

Cerner Live at ESHC, CKHA and HDGH

Years of planning, months of collaboration and weeks of training culminated this fall with three of the most successful Hospital Information System go lives healthcare veterans had ever experienced.

The first go live took place at 12:01 am September 27 at Erie Shores Healthcare (ESHC), drawing a round of cheers and applause from physicians, staff and e-VOLVE personnel on site to provide support to end users.

“Go live has gone as well as we hoped it would have if we went back six months and thought about what success looks like,” said Dr. Ross Moncur, ESHC’s Chief of Staff. “This is what it looks like.”

Physicians and staff agreed, calling the implementation “really good.”

“I know everyone has worked really hard on that; it has been quite seamless, and we have had fantastic support, so that has made it a lot easier,” said Hospitalist Dr. Yee Providence.

Hôtel-Dieu Grace Healthcare (HDGH) and Chatham-Kent Health Alliance (CKHA) followed November 1, joining ESHC on the regional build of Cerner Millennium.

“It went really well considering how big this project was. It’s been a great transition,” said Marg Campigotto, HDGH’s Chief Nursing Officer.

Nancy Kay, Director of Quality, Risk, Professional Practice and Medical Affairs at CKHA agreed.

“It touches all parts of the organization, from nursing to housekeeping, nutrition services to porters and physicians, all departments – ED, Inpatient, Outpatient, OR – everything,” Kay said.

Although lessons learned during the go lives will help Windsor Regional Hospital when they follow on April 11, 2021, CKHA Chief Medical Information Officer Dr. Ian Johnston cautioned the transition still won’t be easy.

“It will be difficult; it will be challenging,” Johnston said, “but at the end of the day we will have a better system that provides better healthcare for the people of our community.”