

What type of dental provider should I use? A DenteMax dental provider should be used for all services. DenteMax is a nationwide network of dentists and dental specialists who will provide discounted services to children in custody. **ONLY DENTAL SERVICES PROVIDED BY DenteMax NETWORK PROVIDERS WILL BE COVERED. THE ONLY EXCEPTION IS IF THERE IS NO NETWORK PROVIDER WITHIN A 20 MILE RADIUS OF YOUR FACILITY.**

Per The ORR Dental Policy, prior ORR authorization is required for all dental services. ORR will not approve or reimburse retroactive Treatment Authorization Requests (TARs) submitted for dental procedures but may, in its discretion, allow exceptions for dental emergencies that occur over a weekend or federal holiday.



Initial Dental Exam (IDE)

Care providers must provide UAC an initial dental evaluation within **90 days**, but not before **60 days**, after the UAC's date of admission into ORR care.

If your state requires IDE before 60 days, please notify PCU at clinical@pointcomfort.com

What services are included in the IDE:

- Exam:
 - D0140: Limited Oral Evaluation, Problem-Focused
 - D0150: Comprehensive Oral Evaluation
- X-Rays:
 - D0210: Intraoral – Complete Series
 - D0272: Bitewings, 2 Films (13 years)
 - D0274: Bitewings, 4 Films (>13 years)
- Preventative services:
 - D1110: Prophylaxis Adult
 - D1120: Prophylaxis Child

ALL IDE SERVICES MUST BE COMPLETED IN 1 VISIT BY THE DENTAL PROVIDER

TAR category (Dental→Initial Dental Exam)

6 Month Dental Exams

If a UAC is in ORR care for six (6) months or longer, the care provider may schedule another dental evaluation. Dental evaluations may occur every six (6) months to ensure UAC dental health.

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 - D0150: Comprehensive Oral Evaluation
- X-Rays:
 - D0210: Intraoral – Complete Series
 - D0272: Bitewings, 2 Films (13 years)
 - D0274: Bitewings, 4 Films (>13 years)
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ALL IDE SERVICES MUST BE COMPLETED IN 1 VISIT BY THE DENTAL PROVIDER

TAR category (Dental→Office and Follow up Visits (General Dentist))

Minors that have transferred after IDE

If a minor has transferred to your program after they have already had an initial dental exam, they can be authorized for an exam for the new dental provider.

- D0150: Comprehensive Oral Evaluation

Please make sure that you obtain all the dental records including dental x-rays and dental treatment plans for the new dental provider to review at the appointment.

Urgent Dental Services

Per the ORR Dental Policy, ORR will authorize urgent dental care, only if the UAC:

- Is experiencing acute tooth pain;
- Needs one or more procedures to maintain basic function; OR
- Has a severe and/or acute infection or a severe and/or acute infection is imminent (e.g. an abscess in a tooth or gums).

*The above information must be listed in the TAR to justify the need of the urgent dental visit. Services that will be authorized by PCU for an urgent dental care is

- Exam:
 - D0140: Limited Oral Evaluation, Problem-Focused
 - D9110: Palliative (emergency) treatment of dental pain
- X-Rays:
 - Any necessary x-rays to determine the cause of UAC's current pain/discomfort.
- Treatment
 - Extractions and/or fillings of **2 teeth ONLY** (amalgam fillings only on posterior teeth).
 - If the urgent dental evaluation results in the need for a root canal and/or a crown, care providers must submit a separate TAR to obtain approval for these procedures.

TAR category: (Dental - ER/Urgent Care)



Follow up Services after an Urgent Dental services

The TAR must be placed under the category Dental-ER/Urgent Care and include the specific ADA codes that were provide at the appointment.

As a reminder, the urgent dental visit is to address the UAC's pain/discomfort not all issues that minor has with teeth.

Two-week requirement is waived for these services as long as the TAR includes the reason for the dental services to be completed urgently.

Routine Dental Services

If a UAC received an initial dental evaluation and was given a treatment plan, care providers may request follow-up dental services via a TAR for UAC.

For each UAC requiring follow-up dental services, care providers may only submit up to **four (4)** procedures in one TAR and submit one TAR at a time. To request additional follow-up procedures, care providers **must wait two weeks** after the UAC's initial follow-up dental visit in order to submit another TAR to request up to four (4) more procedures. Care providers may repeat this two-week process until all follow-up dental procedures are complete. TAR category (Dental→Office and Follow up Visits (General Dentist)).

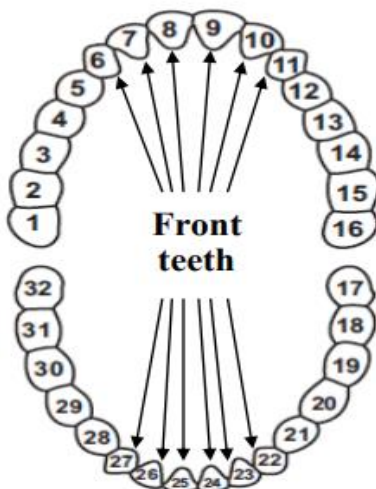
Amalgam Restorations: (covered for all posterior teeth)

- D2140: Amalgam - one surface, primary or permanent
- D2150: Amalgam - two surfaces, primary or permanent
- D2160: Amalgam - three surfaces, primary or permanent
- D2161: Amalgam – four surfaces, primary or permanent

Resin-based Composite – Direct: (covered on front teeth only, 6-11 and 22-27)

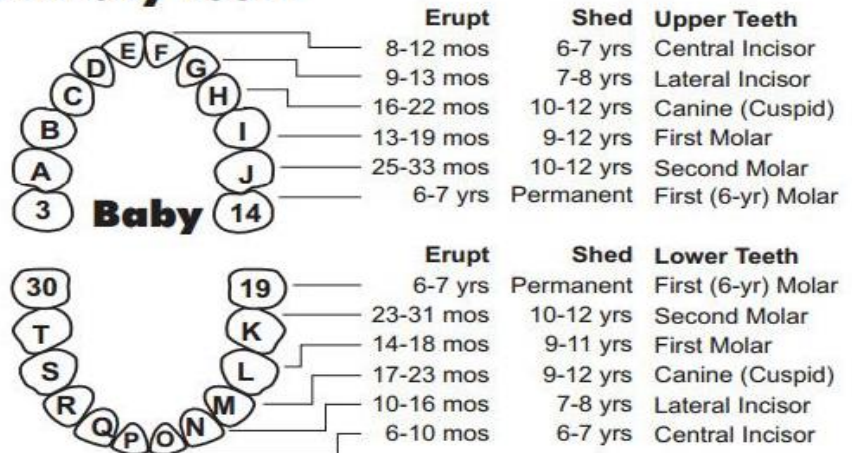
- D2330: Resin-based composite – one surface, anterior
- D2331: Resin-based composite - two surfaces, anterior
- D2332: Resin-based composite – three surfaces, anterior
- D2335: Resin-based composite – four or more surfaces or involving incisal angle (anterior)
- D2391: Resin-based composite – one surface, posterior
- D2392: Resin-based composite – two surfaces
- D2393: Resin-based composite – three surfaces, posterior
- D2394: Resin-based composite – four or more surfaces, posterior

Permanent Teeth



Tooth Eruption Chart

Primary Teeth



Root Canal Therapy Vs. Extractions

It is always recommended that the dental provider attempt to save a tooth whenever possible with a root canal. The following ADA codes can be authorized per the ORR Dental Policy

Root Canal Therapy

- D3310: Endodontic Therapy, Anterior Tooth (Excluding Final Restoration)
- D3320: Endodontic Therapy, Bicuspid Tooth (Excluding Final Restoration)
- D3330: Endodontic Therapy, Molar (Excluding Final Restoration)

Crowns (Temporary or Stainless Steel Only)

- D2930: Prefabricated Stainless-Steel Crown – Primary Tooth
- D2931: Prefabricated Stainless-Steel Crown – Permanent Tooth
- D2932: Prefabricated Resin Crown
- D2933: Prefabricated Stainless-Steel Crown with Resin Window
- D2950: Core buildup, Including Any Pins

If the provider is not able to save the tooth, PCU does ask that you include the reason in the TAR why the tooth needs to be extracted. It is never acceptable for a dental provider to remove a tooth because they are unable to place a porcelain crown.

ORAL SURGERY:

- D7140: Extraction, Erupted Tooth or Exposed Tooth
- D7210: Surgical Extraction – Erupted

If the provider would like to complete any additional codes that are not listed, please reach out to PCU at clinical@pointcomfort.com and we will work with you on a code that we can authorize.

If these services are for routine dental services, the correct TAR category is (Dental→Office and Follow up Visits (General Dentist)).

If these services are for urgent dental services, the correct TAR category is TAR category: (Dental - ER/Urgent Care)

Deeper Cleanings

PCU has a Dental Consultant that reviews dental records to determine if the following codes are necessary

- D4355 Full mouth debridement
- D4341 Periodontal scaling and root planing - four or more teeth per quadrant
- D4342 Periodontal scaling and root planing - one to three teeth per quadrant

Dental records that include periodontal charting and dental x-rays should be sent to clinical@pointcomfort.com. The PCU Clinical team will notify you of the decision that has been made by the PCU Dental Consultant. These reviews typically take 3 business days.

Services that are not covered under this plan

- D2610, D2620, D2630, D2751, D2752, D2790, D2791, D2791, D2791- Porcelain crowns
- D1351- Sealant - per tooth
- D1206/D1208- Topical Application of Fluoride
- D1330- Oral Hygiene Instructions
- D1510 Space Maintainer - Fixed - Unilateral
- D1516 space maintainer – fixed – bilateral maxillary
- D1517 space maintainer – fixed – bilateral mandibular

This is not a comprehensive list, but the codes that we see most often. If the dental provider has ordered a code that you are not sure about, please reach out to the PCU Clinical team at clinical@pointcomfort.com.

**Dental Age Determinations**

If the FFS has asked for a dental age termination for a minor that is in care, the following codes are what we see most often. It is recommended that you consult with the local dental provider on what codes they use to determination age.

- D0160- Detailed and extensive oral evaluation - problem focused, by report
- D0330- Panoramic radiographic image
- D9999- Unspecified adjunctive procedure, by report

Age determination requests must always in the name of the FFS that has requested the age determination.

If you need assistance with age determination requests, please email the PCU Clinical team at clinical@pointcomfort.com.

**Dental SMR's**

If a minor has been recommended to receive general anesthesia or has an extensive dental treatment plan, the ORR requires a SMR to be completed.

Please make sure that you include the dental treatment plan provided from the provider. PCU will need this to determine pricing for the ORR.

Frequently Asked Questions

Q. What do I do if the dental provider is saying that they do not accept Point Comfort Underwriters and they are unfamiliar with DenteMax?

A. On the PCU Resource Portal under the document section is a document named DenteMax Provider Letter. This letter explains the relation between DenteMax and Point Comfort Underwriters. It should be provided to any provider.

Q. What if the dental provider is not able to provide amalgam fillings to posterior teeth?

A. PCU recommends asking if the dental provider is willing to accept amalgam rates for resin fillings. If they do, please contact the PCU Clinical team via email with the contact information for the dental provider. PCU Clinical will reach out to the provider to verify and make notation of the providers profile. PCU will direct you to what information needs to be entered on the TAR.

If the provider is not willing to accept amalgam rates, please contact the PCU Clinical team via email with the contact information for the dental provider. PCU Clinical will reach out to the provider to verify and make notation of the of the providers profile. PCU will direct you to what information needs to be entered on the TAR.

Q. Does this policy cover routine orthodontic treatment is a minor has braces or needs braces?

A. The ORR does not cover routine care and maintenance of dental braces. They will cover the removal of the dental braces. If the minor is having pain because of a broken bracket or wire, a TAR can be submitted for clipping of wires or removal brackets.

Q. Can the provider use anesthesia for minors that are anxious during a dental treatment visit?

A. The provider can utilize D9230 nitrous oxide or D9248- Non-intravenous conscious sedation with TAR approval.

If the provider would like to utilize general anesthesia (D9222 & D9223), a SMR must be submitted to the ORR for review and authorized. Once the SMR has been authorized by the ORR Director, a TAR can be submitted to PCU.

If you have any additional questions, please reach out to the PCU Clinical team via email clinical@pointcomfort.com. The Clinical team will help direct you in the right direction.