

Attention: Cost-sharing waived for COVID-19 related services

Medical Fee-For-Service (FFS) Providers

In the COVID-19 Special Edition of the Provider Bulletin, <https://medicaid.ms.gov/wp-content/uploads/2020/09/June-2020-Provider-Bulletin.pdf>, the Mississippi Division of Medicaid (DOM) notified medical providers that collecting copayments from beneficiaries was prohibited beginning March 1, 2020. A mass adjustment has been completed to return copayments deducted from provider claims for the dates of service March 1, 2020, through June 29, 2020. DOM did not deduct any copayments from claims from June 30, 2020, to October 3, 2020. Medical providers must refund any copayments to beneficiaries who paid a copayment during this timeframe.

Effective Oct. 4, 2020, DOM will resume deduction of copayments from all claims. However, medical providers are prohibited from collecting copayment from a Medicaid beneficiary for COVID-19 related treatments and services.

Copayment Exception Code “V”

Medical providers must place the copayment exception code “V” immediately after the beneficiary ID number in order to waive the copayment deduction from the claim’s total payment amount on all COVID-19 related treatments and services until the end of the public health emergency.

Pharmacy Fee for Service Claims (NCPDP D.0)

In the Provider Notice, disseminated by DOM on May 8, 2020, and as stated in the COVID-19 Special Edition of the Provider Bulletin, pharmacy providers were directed to cease collecting copayments until the claims system update allowing COVID-19 related prescriptions to be identified by entry of the copay exception code “V” as a suffix to the beneficiary’s Medicaid ID number.

Claim Timeline and actions required by pharmacy providers:

Claim Date of Service	Action Required
March 1, 2020, through April 8, 2020	None – Conduent has already adjusted all pharmacy claims and credited back copays. Pharmacy providers were previously instructed to refund these copayments to beneficiaries.
April 9, 2020, through Oct. 3, 2020	Conduent will adjust all claims and credit back copayments to pharmacy providers.
Oct. 4, 2020, and forward through the end date of the COVID-19 public health emergency	Providers must identify COVID-19 related claims by entering a “V” immediately after the beneficiary ID number in order to waive the \$3.00 copay*

*The prescriber has indicated a diagnosis of COVID-19 on the prescription, or

*The prescriber notates the beneficiary may have COVID-19 illness on the prescription, or

*The beneficiary states that they may have COVID-19 or are being treated for COVID-19.

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Please forward this message to colleagues who might be interested. If you wish to be removed from this list or know of a colleague to add, send an email message to: matt.westerfield@medicaid.ms.gov.

About Mississippi Division of Medicaid

Medicaid is a state and federal program created by the Social Security Amendments of 1965, authorized by Title XIX of the Social Security Act, to provide health coverage for eligible, low income populations. In 1969, Medicaid was enacted by the Mississippi Legislature. All 50 states, five territories of the United States and District of Columbia participate in this voluntary matching program. The mission of the Mississippi Division of Medicaid is to responsibly provide access to quality health coverage for vulnerable Mississippians, by conducting operations with accountability, consistency and respect.