

Enroll Wyoming FAQs for Partner Agencies



On Enroll Wyoming

What is Enroll Wyoming?

A non-profit organization designed to help individuals, families and small businesses explore their health insurance options on the Marketplace, Medicaid, Kid Care CHIP, Medicare, and with private insurers who offer a Qualified Health Plan (QHP).

Who are Navigators?

Wyoming residents who assist individuals, families, and small businesses with Marketplace enrollment, understanding health insurance and using preventive services. Navigators travel to all 23 counties and offer services free of charge.

Are navigators only available during open enrollment? No. Navigators work 12 months of the year. After open enrollment, they assist with Marketplace and tax guidelines, Special Enrollment Periods (SEPs), and community health outreach events called Coverage to Care.

What are the hours for Enroll Wyoming navigators? Navigators work Monday through Friday. They take appointments on Saturdays and Sundays as needed. Navigators work from 8am to 6pm., but will make appointments outside of this timeframe as needed.

Where is Enroll Wyoming's office?

214 East 23rd Street, Cheyenne, WY-Cheyenne Regional Medical Center, Wyoming Institute of Population Health

On the Marketplace

What is the Marketplace? Is it the same as Obamacare and healthcare.gov?

Yes. The Marketplace is a federally facilitated place for individuals, families and small businesses to shop for and purchase health insurance. Many people qualify for cost assistance to help pay for premiums and out-of-pocket expenses. The official website is www.healthcare.gov.

How do I qualify for the Marketplace?

There is an income guideline: income must be within 100% to 400% of the Federal Poverty Level (FPL). See chart attached.

What if my income is less than 100% of the FPL?

Medicaid may be an option. If ineligible for Medicaid, there are programs with health clinics that offer cost assistance for some health care services. Dial 2-1-1 or a call navigator for assistance.

Can I purchase a plan on the Marketplace if my employer offers me coverage?

Employer coverage has to meet an affordability law. If the lowest cost of an individual plan premium for the year is more than 9.66% of your annual income, this is not affordable and you may purchase a plan on the Marketplace with cost assistance. Different guidelines apply to family coverage. Contact a navigator for more information.

How do I qualify for a Special Enrollment Period (SEP) after open enrollment is over?

A life changing event, such as loss of coverage, new job without coverage, marriage, divorce, child birth, adoption, change in income, and change in permanent residence may qualify for special enrollments. You have **60 days** to enroll in a Marketplace plan from the date of the life changing event.

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