



# RCAP Solutions Online Workshops: **Understanding Septic Systems From Basics to Best Practices**

There is no cost to attend.

TCHs will not be offered to operators as this training imparts knowledge to septic owners and renters.

Date	Time	Registration Link	QR Code
Tuesday May 5, 2026	5:00 PM to 7:00 PM	<a href="https://bit.ly/4kvydVU">bit.ly/4kvydVU</a>	
Wednesday May 6, 2026	1:00 PM to 3:00 PM	<a href="https://bit.ly/4rO7iaq">bit.ly/4rO7iaq</a>	
Wednesday May 6, 2026	4:00 PM to 6:00 PM	<a href="https://bit.ly/4kvyDeW">bit.ly/4kvyDeW</a>	

### **Workshop Description**

Learn the basics of how decentralized wastewater systems (septic systems) work and what you can do to keep your system running safely and efficiently. This no-cost, two-hour training walks homeowners through system components, everyday maintenance tips, common myths, what to do in an emergency, and when advanced treatment technologies may be needed. Whether you're new to septic ownership or just want a refresher, this session will help you protect your home, your wallet, and your local environment.

### **What topics will be covered at the workshop?**

- How Septic Systems Work
- Maintenance Best Practices
- Myths & Emergency Tips
- Emergency Tips
- New Technologies
- Advanced Treatments

### **Questions? Contact**

**Amanda Sparks, P.E.** - (207) 823-0618 - [asparks@rcapsolutions.org](mailto:asparks@rcapsolutions.org)




**Joshua Lochhead** - (802) 461-6308 - [jlochhead@rcapsolutions.org](mailto:jlochhead@rcapsolutions.org)

*These workshops are made possible by funding from the Environmental Protection Agency.*

## Guidelines & Troubleshooting

The following is a guideline for virtual attendees using the GoToTraining Platform:

### TROUBLES SIGNING IN?

- You can join from: the reminder email, calendar event, a smart device or the GoToTraining website
- **Open Chrome, Microsoft Edge or Firefox** (GoToTraining is designed to work with these only)
- Type <https://www.goto.com/training/join> and in the upper right-hand corner click JOIN > TRAINING
- Enter the 9-Digit ACCESS CODE (also called: "9-digit ID"/"meeting ID"/"Training ID") from your registration confirmation email, reminder email OR calendar event (under the long distance phone #) and then enter your email address
- Download the GoToTraining app for your Mac or PC:
  - <https://support.goto.com/training/help/how-do-i-download-gototraining> 
- If you already have a GoToTraining app that looks like a purple flower, uninstall it and install the new one (see above)
- Download the *free* app to your smart device (  "GoTo"  "GoToTraining")
  - Respond to the reminder email to ask for help

### TECHNOLOGY REQUIREMENTS:

- Log-in using your unique join link that is emailed to you (this is how you are recognized by the platform)
  - **Do not share this link or use someone else's link**
- Only 1 attendee per device (The platform keeps track of ALL participation)
  - Prior permission must be granted for multiple people logging in from one device
  - *(Contact the Organizer by Responding to the registration confirmation or reminder email)*
- Audio: (use headphones if speakers do not work)
  - Not all classes require attendees to speak/ use a microphone.
  - Communicate with the organizers via chat (if you are muted or don't have a mic)
  - If no audio, click *settings* (gear icon)>*Audio*> and try each of the options under "*Speakers*"
  - Click on the padlock icon at the top left-hand corner of your browser window and allow the browser to access the speakers

### TCH REQUIREMENTS:

- Log-in to the session from your unique JOIN button that is emailed to you
- One person per device (prior permission must be given for exceptions if allowed by the board)
- Attend at least 90% of the schedule time
- Submit at least 75% of the polls and or tests that are launched
- Complete the evaluation (it is launched after the session and sent in a follow-up email)
- Let an organizer know if you have technical difficulties with any of the above
- **TCH Certificates will be emailed to you within 2 weeks (if you are eligible)**