

Quality Improvement Reboot: New Beginnings and Innovation in WV Health Centers

July 17, 2018 | 9:00 AM - 4:00 PM

Stonewall Resort | 940 Resort Drive | Roanoke, WV 26447

\$125
per person

Please join the West Virginia Primary Care Association (WVPCA) for a full-day Process and Quality Improvement Workshop at Stonewall Resort. During the workshop, participants will have the opportunity to utilize the Model for Improvement to discuss process and quality improvement challenges facing West Virginia's Community Health Centers.

Participants will be introduced to new quality and process improvement concepts that will assist you in developing and implementing rapid-cycle change in your health center. The WVPCA is excited to have Jennifer Calohan, RN, TQMP as our main presenter. Jennifer brings with her more than 20 years of hands-on experience in direct

patient care and administration at the health center and network level, leading change management, program development, process improvement and team-based outcomes achievement. In addition to holding an active license as a Registered Nurse in 25 states, she holds certification in Strategic Organizational Leadership and is a certified Total Quality Management Professional and LEAN/Six Sigma Green Belt.

You will be joined by your peers from health centers across West Virginia and have the opportunity to learn about two innovative approaches to Diabetes and Hypertension care and management.

Objectives:

- 1 Complete the workshop with a sense of renewal (reboot) and passion for process improvement work in your health center
- 2 Understand Data Validation and why it is important to perform before meaningful change can take place
- 3 Map out what a high-performing care team means to you and how to build it within your organization
- 4 Have the ability to define Care Management and Care Coordination and know the difference between them
- 5 Learn about 2 Innovative approaches available to improve Diabetes and Hypertension outcomes in your patient population

Presenters:

Jennifer Calohan, RN, TQMP-Process Improvement, Data Validation and Best Practices with Workflow, Care Team Management and Engagement, Care Management and Care Coordination

Adam Baus, MPH, WVU Office of Health Services Research - 5 Uniform Data System Clinical Quality Measures in WV Health Centers

Johnna Beane, RN, American Heart Association - Target: BP Quality Improvement Program

Terrance Hamm, KEPRO - The Medicaid Diabetic Health Home Program

Richard D. Ernest, Jr., MSW, Special Programs Manager, BMS – The Medicaid Diabetic Health Home Program

Training CE Information:

The WVPCA is accredited as a provider of Continuing Nursing Education by the West Virginia Board of Nursing (WVBRN Provider #WV2010-0554RN). CE credit hours will be available pending final approval.

Target Audience:

QI Leaders, Care Managers, Care Coordinators, CEO, COO, Clinical Staff

Sponsored by:



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Register by:
Tuesday, July 10, 2018

REGISTRATION FORM

Registration begins at 8:30 AM

Hotel Information:

Overnight accommodations are available.

Stonewall Resort

940 Resort Drive | Roanoke, WV 26447

To set up a reservation, call 304.269.7400 and reference the code 018126. The room rate is \$137 per room plus a resort fee, taxes and fees.

Rooms WILL NOT be available to reserve after 6/26/2018.

Cancellation Policy:

Any refund requests before 7/10/18 will be subject to a \$25.00 processing fee. No refund will be issued after that date. Please contact Pam Moore (pam.moore@wvcpa.org) or (304) 346.0032 for any cancellations. Registrants who cancel will not receive training materials. Substitutions are allowed up to three (3) days prior to the event. Please be sure to provide email information if a substitution is requested.

Marketing Release:

Classes or events sponsored by the West Virginia Primary Care Association (WVCPA) may be photographed, video-recorded, or audio-recorded. Attendance at a WVCPA class or event constitutes the consent of all attendees. The future broadcast, publication, or other use of photographs, videos, or recordings is solely at the discretion of WVCPA.

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Please complete a separate form for each individual registering so that we are able to gather accurate information. Payment can be for multiple participants.

Name: _____

Title: _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____ Ext: _____

Fax Number: _____

Email: _____

Billing Address (If Different): _____

Payment Information

Amount Due: \$ _____

Card Type* (please indicate): Visa Mastercard

*Please note, there is a 2.9% processing fee for all credit card payments.

Card Number: _____ Exp Date: ____ / ____

Name on CC: _____

Please make checks payable to:

West Virginia Primary Care Association

1700 MacCorkle Ave. SE, Charleston, WV 25314

P: (304) 346-0032 F: (304) 346-0033

To Register:

Complete and submit your registration form to events@wvcpa.org; fax to (304) 346.0033, or submit as a fillable form using Adobe Reader and your email account.

West Virginia Primary Care Association
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Phone 304.346.0032 | Fax 304.346.0033
Web www.wvcpa.org