

CES HOW TO READ YOUR INVOICE

How It Works

- Supply Contract Details to Have Handy**
 - Supplier name, term, price, and product
- Utility Consolidated Billing (UCB) vs. Dual Billing**
 - Utility billing: you will receive one utility invoice that has both utility T&D costs as well as supply costs.
 - Dual billing: you will receive two invoices, one from your utility with just T&D costs and a second from your supplier with supply costs.

PAGE 1

Manage your account online
Customer assistance line: 1.800.565.3181
Outage reporting line: 1.800.696.1000

ACCOUNT NUMBER
3501-3456-789

Your Messages

SUPPLIER (OR DEFAULT)
ELECTRICITY MAINE LLC

Enjoy the convenience of AutoPay. Set your preferences, including payment method, and your selected payment will be made on time each month automatically. It's easy! Visit cmpco.com to enroll and let AutoPay do the work.

SERVICE ADDRESS
COMPANY NAME
123 SERVICE ADDRESS
CITY ME 04000

(kWh) on review

FREE an alert is set save. Visit cmpco.com to learn more.

Our FREE Outage Alerts will send you a text, email or phone call to keep you informed of an outage. We also have a new text option for the most up-to-date information. Simply text us if you're experiencing an outage and we'll text you back. Visit cmpco.com to sign up.

Each year our team of licensed Arborists coordinates Tree Care work around more than 23,000 miles of power lines. Keeping trees properly trimmed and healthy helps to provide safe, reliable power for generations to come.

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Thank you.

BILLING ADDRESS
COMPANY NAME
123 BILLING ADDRESS
CITY ME 04000

PO Box 847810
Boston, MA 02284-7810

Account Number
3501-3456-789
Date Due
05/31/2018
Amount Due
\$1,956.96
Amount Paid

Please do not write below this line.

100531180035013839572000195696

Be Sure to Double-Check...

- Supplier & Supply Rate**
 - Supplier changes typically happen in the fall, so it's a good time to confirm that the correct, expected supplier is on the bill at the contracted rate.
- Read Dates & Usage**
 - Invoices typically cover approximately a month's worth of energy consumption
 - If the read dates don't cover a month or a "normal" amount of usage, it's a good idea to do some investigating.
- Sales Tax**
 - If you are tax exempt, always double-check to see whether sales tax charges appear on your invoice.

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Account Number	Service Location	Amount Due	Date Due
3501-3456-789	COMPANY NAME 123 SERVICE ADDRESS CITY ME 04000	\$1,956.96	05/31/2018

Invoice Number 700000036875 Account Number 3501-3456-789 Page 2 of 3

Delivery Service Account Detail
Power Delivery

Bill Date 05/04/2018
Payments received
Balance Forward

Delivery Charges MGS Secondary 3 Phase 03/10/2018 - 04/13/2018
Service Charge - Three Phase
Delivery Service:
Demand Charge
Demand
Measured
Billing
Maine Sales Tax
Total Current Delivery Charges

Account Balance

Meter Number	Read Date	Meter Reading	Prior Read Date	Prior Meter Reading	Number of Days	Multiplier	Total kWh
G012345678	04/13/2018	18,077	03/15/2018	17,883	29	x160	31,040

RATE CLASS
MGS Secondary 3 Phase

TOTAL USAGE

Customer Information for Your Delivery Service
Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover forward energy-supply payments to the appropriate energy provider. For a schedule of rates, visit us at 1.800.565.3181. TTY for the deaf: 1.800.445.5631.

Questions?
To ask a question or dispute a bill, call Customer Service, 83 E

METER NUMBER
G012345678

READ CYCLE
Read Cycle 11

Late-Payment
Bills are due on the 15th of each month to the unpaid balance after 25 days from the bill postmark.

Estimated Bills
When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit www.cmpco.com for more information, or call 1.800.565.3181.

Payment Arrangements
If you have trouble paying your bill, a payment plan may help. Call 1.800.565.3181 for more information.

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New Supply Charges
Rate M7793 : (03/16/2018 - 04/13/2018)
Energy Charge
Maine Sales Tax
Total New Supply Charges

ELECTRICITY MAINE LLC Account Balance

TOTAL USAGE

31,040 kWh
@\$0.077930

SUPPLY RATE
@\$0.077930

+\$2,418.95
+\$133.04
\$2,551.99
\$1,956.96

If you are moving or need to stop service, please call a Customer Representative at 1.800.750.4000.

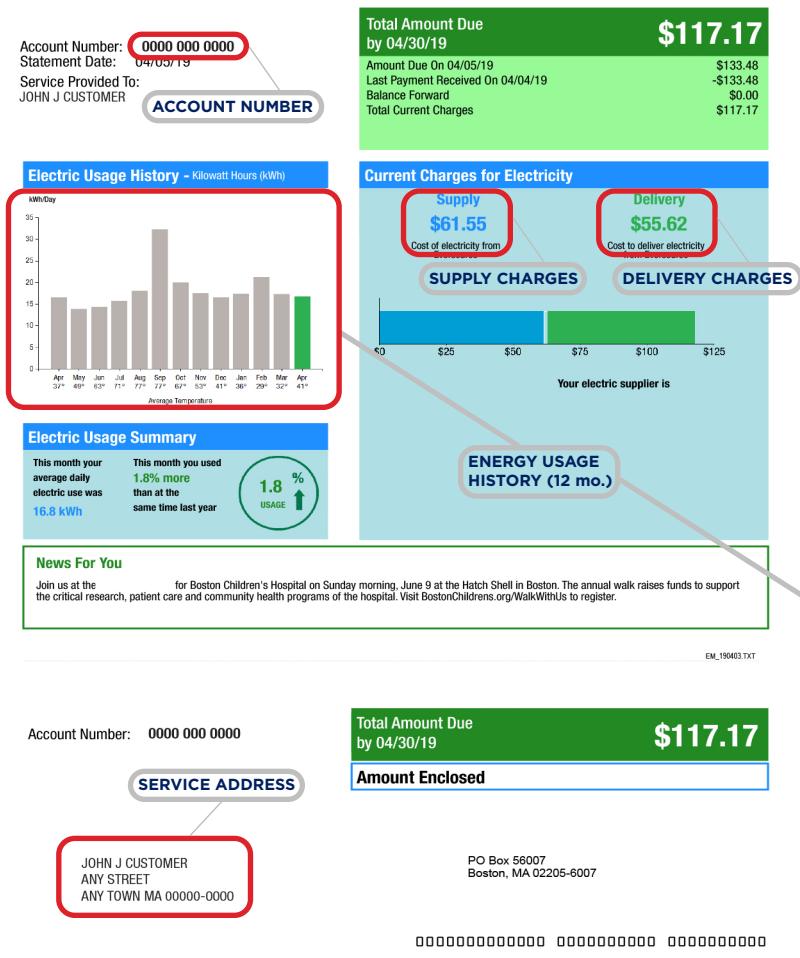
To complete your enrollment, please:
1. Include a VOIDED check with this pay stub.
2. Allow up to 30 days for processing.

Please do not write below this line.

If you have any questions or need additional invoicing or pricing assistance, please reach out to
Max Webb, Managing Director of Pricing Analytics at mwebb@competitive-energy.com.
competitive-energy.com

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PAGE 1



METER READING SUMMARY

Account Number: 0000 000 0000
Customer name key: CUST
Statement Date: 04/05/19
Service Provided To: JOHN J CUSTOMER

SUMMARY OF CURRENT CHARGES

Total Amount Due by 04/30/19 **\$117.17**

Electric Account Summary

Amount Due On 04/05/19	\$133.48
Last Payment Received On 04/04/19	-\$133.48
Balance Forward	\$0.00
Current Charges/Credits	
Electric Supply Services	\$61.55
Delivery Services	\$55.62
Total Current Charges	\$117.17
Total Amount Due	\$117.17

ENERGY USAGE HISTORY (12 mo.)

Service Address: ANY STREET ANY TOWN, MA 00000

Rate: A1 R1 RESIDENTIAL Bill Cycle: 03

Service from 03/07/19 - 04/03/19 27 Days

Next read date on or about: May 06, 2019

Meter Number **Current Read** **Previous Read** **Current Usage** **Reading Type**

0000000	30596	30143	453	Actual
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Monthly kWh Use

Apr	May	Jun	Jul	Aug	Sep	Oct
463	427	459	439	559	1035	559
Nov	Dec	Jan	Feb	Mar	Apr	
525	562	522	677	520	453	

Supplier (Basic Svc Fixed)

Generation Service Charge	453 kWh X .13588	\$61.55
Subtotal Supplier Services		\$61.55

Delivery (Rate A1 R1 RESIDENTIAL)

Customer Charge	\$7.00	
Distribution Charge	453 kWh X .06396	\$28.97
Transition Charge	453 kWh X -.00052	-\$0.24
Transmission Charge	453 kWh X .02585	\$11.71
Revenue Decoupling Charge	453 kWh X .00057	-\$0.26
Distributed Solar Charge	453 kWh X .00088	\$0.40
Renewable Energy Charge	453 kWh X .00050	\$0.23
Energy Efficiency	453 kWh X .01725	\$7.81
Subtotal Delivery Services		\$55.62
Total Cost of Electricity		\$117.17

SUPPLIER NAME & SUPPLIER RATE

BREAKDOWN OF DELIVERY CHARGES

Total Current Charges **\$117.17**

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CES HOW TO READ YOUR INVOICE

ACCOUNT NUMBER

BILLING PERIOD

AMOUNT DUE

SERVICE FOR		BILLING PERIOD		PAGE 1 of 2																														
		Sep 7, 2021 to Oct 5, 2021																																
		ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE																														
			Oct 30, 2021	\$ 40.85																														
ACCOUNT BALANCE																																		
Previous Balance 42.74 Payment Received on OCT 4 (ACH) THANK YOU - 42.74 Current Charges + 40.85 Amount Due ► \$ 40.85																																		
<p>➤ Payment concerns? We are here to help. To learn about solutions to help you take control of your energy use and bills.</p> <p>➤ Go paperless! Electronic billing and payments make managing your monthly bill easier. Save time, money, and natural resources</p>																																		
DETAIL OF CURRENT CHARGES																																		
<p>Delivery Services</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="6" style="text-align: center;">TOTAL USAGE</th> </tr> <tr> <td>Type of Service</td> <td>Current Reading</td> <td>- Previous Reading</td> <td>= Difference</td> <td>x Multiplier</td> <td>= Total Usage</td> </tr> <tr> <td>Energy</td> <td>24406 Actual</td> <td>24127 Actual</td> <td>279</td> <td>1</td> <td>279 kWh</td> </tr> <tr> <td colspan="6" style="text-align: center;">Total Energy 279 kWh</td> </tr> </table> <p>Demand-kW</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Demand-kVA</td> <td>2.2 kW</td> <td>2.3 kVA</td> <td>Billed Demand</td> <td>0.0 kW</td> </tr> </table> <p>DELIVERY CHARGE BREAKDOWN</p>						TOTAL USAGE						Type of Service	Current Reading	- Previous Reading	= Difference	x Multiplier	= Total Usage	Energy	24406 Actual	24127 Actual	279	1	279 kWh	Total Energy 279 kWh						Demand-kVA	2.2 kW	2.3 kVA	Billed Demand	0.0 kW
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GLOSSARY OF TERMS																							
<p>Explanation of General Billing Terms</p> <p>KWH: Kilowatt-hour, a basic unit of electricity used.</p> <p>Off-Peak: Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.</p> <p>Peak: Period of time when the need or demand for electricity on the Company's system is high, normally during the day Monday through Friday, excluding holidays.</p> <p>Estimated Bill: A bill calculated on your typical monthly usage rather than on an actual meter reading, usually rendered because we are unable to read your meter.</p> <p>Meter Multiplier: A number by which the usage on certain meters must be multiplied by to obtain the total usage.</p> <p>Demand Charge: The cost of providing electrical distribution equipment to accommodate your largest electrical load.</p> <p>Supplier Service Charges Consist of:</p> <p>Generation Charge: The charge(s) to provide electricity to the customer by a supplier.</p> <p>Delivery Service Charges are comprised of:</p> <p>Customer Charge: The cost of providing customer related services such as metering, meter reading and billing. These costs are unaffected by the actual amount of electricity you use.</p> <p>Distribution Charge: The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.</p> <p>Transition Charge: Company payments to its wholesale partners for terminating its wholesale arrangements.</p> <p>Transmission Charge: The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.</p> <p>Energy Efficiency Charge: The cost of energy efficiency program services offered by the Company.</p> <p>Renewable Energy Charge: A charge to fund initiatives for renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.</p> <p>Distributed Solar Charge: Recovers the cost of the Massachusetts solar program, including payments to owners of solar systems.</p> <p>Electric Vehicle Charge: Recovers the cost of the Electric Vehicle Program, including rebates for installation of EV charging infrastructure and for off peak charging.</p>																							

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