

WHAT IF I FORGOT TO BRING ALL MY DOCUMENTS?

No worries. When you find the missing paperwork, simply mail it or email it to us and we will put it in the software. We will send you a final PDF of the tax return for your approval. Once approved, we will efile it and send you confirmation that it was accepted.



WHAT IF I NEED MORE THAN 1.5 HOURS TO PREPARE MY TAX RETURN?

Most taxpayers need about 45 minutes to finish their taxes, but if you find that you need more time, we can find a mutually beneficial time for you to come back and finish.

WHAT IF I HAVE A DEPENDENT THAT NEEDS TO FILE A TAX RETURN?

That's fine, bring their paperwork too. If they are your dependent you can prepare their taxes during the workshop at no additional cost.

WHAT IF I NEED TO AMEND MY TAX RETURN?

Amending tax returns is actually more complicated than preparing them in the first place. Amending tax returns is a service that we are happy to provide for you at our normal billing rates. Depending on the reason for amending and the complexity, we would be able to give you a more accurate estimate of the cost before beginning any work.