



CSUSB Palm Desert Campus

Ombuds Services

Organizational Ombuds



What is an Ombuds?

The Ombuds serves as a designated neutral person for both the Palm Desert and San Bernardino campuses to provide confidential, informal, independent, and neutral assistance to students, staff, faculty, and community through dispute resolution, problem solving methods, which may include conflict coaching, informal mediation, facilitation, and shuttle diplomacy.

Why would I consider speaking to an Ombuds?

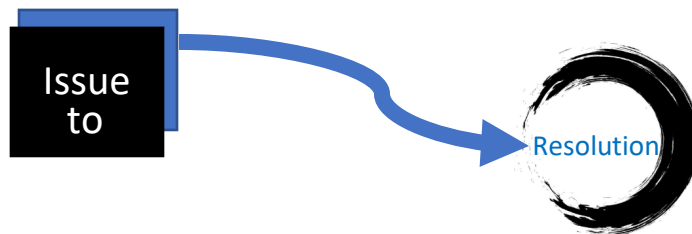
To utilize an informal program for conflict resolution, or obtain information in a confidential setting.

When should I speak to an Ombuds?

Anytime there is a concern, need information, or advice in a safe space to explore options for peaceful resolution. Need someone to listen? Let Ombuds help!



You  **Deserve** to be heard



If you need assistance, please contact Twillea Evans-Carthen at cell: (909) 359-5029, office: (909) 537-5635, or email: ombuds@csusb.edu

Please visit the Ombuds website at www.csusb.edu/ombuds or scan the QR Code

