

Outage information

Stay connected with Berkeley Electric Cooperative when severe weather threatens the Lowcountry. The cooperative offers several ways to keep up-to-date during an outage. Be sure to visit berkeleyelectric.coop for information and storm safety tips. Berkeley Electric is your source of reliable power. And information.



For the most up-to-date information be sure to like and follow Berkeley Electric Cooperative on its social channels.

 Facebook - **Berkeley Electric Cooperative**

 Twitter - **@BerkeleyElectr3**

 Instagram - **BerkeleyElectricCoop**

Please do not report outages through social media as we cannot guarantee that they will be logged correctly. To report outages call 1-888-253-4232 or use Smarthub.



View current outages on the live map located at berkeleyelectric.coop. The outage map is also linked on the cooperative's Facebook page and through Smarthub. Members can bookmark the link at: ebill.becsc.com/maps/external/OutageWebMap/



In addition to using Smarthub to report outages, members can also determine if their home has power restored before returning, if forced to evacuate. Simply log in to Smarthub and explore the "**Usage**" tab. If the daily usage graph is flat - indicating no usage - then power has not yet been restored to your home.



**PLEASE
Be Aware!**

- Outage locations can affect restoration time. Drive times vary and, in some areas, linemen must physically walk through remote territory to investigate the cause of an outage.
- Due to safety regulations, restoration efforts may be restricted if sustained wind speeds reach 35 mph or higher.