

# True North Metrics: HTN Disparities

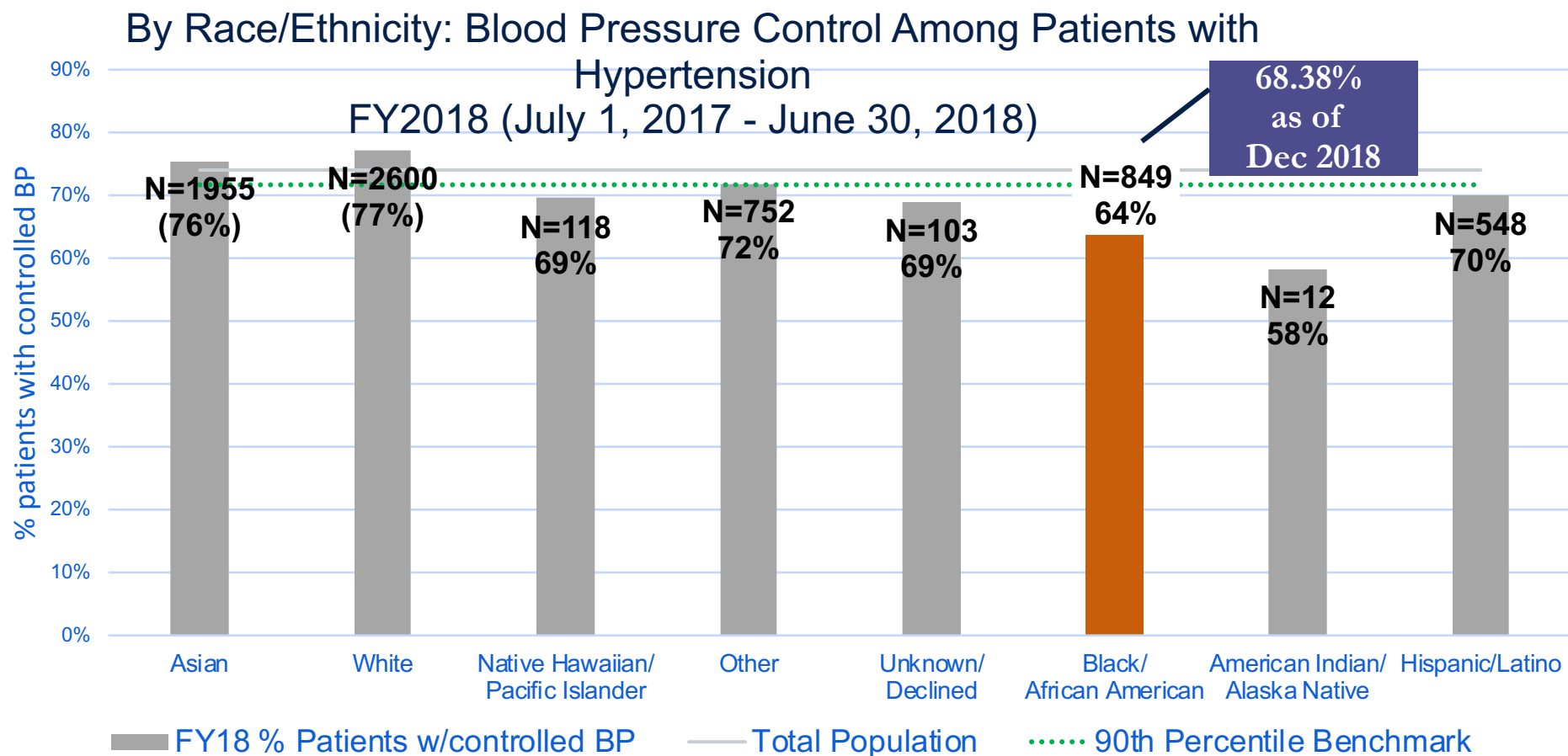
Quality & Safety	Performance			Benchmark & Trend	FY19 Goals
	FY18	Month	FY19TD		
Healthcare Equity: HTN Control in Black/African Americans	64.19%	68.38%		Total Population: 75.25%; White: 77.72%	68.32%

## HTN Control among Black/African Americans Metric Definition:

- Primary Care patients with a diagnosis of hypertension with last BP at goal:
  - Individuals ages 18 to 59 whose BP was <140/90 mm Hg
  - Individuals ages 60 to 85 with a diagnosis of diabetes whose BP was <140/90 mm Hg
  - Individuals ages 60 to 85 without a diagnosis of diabetes whose BP was <150/90 mm Hg

# Metric Update: Blood Pressure Control Among Black/African American Patients

## What problem are we trying to solve?



# Metric Update: Blood Pressure Control Among Black/African American Patients

## Target Conditions/Goals:

- All primary care patients age 65 and older have meaningful and visible Advance Care Planning Documentation in APeX. FY19 Goal: increase from 28.92% to **36.03%**

### 1. Open Access & Support Visits

**Goal:** Allow same-day access to any provider for B/AA patients who need hypertension management visits in primary care.

**Tactics:**

- 1) Standard work for clinical providers (define NP vs. RN work)
- 2) Home BP Management Protocol
- 3) Telehealth

### 2. APeX Clinical Protocol

**Goal:** Integrate HTN Clinical Protocol into APeX for Providers using “Care Path”

**Tactics:**

- Blood pressure re-measurement prompts
- Medication management suggestions
- Follow-up time frames

### 3. HTN outreach and BP Home Monitoring Pilot

**Goal:** Launch remote BP monitoring pilot with OPHAC care management team

**Tactics:**

- Automated Cipher outreach to patients with uncontrolled BP and no recent visit
- Test Cipher platform for remote BP monitoring and care management