Employee Spotlight

Amy Linder



What is your role at RRF?

I am a customer service representative.

Tell us a little about your background?

I worked in banking for about 17 years. I was most recently a Business Banking Service Representative for a community bank. I worked with commercial loan officers and helped them with loan documentation for their commercial loans. With my banking background I have a lot of customer service experience. I am married to my wonderful husband, Eric. We will be married for 18 years this year. We have two amazing boys, Zach & Eli. We also have a dog whose name is Cooper. He is a St. Bernard/Rottweiler mix.

What brought you to RRF?

The main reason I came to RR Floody is because of all of good things I have heard about the company. I wanted to work for a company that is good to their employees and that cares about their customers. I needed a good family and work balance. RR Floody has been able to give that to me and my family.



What strengths do you bring to this job that makes you a valuable resource to your customers?

I have a lot of customer service experience. I am a very organized and detailed person. I enjoy working with customers and making sure that we have provided the best service to them.

What are some key lessons you have taken from your career thus far?

I have learned many things in my career so far, but the main thing I have learned is you need to have good people around you to enjoy your position. It is good to be a part of a team that is always willing to help and that cares about you.

Describe some of your hobbies – what do you like to do outside of work?

I enjoy spending time with family and friends and going on vacation to see new places.

What is one thing your customers might find surprising about you?

When I was a senior in high school, I was in the Macy's Day Parade in New York.