



# Ontario Health

June 4, 2020

Paul Audet, CEO  
Derek Robertson, Vice President, Business Development  
TransForm SSO  
750 Richmond St, Unit A  
Chatham, ON N7M 5J5

Dear Paul, Derek & Team,

We are writing today to thank the entire TransForm SSO team for its extraordinary work and commitment to the fight against COVID-19. TransForm SSO has been an extraordinary partner coming together quickly to work with us in a spirit of cooperation and determination to help the province move from pandemic preparation to fully supporting the efforts to manage this virus. We know that you were motivated, as we all are, to do your part to help the province of Ontario in response to this pandemic. We are not out of the woods yet, but we are weathering the storm well.

You have given a great deal to Ontario's pandemic response over the past months, and we are thankful for how quickly your team assisted us in all aspects of our COVID-19 supply chain response. We are grateful for TransForm SSO's collaboration with our Ontario Health COVID response supply chain team. Your work has been extraordinary and invaluable. We could not have done it without you. Your efforts have helped stand up a regional management and distribution approach for your region and stood this up in an incredibly short amount of time. We needed your help to complement local and provincial efforts and you were there in that time of need.

In many ways this pandemic feels like a resiliency test – one that we are hopeful we are going to pass if the last several months are of any indication. There is a tremendous amount of work happening, continuing to be supported by the TransForm SSO team and we want to thank you all for what you have done and are doing. Thank you for lending us your expertise and skills to help and thank you for doing all of this while supporting your families, friends and communities through unprecedented change.

Thank you,

Mike Nader, Chief Transformation Officer  
Ontario Health

Dov Klein, Executive Lead, Supply Chain  
Ontario Health