

Integrated Electronic Health Record earns a “Wow!” from new user

The clinical manager of Chatham-Kent Health Alliance’s Medicine department says having access to the integrated Electronic Health Record is “the best” when it comes to helping her develop care plans for her team’s patients.

“I love it,” Registered Nurse Marie Marchand says of the cSWO Program’s Regional Clinical Viewer, ClinicalConnect.

“Because we’re a small community hospital, a lot of our patients go to Windsor or London for specialized treatment and when they come back to us it’s often with very little information in-hand. ClinicalConnect is closing that gap.”

Marie says access to the viewer is making a difference almost every day.

“We had a patient who underwent surgery for an incurable brain tumor before going to Windsor for an appointment with oncology,” she explains. “He came back to Medicine here without a lot of information about the meeting.”

ClinicalConnect, she says, filled in the blanks.

“It told us they wanted to wait for his surgical site to heal before treatment but that they were looking at 15 radiation treatments followed by some palliative chemotherapy. Wow! I wouldn’t have known any of that without ClinicalConnect, and it meant I could develop a full plan - immediately.”

Marie is one of 341 authorized ClinicalConnect users at Chatham-Kent Health Alliance and among the 44,699 health care professionals in south west Ontario who regularly access the viewer in the delivery of quality patient care.