

Diamond Artificial Grass

Artificial Foliage Limited One (1) Year Warranty

Diamond Artificial Grass Ivy is warranted against manufacturer defects, such as improper molding, sizing, or premature cracking which cause the product to become unserviceable due to strength loss from normal usage and exposure conditions, including sunlight and mildew. This warranty does not include labor costs associated with installing replacement Diamond Artificial Grass Ivy.

The following will void the subject warranty; This warranty does not cover damage from improper care and cleaning, misuse, abuse, or improper installation which includes, but is not limited to, the following:

- Damage to the product caused by landscape or gardening equipment, corrosive or other chemicals, and/or high pressure or high mineral content water sprayers or sprinklers.
- Damage to the product due to high wind, sand storms, pets, animals, vandalism, or other sources not related to the initial manufacturing.
- Damage caused by plants (or vegetation of any sort) growing directly upon or in contact with any portion of the product, as well as sap from trees.
- If the product is installed using non-recommended parts and accessories, and/or improper placement of attachment accessories through the product, or anywhere other than through the designated attachment points.
- This warranty does not cover warping, distortion or failure due to an external heat source including, but not limited to a barbecue grill, fire, or reflection from windows, doors, or other objects. Diamond Artificial Grass Ivy is guaranteed for the same period of time against defects in workmanship or materials. Diamond Artificial Grass warrants to the original purchaser their redemption through replacement, repair to customer satisfaction, or issuance of a pro-rated credit. The choice of redemption method is solely at the discretion of Diamond Artificial Grass.

Notice of failure under the conditions of this warranty shall be sent to Diamond Artificial Grass. or its authorized representative in writing, together with proof of purchase, and shall specify the nature of the defect, when it was first observed, as well as photographs of current site conditions. Diamond Artificial Grass. may require returned product at its sole discretion to determine cause of failure. Any required shipment of returned product using an authorized Diamond Artificial Grass shipping service will be paid by customer. Should the Ivy be improperly installed, Diamond Artificial Grass shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, vandalism, or acts of God. Warranty excludes color fading due to high levels of UV exposure. Diamond Artificial Grass reserves the right to inspect the material to determine the validity of any claim.

Upon acceptance of the claim by Diamond Artificial Grass or its authorized representative, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by Diamond Artificial Grass. Warranty is guaranteed to the original purchaser for a period of one (1) year from the original purchase date. The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. Diamond Artificial Grass does not authorize any other person or agent to make any other express warranties. Diamond Artificial Grass. neither assumes nor authorizes any other person or agent to assume any other liability in connection with Diamond Artificial Grass Ivy. This warranty is non-transferable.

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