



**SouthWest
Water Company[®]**

Kiawah Island Utility

December 6, 2021

**SouthWest Water Company takes pride
in providing safe and reliable water,
wastewater services and resource
management for homes, businesses
and communities nationwide.**

- COVID, tornado, and hurricanes
- Capital Projects
 - Headworks
 - Sora Rail 200hp variable speed potable pump
 - Directional Drills
 - AMI meter installation almost complete
- Service Enhancements
 - AMI capabilities available to customers soon
- Community Service efforts
- 15 employees on-island
- New certifications
- Over 200,000,000 gallons wastewater treated this year

- KIU needs to adjust rates to cover increased expenses, maintain and improve the water and wastewater utilities
 - Last filing was in 2018, based on expenses from calendar-year 2017, 4-5 years ago
- ORS requested we perform a Cost of Service Study to ensure our rate design is appropriate
- Gave notice and filed with the Public Service Commission for increased revenues on Nov 30
 - New rates would be effective June 2022

- Highly regulated legal process that includes financial audits, a formal discovery process, and sworn testimony
- Intervenors on behalf of public
 - Office of Regulatory Staff (ORS)
 - Department of Consumer Affairs (DCA)
- Public hearing for customer comments will be set in advance of the PSC hearing
- Proposed increases to rates as:
 - Residential ~9%
 - Commercial ~8%
- Regional/Southeast CPI increased 13% from July 2017, the middle of the last test year