Marketplace Payment Guide

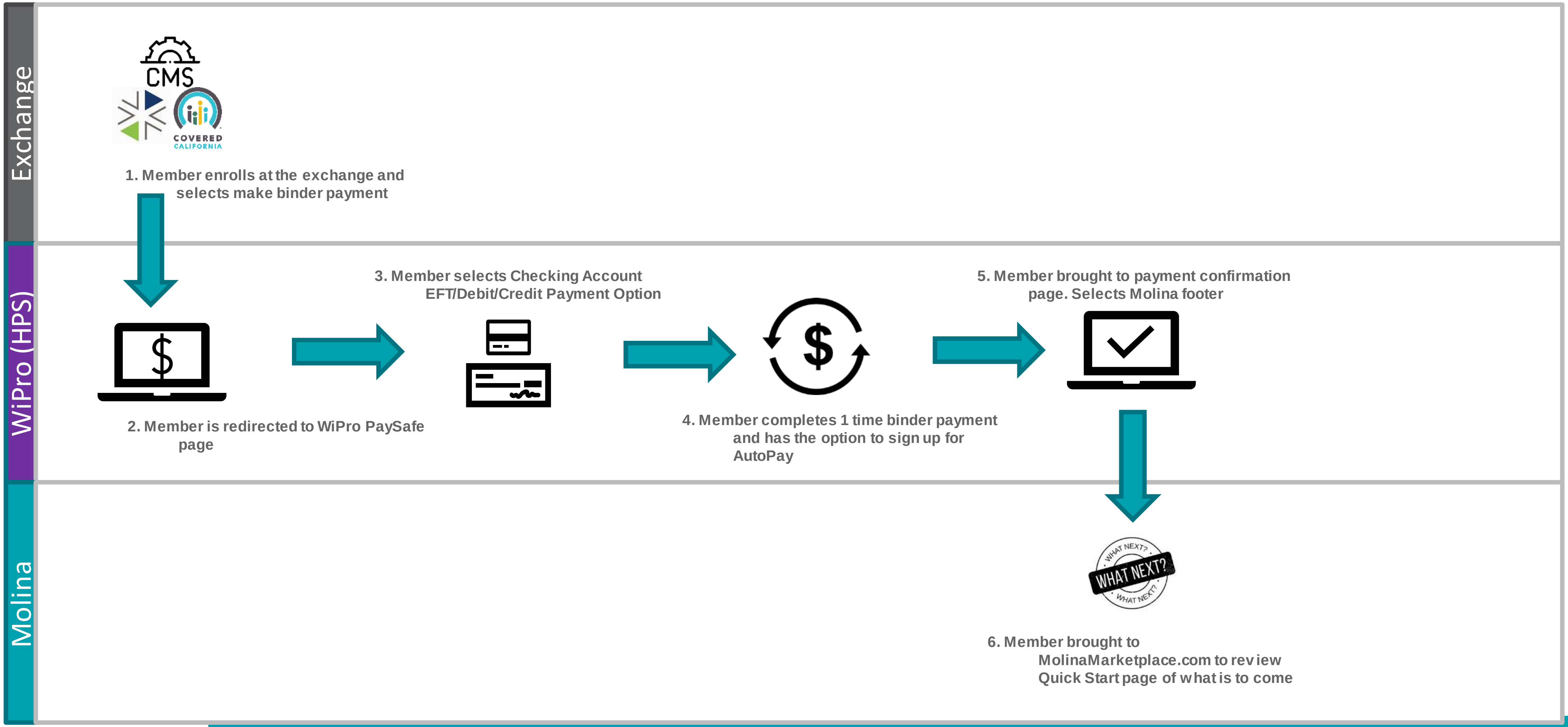
As of 4/26/2021 onward

MOLINA® HEALTHCARE

Ways for Members to Make Payments

- Portal Payments
  - Binder Payment at time of application
  - MyMolina
  - MyMolina Mobile App
  - Guest Payer
- Lockbox
- Moneygram
- IVR
- Contact Center

Portal Payments :: Binder Payment at time of Application


Exchange
WiPro (HPS)
Molina
CMS
COVERED CALIFORNIA
WHAT NEXT?

1. Member enrolls at the exchange and selects make binder payment

2. Member is redirected to WiPro PaySafe page

3. Member selects Checking Account EFT/Debit/Credit Payment Option

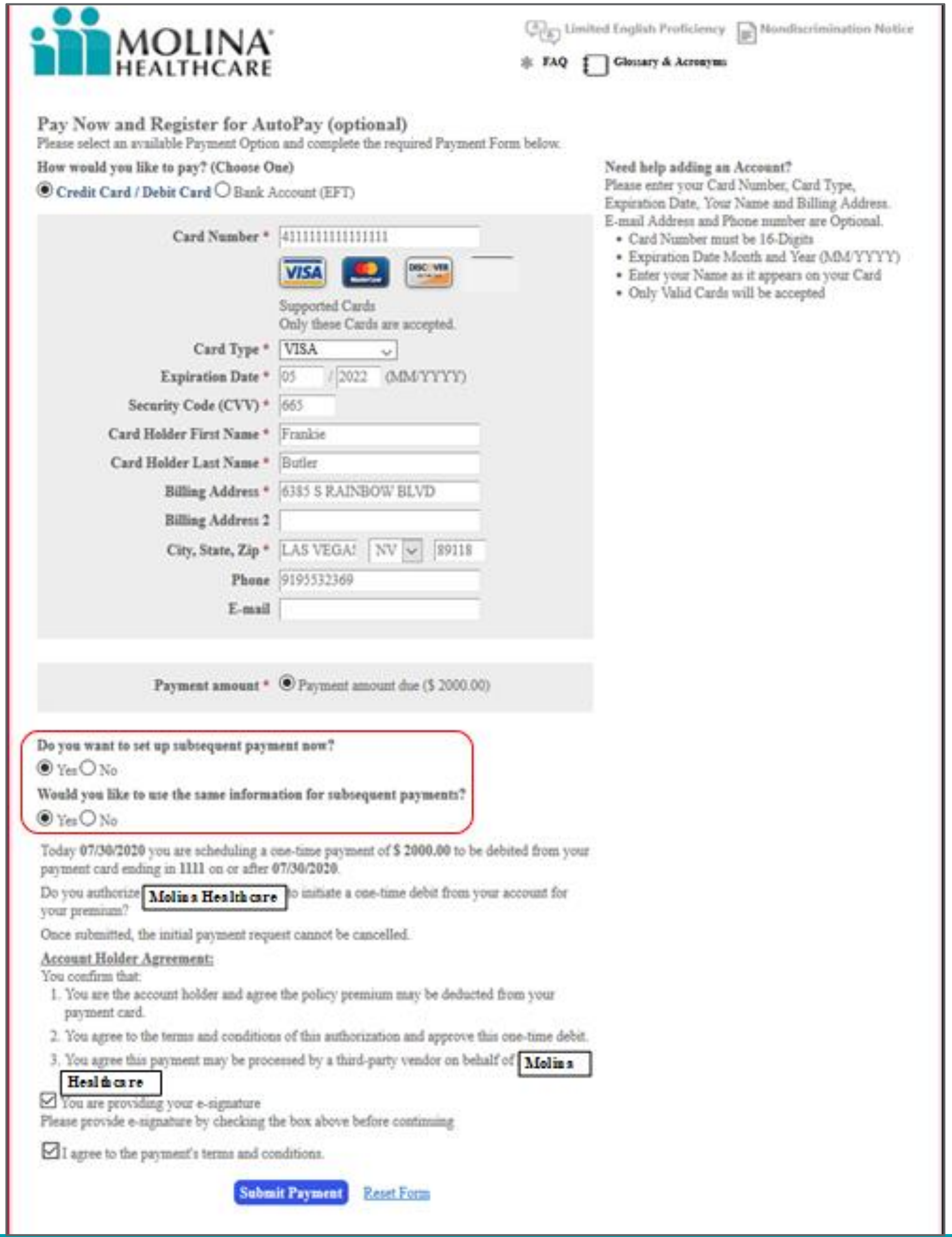
4. Member completes 1 time binder payment and has the option to sign up for AutoPay

5. Member brought to payment confirmation page. Selects Molina footer

6. Member brought to MolinaMarketplace.com to review Quick Start page of what is to come

Portal Payments :: PaySafe Page

- Member has the ability to pay via credit/debit or bank account
- Member has the ability so sign up for autopay (subsequent payments)



Pay Now and Register for AutoPay (optional)

Please select an available Payment Option and complete the required Payment Form below.

How would you like to pay? (Choose One)

● **Credit Card / Debit Card** ○ Bank Account (EFT)

Card Number *	4111111111111111
	Supported Cards Only these Cards are accepted.
Card Type *	VISA
Expiration Date *	05 / 2022 (MM/YYYY)
Security Code (CVV) *	665
Card Holder First Name *	Frankie
Card Holder Last Name *	Butler
Billing Address *	6385 S RAINBOW BLVD
Billing Address 2	
City, State, Zip *	LAS VEGA! NV 89118
Phone	9195532369
E-mail	

Need help adding an Account?

Please enter your Card Number, Card Type, Expiration Date, Your Name and Billing Address. E-mail Address and Phone number are Optional.

- Card Number must be 16-Digits
- Expiration Date Month and Year (MM/YYYY)
- Enter your Name as it appears on your Card
- Only Valid Cards will be accepted

Payment amount * ● Payment amount due ($ 2000.00)

Do you want to set up subsequent payment now?

● Yes ○ No

Would you like to use the same information for subsequent payments?

● Yes ○ No

Today **07/30/2020** you are scheduling a one-time payment of **$ 2000.00** to be debited from your payment card ending in **1111** on or after **07/30/2020**.

Do you authorize **Molina Healthcare** to initiate a one-time debit from your account for your premium?

Once submitted, the initial payment request cannot be cancelled.

Account Holder Agreement:

You confirm that:

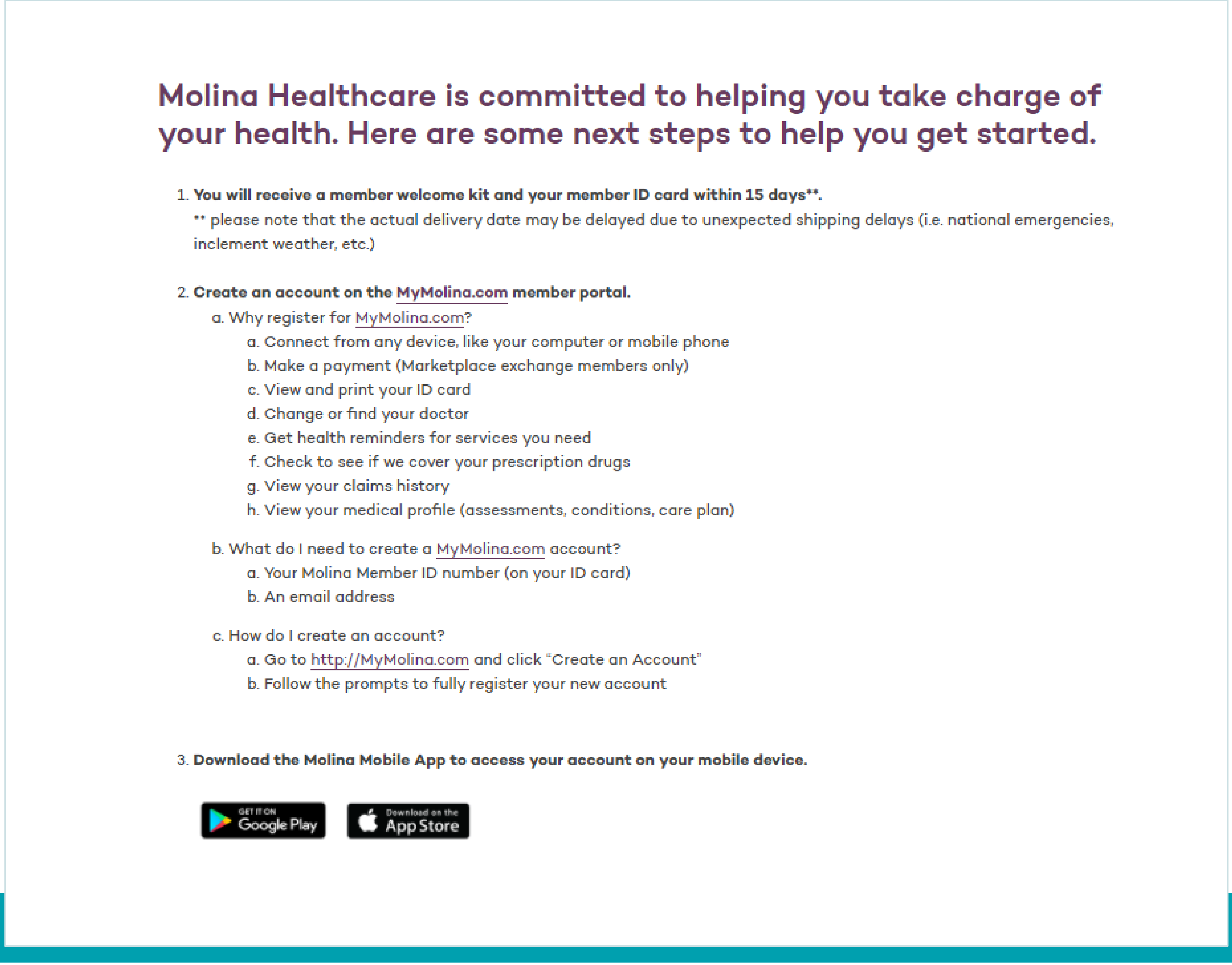
1. You are the account holder and agree the policy premium may be deducted from your payment card.
2. You agree to the terms and conditions of this authorization and approve this one-time debit.
3. You agree this payment may be processed by a third-party vendor on behalf of **Molina Healthcare**

☑ You are providing your e-signature

Please provide e-signature by checking the box above before continuing

☑ I agree to the payment's terms and conditions.

Portal Payments :: Quick Start Page



Molina Healthcare is committed to helping you take charge of your health. Here are some next steps to help you get started.

1. **You will receive a member welcome kit and your member ID card within 15 days**.**
   ** please note that the actual delivery date may be delayed due to unexpected shipping delays (i.e. national emergencies, inclement weather, etc.)

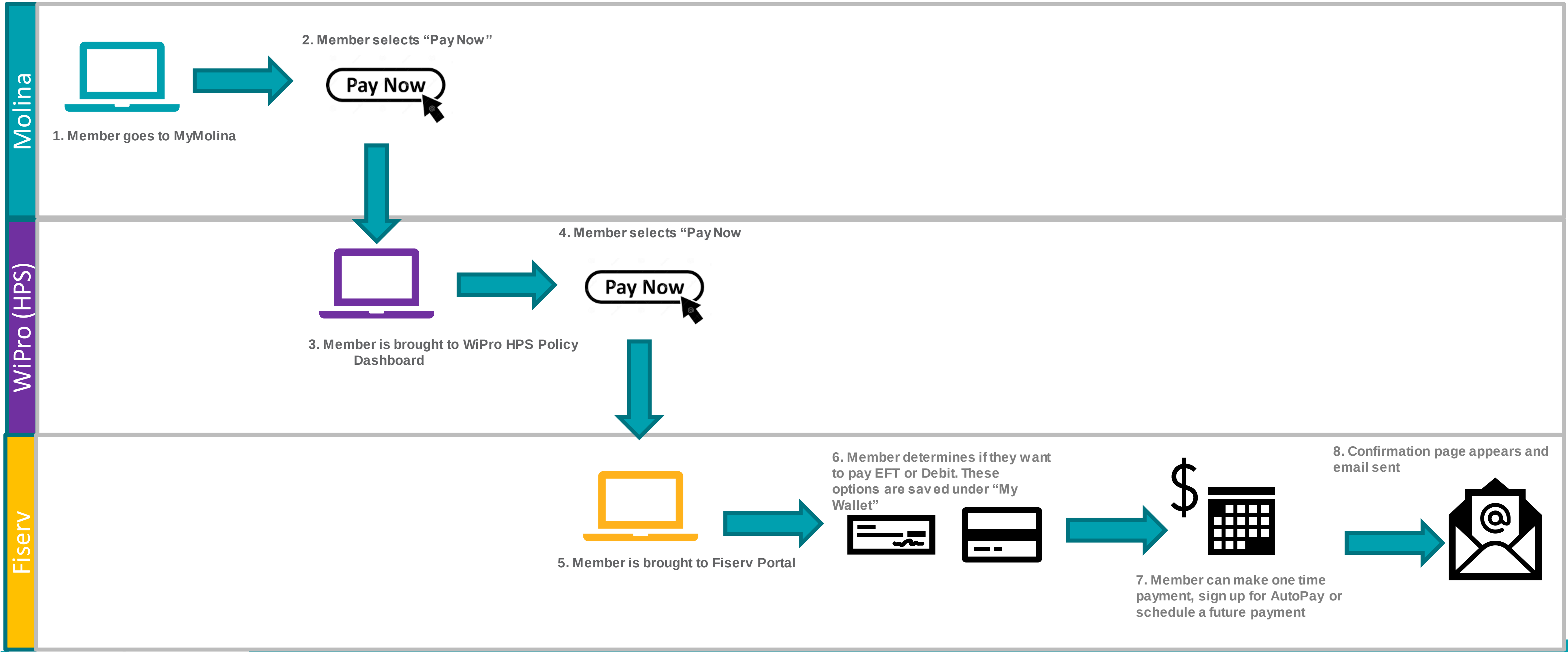
2. **Create an account on the MyMolina.com member portal.**
   a. Why register for MyMolina.com?
      a. Connect from any device, like your computer or mobile phone
      b. Make a payment (Marketplace exchange members only)
      c. View and print your ID card
      d. Change or find your doctor
      e. Get health reminders for services you need
      f. Check to see if we cover your prescription drugs
      g. View your claims history
      h. View your medical profile (assessments, conditions, care plan)

   b. What do I need to create a MyMolina.com account?
      a. Your Molina Member ID number (on your ID card)
      b. An email address

   c. How do I create an account?
      a. Go to http://MyMolina.com and click "Create an Account"
      b. Follow the prompts to fully register your new account

3. **Download the Molina Mobile App to access your account on your mobile device.**

Portal Payments :: MyMolina



1. Member goes to MyMolina

2. Member selects “Pay Now”

3. Member is brought to WiPro HPS Policy Dashboard

4. Member selects “Pay Now

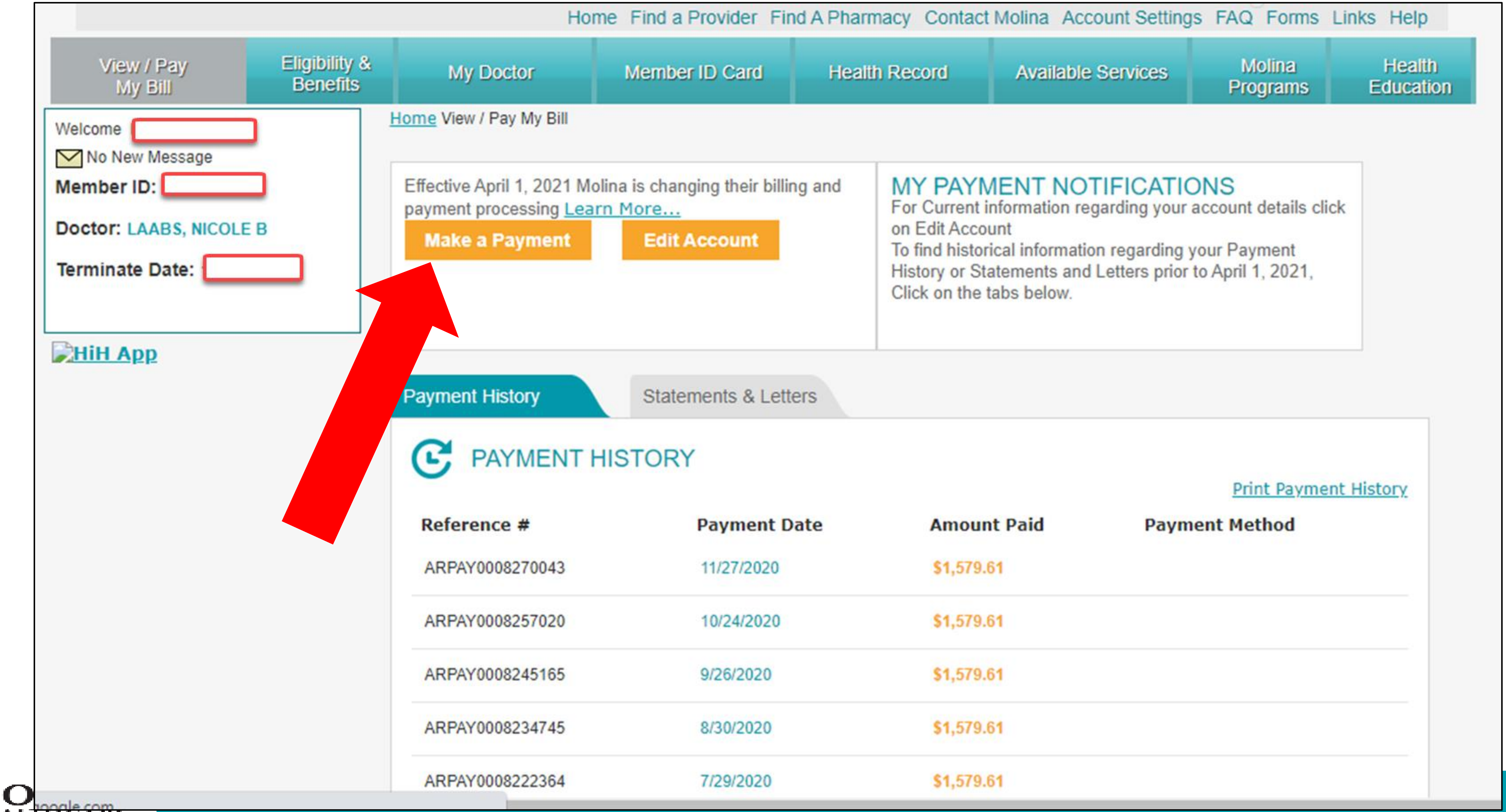
5. Member is brought to Fiserv Portal

6. Member determines if they want to pay EFT or Debit. These options are saved under “My Wallet”

7. Member can make one time payment, sign up for AutoPay or schedule a future payment

8. Confirmation page appears and email sent

Portal Payments :: MyMolina



Home
Find a Provider
Find A Pharmacy
Contact Molina
Account Settings
FAQ
Forms
Links
Help
View / Pay My Bill
Eligibility & Benefits
My Doctor
Member ID Card
Health Record
Available Services
Molina Programs
Health Education

Welcome [redacted]

✉ No New Message

Member ID: [redacted]

Doctor: LAABS, NICOLE B

Terminate Date: [redacted]

HiH App
Home View / Pay My Bill

Effective April 1, 2021 Molina is changing their billing and payment processing Learn More...

Make a Payment
Edit Account

MY PAYMENT NOTIFICATIONS

For Current information regarding your account details click on Edit Account

To find historical information regarding your Payment History or Statements and Letters prior to April 1, 2021, Click on the tabs below.

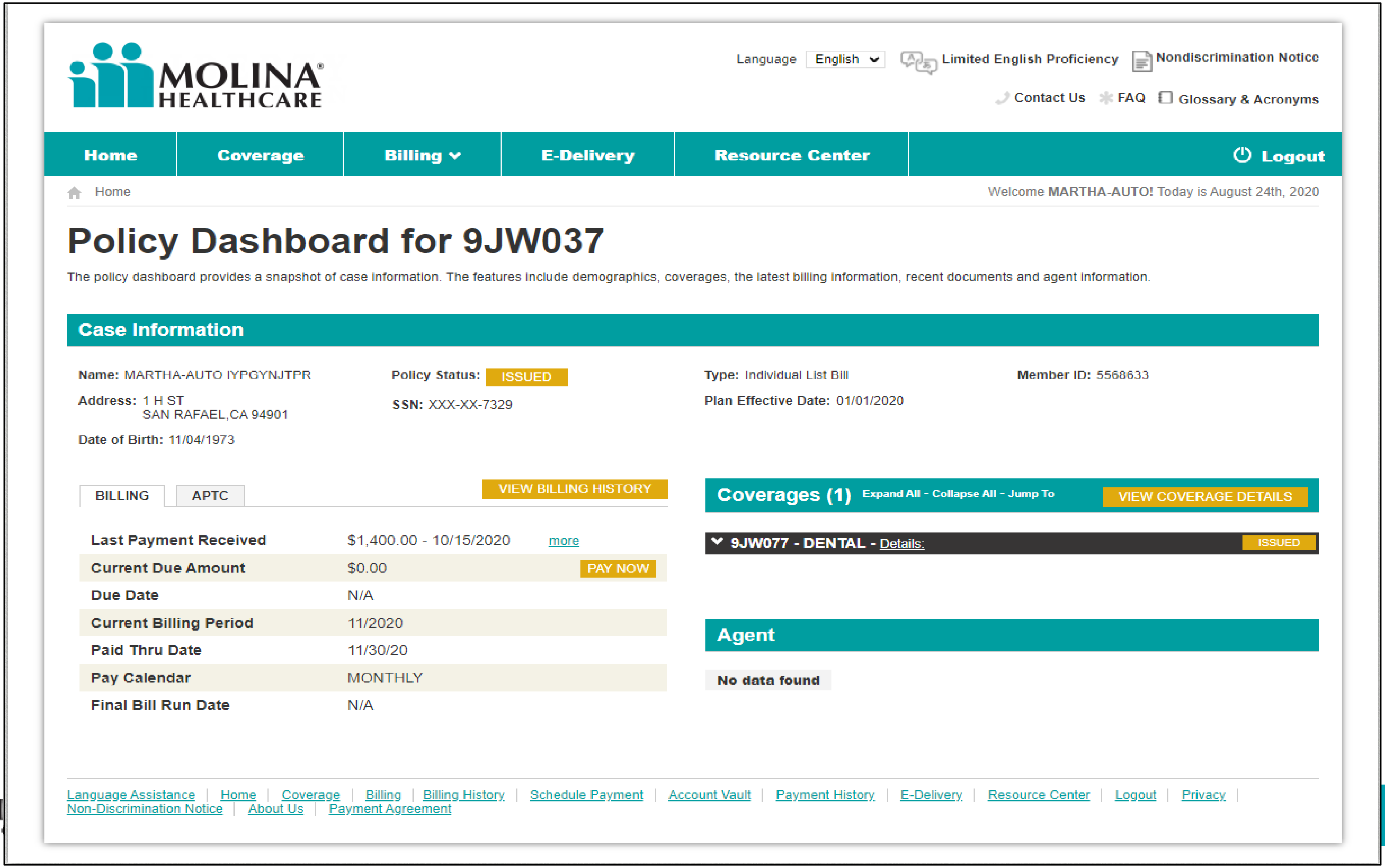
Payment History
Statements & Letters

PAYMENT HISTORY

Print Payment History

Reference #	Payment Date	Amount Paid	Payment Method
ARPAY0008270043	11/27/2020	$1,579.61	
ARPAY0008257020	10/24/2020	$1,579.61	
ARPAY0008245165	9/26/2020	$1,579.61	
ARPAY0008234745	8/30/2020	$1,579.61	
ARPAY0008222364	7/29/2020	$1,579.61	

Portal Payments :: MyMolina :: WiPro Policy Dashboard


MOLINA HEALTHCARE
Language English
Limited English Proficiency
Nondiscrimination Notice
Contact Us
FAQ
Glossary & Acronyms
Home
Coverage
Billing
E-Delivery
Resource Center
Logout
Home

Welcome **MARTHA-AUTO!** Today is August 24th, 2020

Policy Dashboard for 9JW037

The policy dashboard provides a snapshot of case information. The features include demographics, coverages, the latest billing information, recent documents and agent information.

Case Information

Name: MARTHA-AUTO IYPGYNJTPR
Address: 1 H ST
SAN RAFAEL,CA 94901
Date of Birth: 11/04/1973
Policy Status: ISSUED
SSN: XXX-XX-7329
Type: Individual List Bill
Plan Effective Date: 01/01/2020
Member ID: 5568633

BILLING
APTC
VIEW BILLING HISTORY

Last Payment Received	$1,400.00 - 10/15/2020	more
Current Due Amount	$0.00	PAY NOW
Due Date	N/A	
Current Billing Period	11/2020	
Paid Thru Date	11/30/20	
Pay Calendar	MONTHLY	
Final Bill Run Date	N/A	

Coverages (1)

Expand All - Collapse All - Jump To
VIEW COVERAGE DETAILS

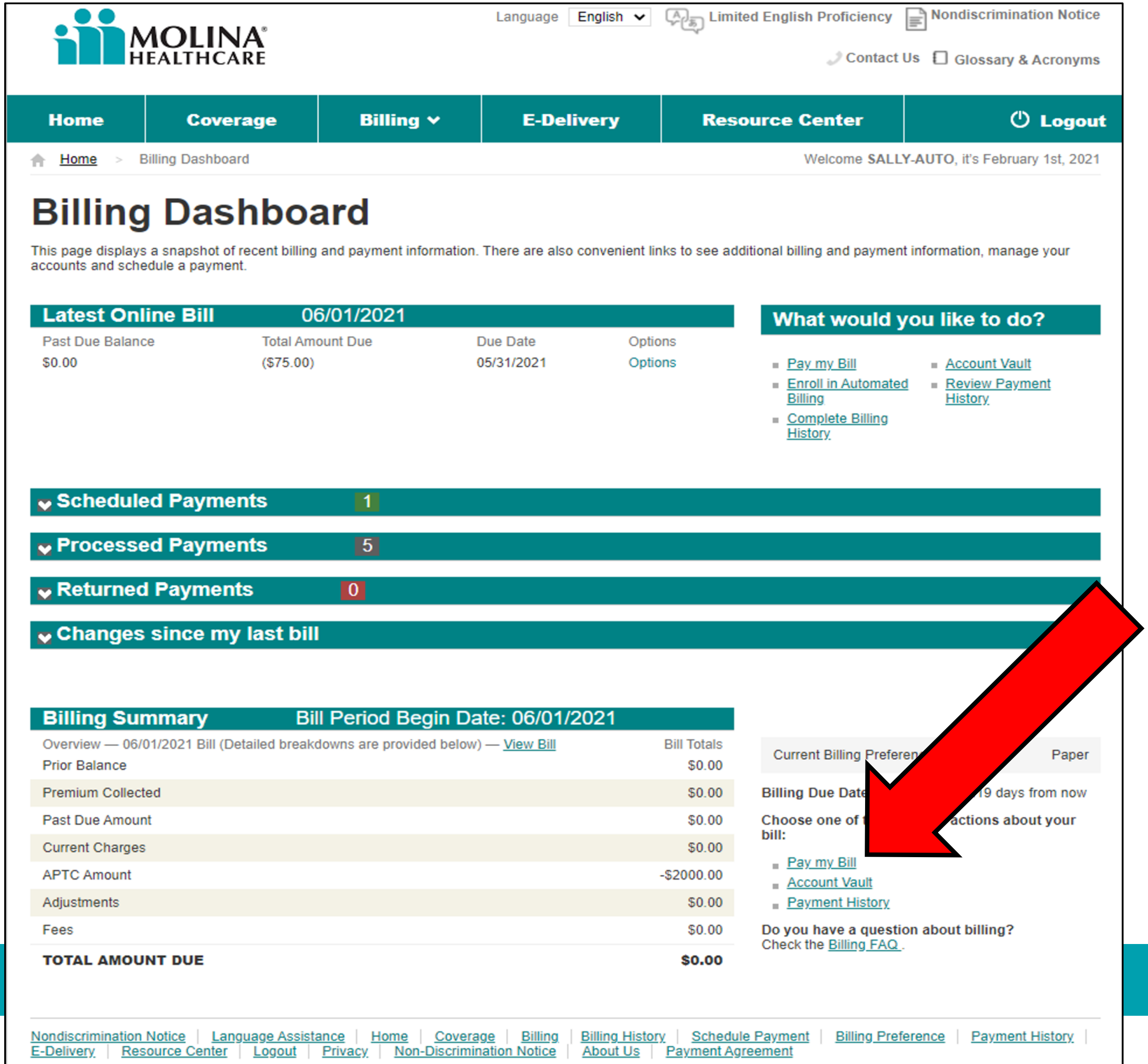
9JW077 - DENTAL - Details: ISSUED

Agent

No data found

Language Assistance | Home | Coverage | Billing | Billing History | Schedule Payment | Account Vault | Payment History | E-Delivery | Resource Center | Logout | Privacy |
Non-Discrimination Notice | About Us | Payment Agreement

Portal Payments :: MyMolina :: WiPro Policy Dashboard



Language English
Limited English Proficiency
Nondiscrimination Notice
Contact Us
Glossary & Acronyms
Home
Coverage
Billing
E-Delivery
Resource Center
Logout

Home > Billing Dashboard

Welcome SALLY-AUTO, it's February 1st, 2021

Billing Dashboard

This page displays a snapshot of recent billing and payment information. There are also convenient links to see additional billing and payment information, manage your accounts and schedule a payment.

Latest Online Bill 06/01/2021

Past Due Balance	Total Amount Due	Due Date	Options
$0.00	($75.00)	05/31/2021	Options

What would you like to do?

- Pay my Bill
- Enroll in Automated Billing
- Complete Billing History
- Account Vault
- Review Payment History

Scheduled Payments 1

Processed Payments 5

Returned Payments 0

Changes since my last bill

Billing Summary Bill Period Begin Date: 06/01/2021

Overview — 06/01/2021 Bill (Detailed breakdowns are provided below) — View Bill	Bill Totals
Prior Balance	$0.00
Premium Collected	$0.00
Past Due Amount	$0.00
Current Charges	$0.00
APTC Amount	-$2000.00
Adjustments	$0.00
Fees	$0.00
TOTAL AMOUNT DUE	**$0.00**

Current Billing Preferen	Paper

Billing Due Date 19 days from now

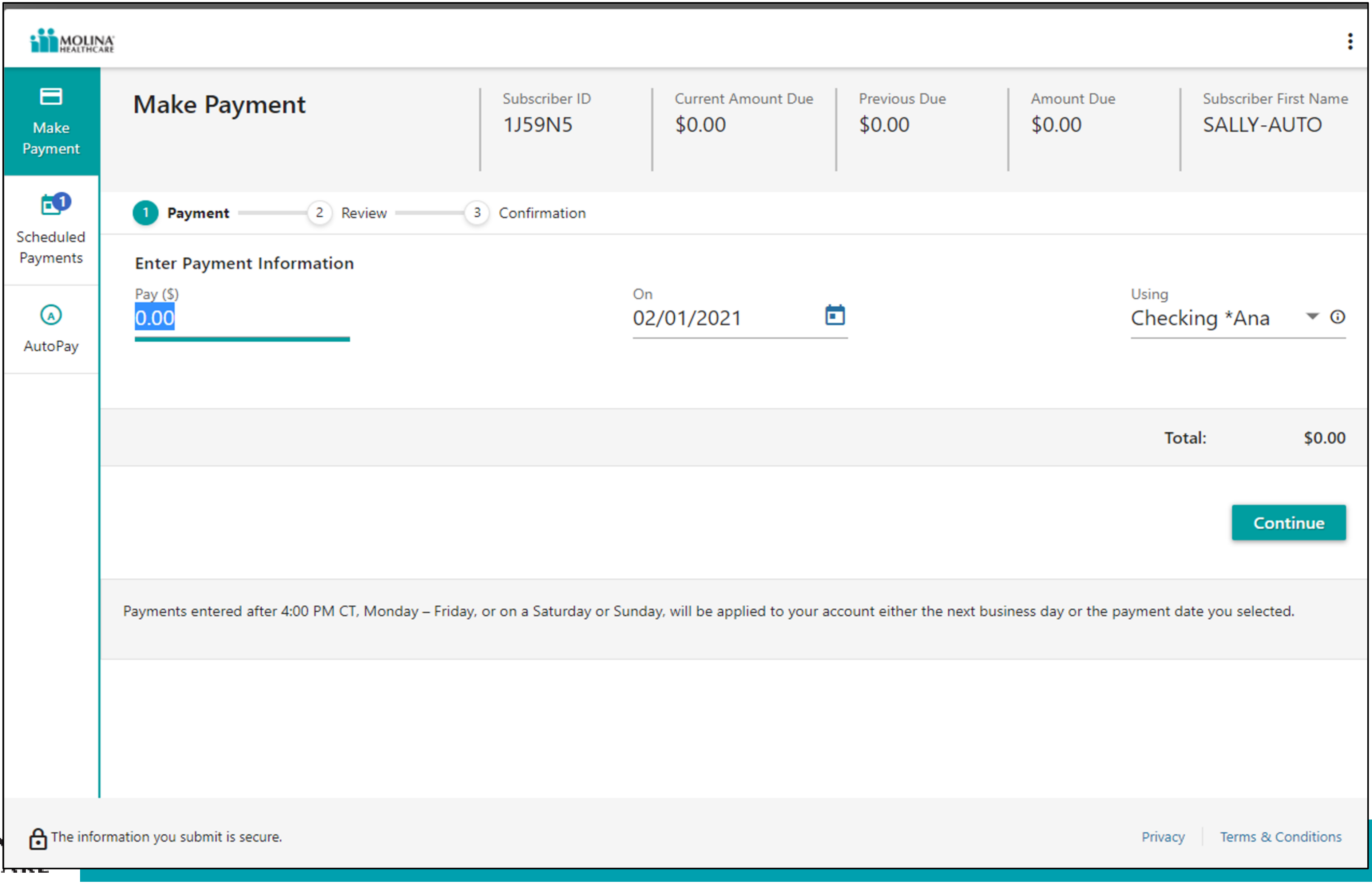
Choose one of t actions about your bill:

- Pay my Bill
- Account Vault
- Payment History

Do you have a question about billing?
Check the Billing FAQ .

Nondiscrimination Notice | Language Assistance | Home | Coverage | Billing | Billing History | Schedule Payment | Billing Preference | Payment History | E-Delivery | Resource Center | Logout | Privacy | Non-Discrimination Notice | About Us | Payment Agreement

Portal Payments :: MyMolina :: Fiserv Payment Portal


Make Payment
Scheduled Payments
AutoPay
1 Payment
2 Review
3 Confirmation
Continue
Privacy
Terms & Conditions

Make Payment

Subscriber ID	Current Amount Due	Previous Due	Amount Due	Subscriber First Name
1J59N5	$0.00	$0.00	$0.00	SALLY-AUTO

Enter Payment Information

Pay ($): 0.00

On: 02/01/2021

Using: Checking *Ana

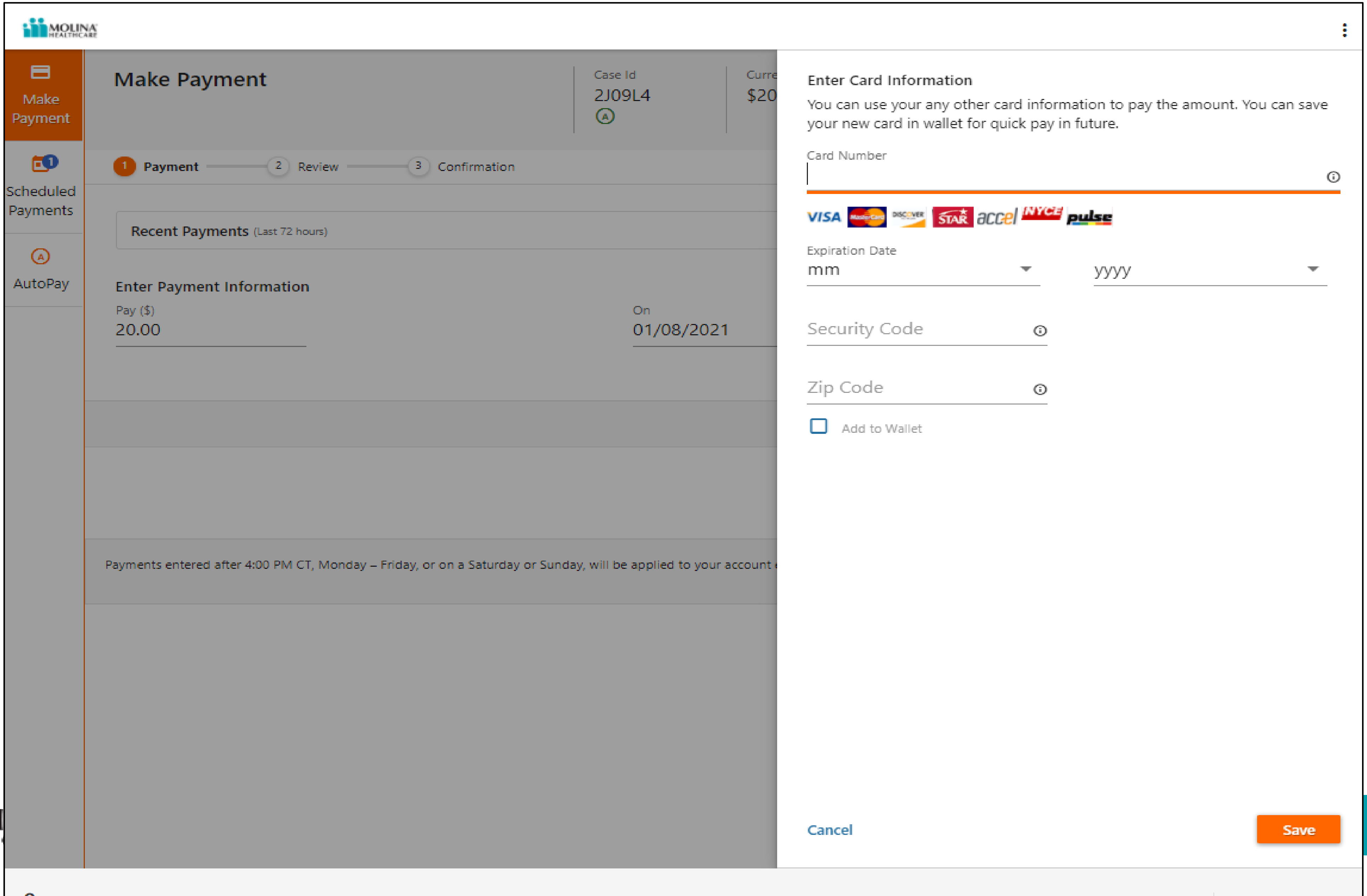
Total: $0.00

Payments entered after 4:00 PM CT, Monday – Friday, or on a Saturday or Sunday, will be applied to your account either the next business day or the payment date you selected.

The information you submit is secure.

Marketplace Payment Guide

Portal Payments :: MyMolina :: Fiserv Payment Portal


MOLINA HEALTHCARE
Make Payment
Scheduled Payments
AutoPay
1 Payment
2 Review
3 Confirmation
Curre
$20

Make Payment

Case Id
2J09L4

Recent Payments (Last 72 hours)

Enter Payment Information

Pay ($)
20.00

On
01/08/2021

Payments entered after 4:00 PM CT, Monday – Friday, or on a Saturday or Sunday, will be applied to your account

Enter Card Information

You can use your any other card information to pay the amount. You can save your new card in wallet for quick pay in future.

Card Number

Expiration Date
mm
yyyy

Security Code

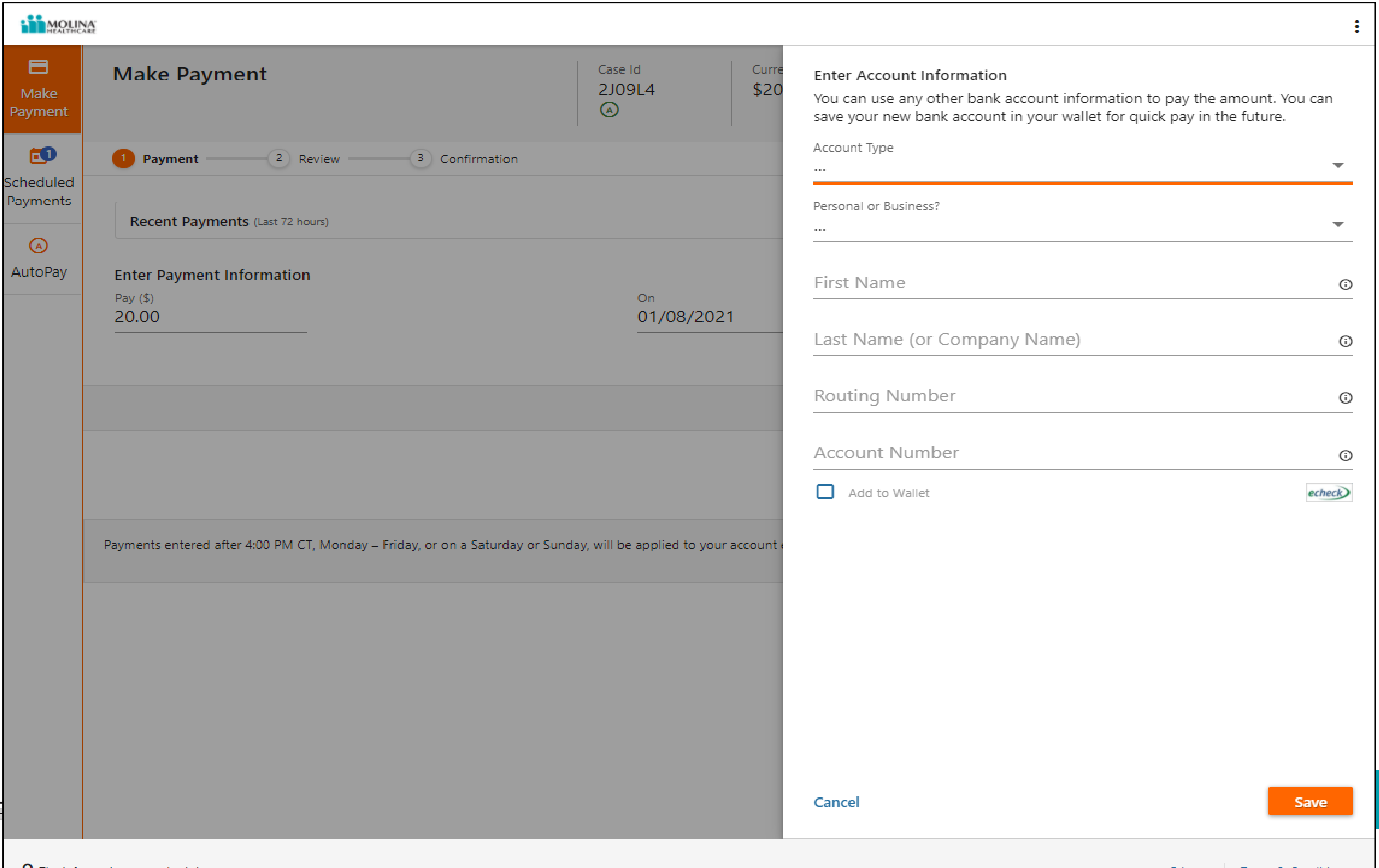
Zip Code

☐ Add to Wallet

VISA
MasterCard
DISCOVER
STAR
accel
NYCE
pulse
Cancel
Save

Marketplace Payment Guide

Portal Payments :: MyMolina :: Fiserv Payment Portal



MOLINA HEALTHCARE
Make Payment
1
Scheduled Payments
AutoPay

Make Payment

Case Id
2J09L4

Curre
$20

1 Payment — 2 Review — 3 Confirmation

Recent Payments (Last 72 hours)

Enter Payment Information

Pay ($)
20.00

On
01/08/2021

Payments entered after 4:00 PM CT, Monday – Friday, or on a Saturday or Sunday, will be applied to your account

Enter Account Information

You can use any other bank account information to pay the amount. You can save your new bank account in your wallet for quick pay in the future.

Account Type
...

Personal or Business?
...

First Name

Last Name (or Company Name)

Routing Number

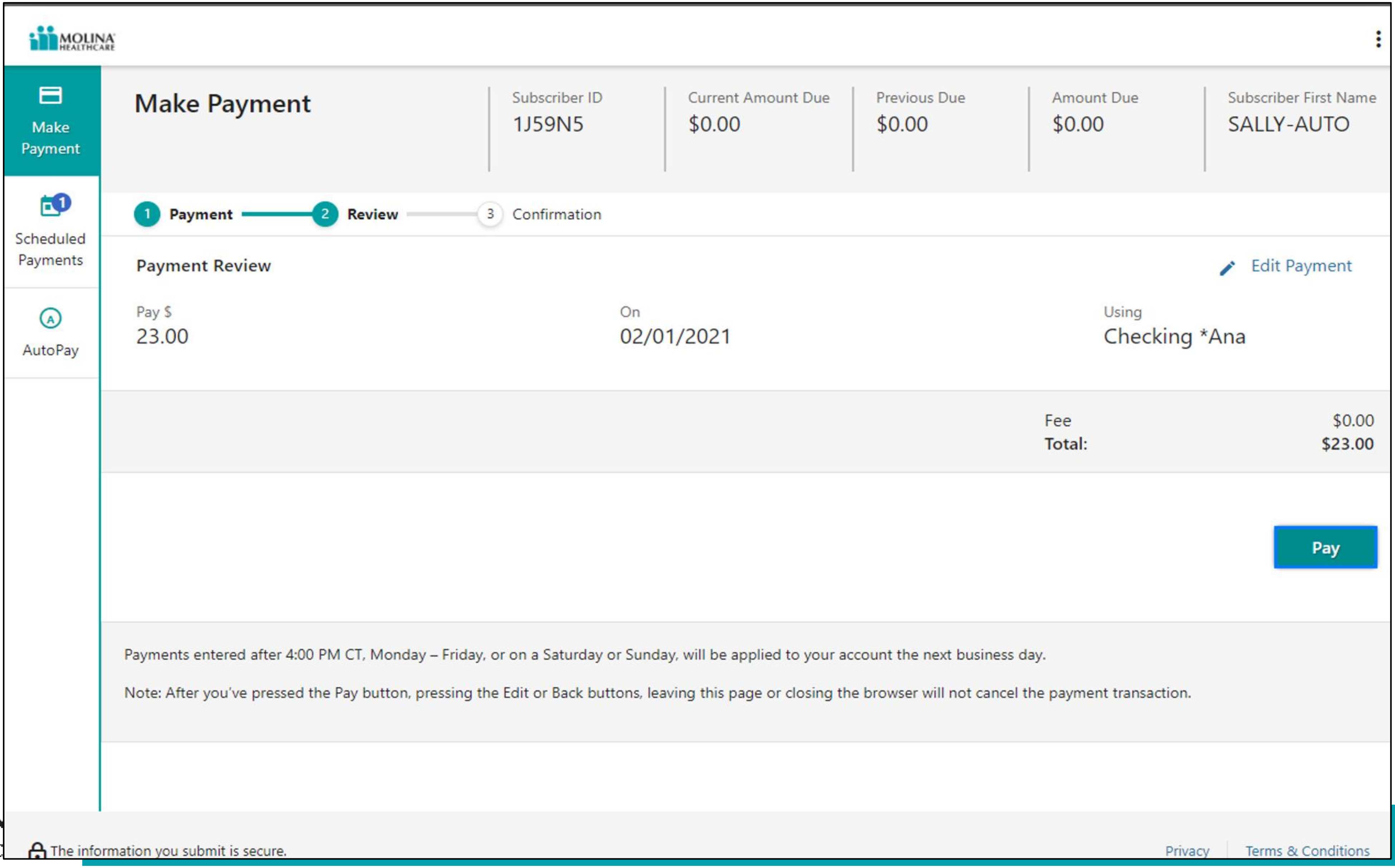
Account Number

☐ Add to Wallet

echeck
Cancel
Save

Marketplace Payment Guide

Portal Payments :: MyMolina :: Fiserv Payment Portal


MOLINA HEALTHCARE
Make Payment
Scheduled Payments
AutoPay
1 Payment
2 Review
3 Confirmation
Edit Payment
Pay
Privacy
Terms & Conditions

Make Payment

Subscriber ID	Current Amount Due	Previous Due	Amount Due	Subscriber First Name
1J59N5	$0.00	$0.00	$0.00	SALLY-AUTO

Payment Review

Pay $	On	Using
23.00	02/01/2021	Checking *Ana

Fee	$0.00
Total:	**$23.00**

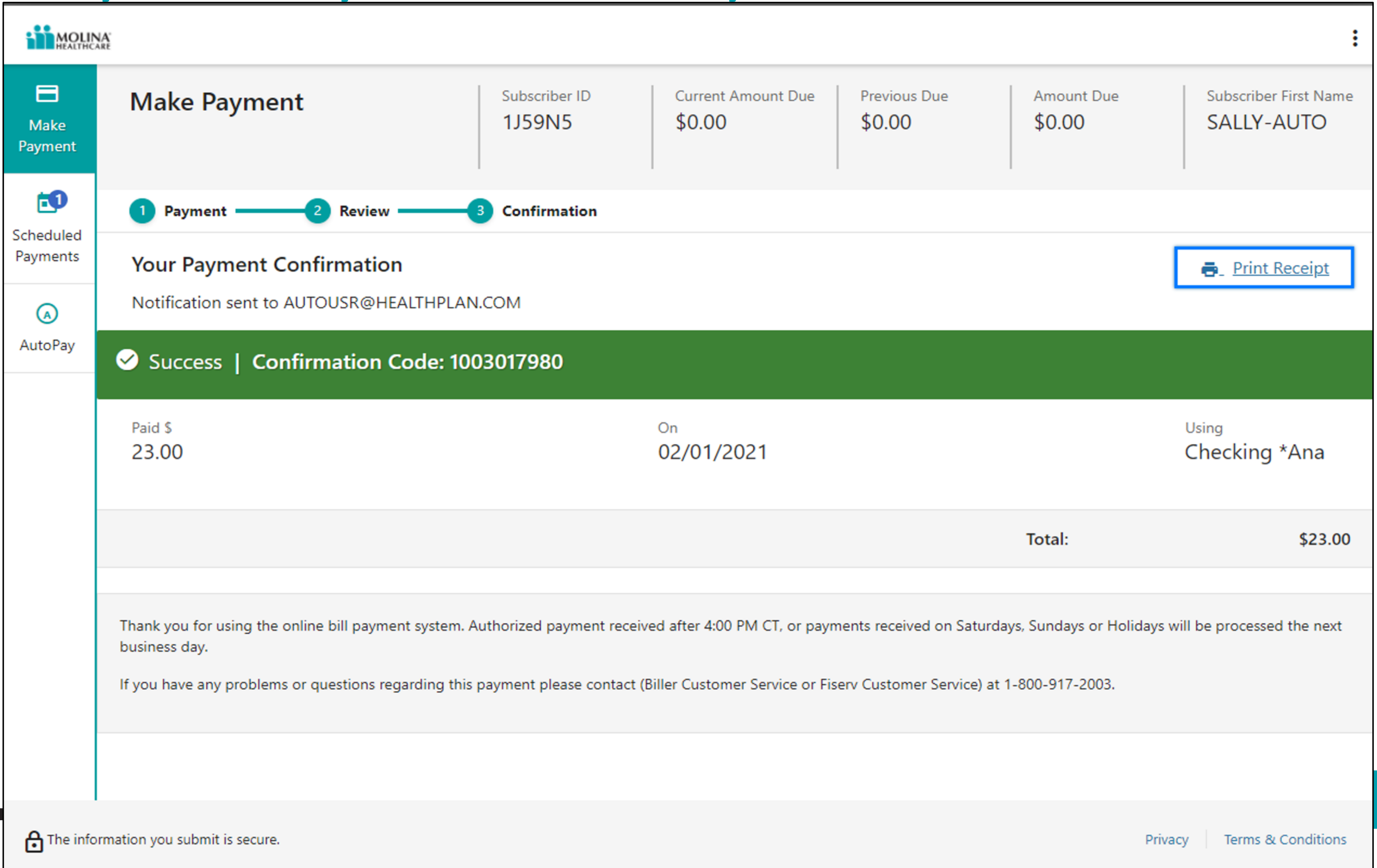
Payments entered after 4:00 PM CT, Monday – Friday, or on a Saturday or Sunday, will be applied to your account the next business day.

Note: After you've pressed the Pay button, pressing the Edit or Back buttons, leaving this page or closing the browser will not cancel the payment transaction.

The information you submit is secure.

Marketplace Payment Guide

Portal Payments :: MyMolina :: Fiserv Payment Portal


MOLINA HEALTHCARE
Make Payment
Scheduled Payments
AutoPay
1 Payment
2 Review
3 Confirmation
Print Receipt
Privacy
Terms & Conditions

Make Payment

Subscriber ID	Current Amount Due	Previous Due	Amount Due	Subscriber First Name
1J59N5	$0.00	$0.00	$0.00	SALLY-AUTO

Your Payment Confirmation

Notification sent to AUTOUSR@HEALTHPLAN.COM

✓ Success | Confirmation Code: 1003017980

Paid $	On	Using
23.00	02/01/2021	Checking *Ana

Total: $23.00

Thank you for using the online bill payment system. Authorized payment received after 4:00 PM CT, or payments received on Saturdays, Sundays or Holidays will be processed the next business day.

If you have any problems or questions regarding this payment please contact (Biller Customer Service or Fiserv Customer Service) at 1-800-917-2003.

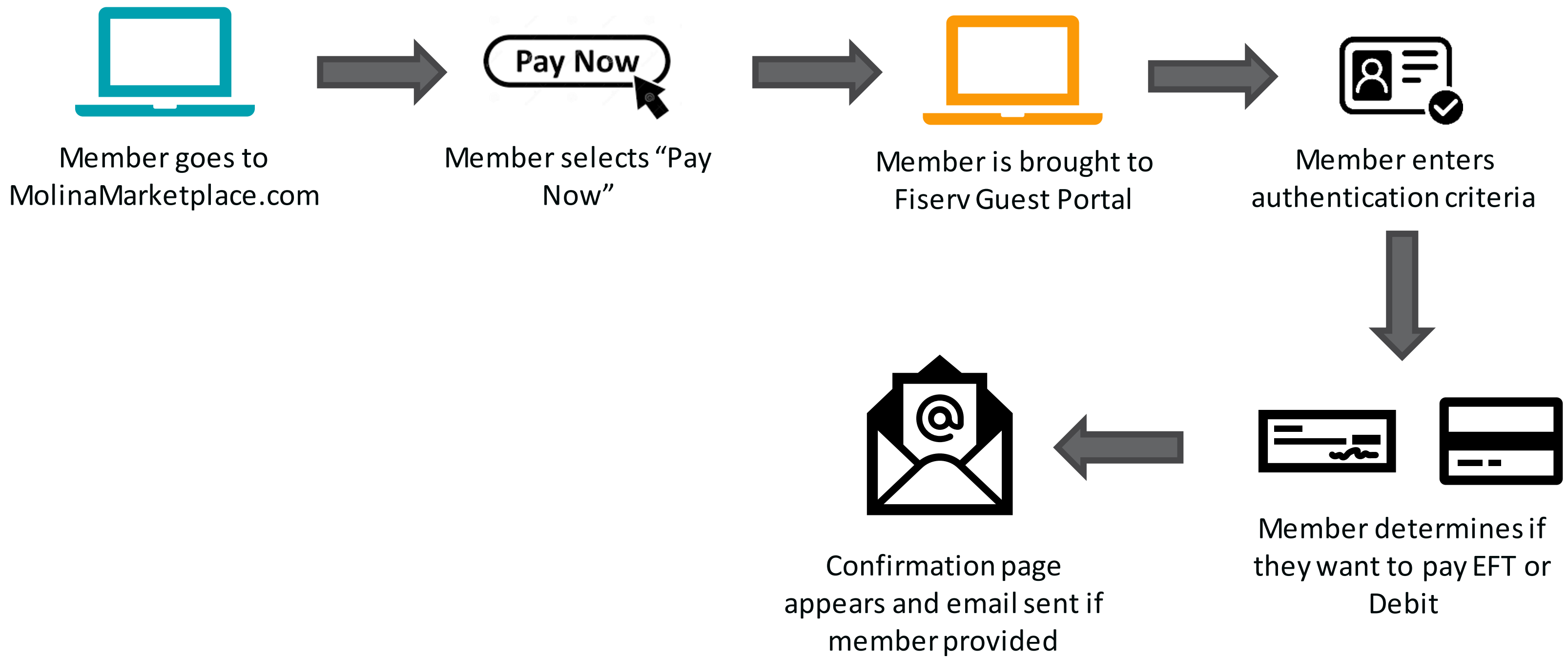
The information you submit is secure.

MyMolina Mobile App

- This solution will be API driven so the UI is not expected to change for the Member
- The member can continue utilizing the MyMolina Mobile App and make payments directly

Guest Payer

Guest Portal :: Premium Payment



Member goes to MolinaMarketplace.com

Member selects “Pay Now”

Member is brought to Fiserv Guest Portal

Member enters authentication criteria

Member determines if they want to pay EFT or Debit

Confirmation page appears and email sent if member provided

Guest Payer

- Same screens as the Fiserv portal for MyMolina user
- The Guest Payer will only be able to make a one time payment
- The Guest Payer will not have the ability to schedule a future payment or sign up for AutoPay