



HEALTH PRODUCTS

STEWARDSHIP ASSOCIATION

Dear HPSA partners,

In light of the unique circumstances created by the Coronavirus disease (COVID-19), we would like to inform you of the measures taken at HPSA affecting our return programs. We have the responsibility to follow the recommendations made by the various governmental agencies and to apply them in the best interests of our employees and partners.

- We are taking all the recommended precautions by having our staff work remotely and encouraging social distancing;
- Other than our physical office being temporarily closed, it's business as usual for the Association and its Medications Return Stewardship Program in British Columbia;
- By working remotely, we continue to service the HPSA collection network (pharmacies) through our services providers;
- All deliveries and collection will continue, our phones will be answered, and our emails will be replied to;
- We are asking that any in-person meetings be done using video conferencing programs, or over the phone.

We are confident that we can maintain stewardship services through our service providers (Whitecap in British Columbia) and continue to work towards reporting deadlines and other essential services previously agreed upon. We appreciate your support and understanding under these exceptional circumstances. For any questions, please email admin@healthsteward.ca

The HPSA team