

The NADSP Frontline Supervisor Train-The-Trainer Curriculum: From Management To Leadership



Making a world of difference
in people's lives

Author: John Raffaele, MSW

Year: 2017

Organizational trainers have access to train-the-trainer online courses

Organizational trainers learn how to conduct on-site workshops with their agency's Frontline Supervisors

Contributors: Diane Potts, PhD.

Includes: Curriculum includes access to online learning platform, instruction, agendas, resources, activities, links, presentation materials, FLS 'homework' assignments, handouts, etc.

NADSP Member Price: \$2,500

This does not include the fee for the on-site train-the-trainer session.

Participants in this day long "train the trainer" session should be those who will be responsible for teaching and facilitating the material. This day will include best practices and cautionary tales in how to use the curriculum in ways that truly teach leadership and monitoring/coaching skills to Frontline Supervisors.

The Frontline Supervisor may face the most complex work in the human services world, involving many points of interaction with many stakeholders. Whether it's families, direct support professionals, supervisors, state regulators, peers, or most importantly, people supported – Frontline Supervisors confront a multitude of diverse perspectives and conflicting motivations, on top of seemingly unsurmountable workplace challenges. To deepen these difficulties, there is often inadequate training, insufficient resources, or fragmented support to empower Frontline Supervisors, in confronting the complexities of their job.

The NADSP Frontline Supervisor Train-The-Trainer Curriculum: From Management To Leadership helps organizational trainers equip Frontline Supervisors with the tools and skills needed for on-the-job success. Trainers will utilize comprehensive e-Learning curriculum, developed through a dynamic online platform, with multimedia integration, surveying features, interactive components, and the capability for course content to be updated in real-time. Through taking the course, learning from the training materials, and accessing the curriculum, trainers will be able to conduct workshops at their agency. In these workshops, trainers will help Frontline Supervisors transform from solely a management outlook to taking on a true leadership role, through in-depth, interactive, and engaging activities.

Curriculum Components:

- Educational Guidance
- Training Handouts
- PowerPoint Presentations
- 3-Day, Hour-By-Hour Agendas
- Training Tips & Tricks
- Additional Resources/Links
- Universal Design Learning Guidance
- Peer-To-Peer Discussion Boards
- NADSP Bios & Contact Information

Training Takeaways:

- Competencies/Code of Ethics Reviews
- Role-Playing
- Interactive Demonstrations
- Dynamic Discussions
- DSP Recruiting/Hiring Skills
- Homework Assignments
- FLS Success Stories
- Leadership Development Plan
- Post-Training Evaluations/Surveys

To Order: _____

Customized train-the-trainer and management training workshops by NADSP faculty are available. Email **Joseph Macbeth**, Executive Director, at jmacbeth@nadsp.org for complete pricing details and to schedule an on-site training • www.nadsp.org.