



## QUAIL CREEK COMPUTER CLUB

Dear Quail Creek Resident

The Covid-19 virus has caused all of us to practice social distancing. During this time, the Computer Club is committed to providing a community service. Many have undertaken online conversations with their social network, and as such, have come to depend on their computers and electronic devices.

Since the Computer Club "Open Lab and Help Session" is temporarily closed down, a number of the club "Monitors" have volunteered to try to be of assistance to residents of Quail Creek with computer, tablet, smartphone issues, or smart TV. This assistance will not be in person in keeping with the CDC separation guidelines but rather by phone, FaceTime, Skype, or other software. As such, the scope of help offered will not be as robust or comprehensive as the help in person in the Lab. You should view this help as a best effort. Hopefully we won't have to do this past the end of May.

This effort will be a work in progress. We do not know how effective it will be, but we hope we can be of some, if somewhat limited, help to our neighbors and friends. We do know that we have already helped a few folks who have come to us with problems.

Please email our monitors at [QCComputerHelp@gmail.com](mailto:QCComputerHelp@gmail.com) with your:

- Name
- Phone number
- Email address
- Type of device (i.e. Apple, Android, Mac, Windows, etc)
- Brief description of problem
- Best time to contact you (days of the week and times)

Someone will get back with you as soon as possible to discuss possible solutions. Priority will be given to paid Computer Club Members.

Please check your spam for a response in case your mail service dumps it there.

If you want to learn more about the Computer Club, or even join, please visit us at [quailcreekcomputerclub.org](http://quailcreekcomputerclub.org). Be well.

Sincerely,  
Your QC Computer Club Team