

You can count on Southwest Gas to continue to provide you with safe and reliable natural gas service, despite these uncertain times. We take this responsibility very seriously and we remain committed to our two million-plus customers in Arizona, California and Nevada. Our normal business hours remain the same.

We know that natural gas is an essential part of our customers' lives, especially more so now, when they are spending more time at home. We also know that many of our customers will inadvertently be affected by recent closures of businesses and schools. For those affected customers, we want you to focus on staying healthy without worrying about your gas being disconnected. That's why we've stopped service disconnections until the COVID-19 situation improves.

For the well-being of our customers who require service, we have adopted enhanced hygiene protocols. We're requiring our technicians to wear safety glasses and gloves, as well as exercise social distancing by remaining at least six feet away from you, when they are in your home.

While our public offices and payment locations remain open, we encourage you to use our website and mobile app to manage your account from the comfort of your home. For income-qualified customers, we have assistance programs available. Finally, don't forget to learn about energy-saving tips on our website swegas.com.

Your Southwest Gas Family

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