

WRH announces new go live date

Windsor Regional Hospital's leadership announced on July 21 that its Met and Ouellette campuses and its Cancer Program will all go live with Cerner Millennium on April 4, 2021, connecting them with HDGH, ESHC and CKHA on the region's new Hospital Information System (HIS). Windsor Regional's Lab Services will go live with Erie Shores HealthCare on September 27, 2020.

"This initiative will revolutionize how care is provided and further increase our ability to provide 'Outstanding Care – No Exceptions'" the hospital's leadership said in a communique to its staff. "Your participation is paramount for the project's success."

The eagerly anticipated announcement came as Chatham-Kent Health Alliance (CKHA) and Hôtel-Dieu Grace Healthcare (HDGH) began their "100 days to go live" countdown, following in the footsteps of Erie Shores HealthCare which is connecting to the new, regional Hospital Information System even sooner.

On July 23 in Chatham, hospital staff were treated to a video message from leadership who then handed out balloons and cookies in anticipation of the November 1 go live date they share with HDGH.

"The next 100 days are going to be challenging and busy as we work towards implementing a system that is going to be a key tool in improving patient outcomes, patient safety, and patient care," said Lisa Northcott, CKHA's Vice President and Chief Nursing Executive.

The hospital's Chief Medical Information Officer and CKHA's e-VOLVE Physician Lead Dr. Ian Johnston agreed, acknowledging that while some might find the changes ahead difficult, "at the end of the day we will have a better system that provides better health care for the people of our community."

In Windsor, HDGH took a more virtual approach to their countdown celebrations with a message to staff and the launch of a site-specific, bi-weekly newsletter. End User training will kick off later this month beginning with online Learning Journeys at both hospital organizations, followed by virtual and in-person classroom training in September.