy Days Homepage](#))

- a. In the upper right-hand corner, click on search.
- b. Enter your name in the pop-up search box.
- c. Once your page comes up, copy and paste the URL from the address bar.

The screenshot shows a web browser window with two tabs open: 'Candy Days 2024' and 'Misericordia Candy Days 2024'. The main content area displays the participant's page for 'AnneMarieMills'. The URL in the address bar, secure.frontstream.com/misericordiacandydays2024/participant/AnneMarieMills, is highlighted with a blue box and a callout line pointing to the 'c' in 'copy' in the list above. The page includes the Misericordia logo, a photo of a person in a green shirt, and a 'Support Kevin O'Boyle - MFA 348' button.

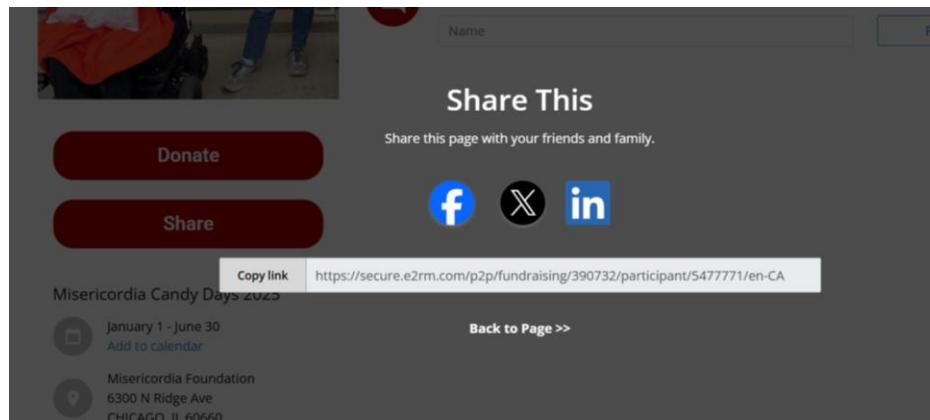


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Sharing your page on social media

If you wish to share your fundraising page via social media, please note that you can do so via the platform. It is also possible to copy and paste your link into a message on your preferred social network, including Facebook page, Instagram, X, or LinkedIn.

Facebook Note: We have discovered that when you are pasting your link into a Facebook message, the picture that comes in with the link is distorted. If you would like to add a new picture, click on the “X” in the upper right-hand corner of the image to delete the picture. (The link will remain.) You will then be prompted to add a new picture. Click on the camera or prompt to add a picture from your personal files. And, don’t forget when posting a message on social media, please write a short message to your friends about Candy Days and Misericordia.



Any questions, contact us at:

Anne Mills: annemills@misericordia.com 773-273-2730

Gregg Hartemayer: greggh@misericordia.com 847-840-5997

Thank you for supporting Candy Days!
Sister Rosemary, Lois Gates, Father Jack and the Candy Days Team