



### Featured Board Member of the Month



**France Langan**

St. Charles Chamber of Commerce  
Director

[Pheasant Run Resort and Spa](#)

Thank you for the opportunity to share my thoughts on our great Chamber. When I first arrived at Pheasant Run Resort it was a must to get involved from day one and the Chamber offered that opportunity. Throughout my career (39 years in Hotels/Resorts) I have always found the best way to improve a properties performance is to be an active and engaged member of the Chamber. Once Jim DiCiaula became involved it became that much easier.

From the moment we became engaged, Jim recognized are eagerness to get the word out about this great Resort that has been serving the community for over 50 years. We had a reputation issue, many members of the community were unaware of the many ownership issues, they were unaware of the incremental tax dollars that come from Pheasant Run to help the community and the Chamber helped us get the word out. We had new owners they will turn the property around, St. Charles needs Pheasant Run and Pheasant Run needs St. Charles. We are alive and well; new team, revenues are growing, taxes are growing and supporting the community. We've opened our doors and the Chamber has helped immensely. It is our desire to be a part of the community for decades. There is not another Resort venue like Pheasant Run Resort any where around the mid-west; Golf, Theater, Zanies Comedy, 80,000 sq. ft. of meeting space a great place for weddings, kids activities, Escape Rooms, the first Indoor/Outdoor Pool in the U.S. and so much more. We have a community of employees (Artists) that look forward to serving the community and we are proud to be part of St. Charles and the Chamber!

*France Langan*