

Waste Management Information

Who to contact?

If you need help for scheduling bulk pick up, reporting broken containers, reporting misses or any questions or concerns here is how you can do so:

1. Call the customer service team at their toll-free number 800-482-6406, with your first and last name and address also advise you are a part of Tortosa HOA.

Days of Service: Wednesday for both trash and recycle—please have your carts out by 6am

Bulk Trash Pick Up

Keep in mind: WM drivers load your bulk items into the truck by hand. Please follow the guidelines below to ensure a successful pick up and to keep your neighborhood clean and safe. If the criteria is not met, WM will not be able to load and pick up items.

General Guidelines

- **Bulk pick up is the 1st Saturday of every month.**
- Place all bulk items on the curb by 6:00 a.m.
- Bulk items must weigh less than 50 pounds. Driver cannot remove items exceeding this limit.
- Items must be contained within a 4 ft. by 4ft. Area

Guidelines for Common Items

- Bundle all landscape items. Branches and bundles cannot exceed 4 feet in length.
- Cactus must be boxed and labeled.
- Remove mattresses from hide-a-beds to reduce weight.
- For glass tables, please remove, box and label the glass.

NOT Acceptable Items:

- Appliances including:
 - Refrigerators/Freezers
 - Ice Makers
 - Washers/Dryers
 - Stoves
 - Dishwashers
 - Water Heaters
 - Air Conditioners
 - Appliances with Freon
- Electronics including:
 - Televisions
 - Computers
 - Tires
- Batteries
- Fluorescent bulbs and/or ballasts
- 55 gallon drums
- Chemicals including:
 - Pesticides
 - Oil
 - Paint
 - Turpentine
 - Any flammable liquids
- Propane/ Gas Cylinders
- Asbestos Material
- Medical Waste
- Contaminated soil or any liquid hazardous waste
- Railroad Ties
- Construction material

Thank you for following these guidelines for a successful bulk item pick up!



RECYCLE OFTEN.
RECYCLE RIGHT.™



Always Recycle Recicle Siempre



Empty Plastic Bottles &
Containers
Botellas y Envases de
Plásticos Vacío



Empty Glass Bottles
& Jars
Botellas y Frascos de
Vidrio Vacíos



Empty Food &
Beverage Cans
Latas de Alimentos y
Bebidas Vacías



Clean Paper
Papeles Limpios



Clean Cardboard & Paperboard
Cajas de Cartón y Cartulina Limpias

Do Not Put in Recycling Cart

No Deposite Basura en el Envase de Reciclaje



Food & Liquids
Comida y Líquidos



Plastic Bags & Film. *Do not bag recyclables.*
Bolsas de Plástico. *No pongas tus reciclables
en bolsas de plástico.*



Foam Cups & Containers
Vasos y Envases de Poliestireno



Clothes or Textiles
Ropa o Cobijas



Yard Waste
Residuos de Jardín

Focus on Recycling Quality – **The Do's and Don'ts of Recycling**

The recycling industry is experiencing high levels of contamination – trash in the recycling – at a time when the requirements for quality (clean recycling) have increased significantly.

In 2017, China began to limit the quality and quantity of material it accepts for recycling, impacting the recycling industry world-wide. **As a result, our focus on quality is higher than ever, as we work to ensure the long-term sustainability of our recycling programs.**

When non-recyclable items (contamination) end up in your recycling, they have the potential to turn the entire load into trash, resulting in contamination or increased costs.

We want to provide you with tools for recycling success. Just flip this over for easy tips that will help you recycle the right way, every time.



Printed on Recycled Paper.

Follow these simple do's and don'ts:

Recycling Do's



- **Do** recycle all empty bottles, cans, paper and cardboard.
- **Do** keep foods and liquids out of recycling.
- **Do** keep plastic bags out of recycling.



Recycling Don'ts



- **Don't** bag your recyclables. Plastic bags and film get tangled in the machinery.



- **Don't** include food-soiled items – they can turn an entire load of recycling into trash.



- **Don't** add sharp or dangerous materials like needles and electronics – they can cause injury to our workers.



- **Don't** toss in “tanglers” like rubber hoses and wires – they can shut down an entire recycling center!



- **Don't** include bulky items like propane tanks or construction debris.

Share these tips and post them as a reminder of Waste Management's recycling guidelines. For more tools, visit www.RecycleOftenRecycleRight.com