



**Village of Key Biscayne**  
88 West McIntyre Street • Key Biscayne, FL 33149  
**Tel:** (305) 365-8910  
**Email:** [response@keybiscayne.fl.gov](mailto:response@keybiscayne.fl.gov)

## Frequently Asked Questions (FAQs)

### COVID-19: Questions and Official Answers

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#### 1. **Beach closures: How will they be enforced?**

The Key Biscayne Police Department will firmly and professionally enforce State, Miami-Dade County and Village of Key Biscayne Emergency Orders. Officers observing violations of the Orders stop violators and remind them of the mandates.

Please remember that the core purpose of these Orders is to preserve the safety of residents by minimizing potential contact with the virus. Please obey the Orders, and practice social distancing. These are the best actions we can take to protect ourselves and our neighbors.

#### 2. **Beach closures: What are the restrictions to residents' access?**

The [Miami-Dade County Order 06-20](#), dated March 18, 2020, requires that ALL parks, beaches and recreational facilities in the incorporated and unincorporated areas of Miami-Dade County be CLOSED, effective March 19, 2020. All beaches and parks in Village of Key Biscayne are closed.

Please remember that the core purpose of Order 06-20 is to preserve the safety of residents by minimizing potential contact with the virus. Please obey the Orders, and practice social distancing. These are the best actions we can take to protect ourselves and our neighbors.

#### 3. **Beach enforcement: Will a police officer patrol Key Biscayne beaches to enforce beach closures?**

Yes. [Miami-Dade County Order 06-20](#), closed all parks, beaches, and recreational facilities on March 19, 2020. There are no exceptions for any reason. The Key Biscayne Police Department has been enforcing the order to the best of their ability. KBPD is asking for residents to report noncompliance by calling the Department at (305) 365-5555 immediately, while the incident is occurring, so they can send an officer.

#### 4. **Beach enforcement: Why aren't there more police officers patrolling the beach to enforce the beach closure?**

Key Biscayne Police Department determines the allocation of resources based on law enforcement needs within the community. At this time, only one officer is patrolling the beach at any time, but there is an officer on shift from 8:00 a.m. – 8:00 p.m. KBPD will respond immediately to any situation they are alerted to, and ask that if you see something, please bring it to their attention by calling (305) 365-5555.

#### 5. **Beach maintenance: Why do we see ongoing maintenance activities? I thought the beaches were closed!**

The Village of Key Biscayne receives contracted beach maintenance services, with payment required even if the services are cancelled. We are self-enforcing our Emergency Orders. We will conduct beach maintenance that ensures the safety of the properties and protect our community members. We will postpone non-essential maintenance activities. We will work with the contractor to ensure social distancing is enforced, and we will cluster maintenance activities to minimize off-island travel.



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**6. Beach re-opening: Why won't the Village re-open beaches, parks, open spaces and pools for exercise use by responsible residents?**

[Miami-Dade County ordered](#) all parks, beaches and recreational facilities in the incorporated and unincorporated areas of Miami-Dade County closed. This order applies to both publicly-owned and privately-owned parks, beaches and recreational facilities.

The Village cannot offer exceptions to the rules on an individual basis. While we understand the importance of exercise, we cannot be in the position to judge who is or is not a responsible person.

We are in agreement with Miami-Dade County that it would be premature to re-open these amenities at this time. They remain closed for your safety and the safety of the entire community.

**7. Bike riders: Can we control their access and presence?**

The [Miami-Dade County Order 06-20](#), dated March 18, 2020, requires that ALL parks, beaches and recreational facilities in the incorporated and unincorporated areas of Miami-Dade County be CLOSED, effective March 19, 2020. All beaches and parks in Village of Key Biscayne are closed.

The Key Biscayne Police Department is turning away non-resident cyclists and pedestrians in accordance with [Emergency Order 20-7](#).

Since April 2, Key Biscayne Police Department officers have been turning away non-resident cyclists. In the first four days of the police department's response efforts to curb the entrance of non-resident cyclists to the Village, officers asked over 1,500 cyclists to turn around.

Please remember that the core purpose of Order 06-20 and 07-20 is to preserve the safety of residents by minimizing potential contact with the virus. Please observe the Orders, and practice social distancing. These are the best actions we can take to protect ourselves and our neighbors.

**8. Building, Zoning and Planning Department: Can I apply for a permit?**

The Village of Key Biscayne's Building, Zoning and Planning Department will be allowing new permit applications for emergency repairs. To learn how the Department is currently operating and to learn more about new permits being issued at this time [click here](#). To open the Building Application Permit form [click here](#).

Applications (with licenses/insurance) along with plan in .pdf form should be emailed to [onlinepermits@keybiscayne.fl.gov](mailto:onlinepermits@keybiscayne.fl.gov).

Payments can be accepted over the phone. Permit Clerk will contact customer when ready to obtain credit card information.

**9. Building, Zoning and Planning Department: How can I get a building code inspection?**

There are new procedures for Building Code inspections to be used during the COVID-19 Emergency Period. Inspections can now be requested at [inspections@keybiscayne.fl.gov](mailto:inspections@keybiscayne.fl.gov). Inspections may be performed by qualified professionals, or by the appropriate Village inspector virtually or on-site. Inspection requests must include a permit number, contact name and phone number.



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**10. Building, Zoning and Planning Department: Is there an extension to the deadline for connecting to sanitary sewer?**

The Department of Environmental Resources (DERM) is intending to grant an extension to the deadline to abandon septic and connect to sanitary sewer. DERM is still determining how long the deadline should be extended. We will let residents know what their determination is for the extended deadline when that information becomes available.

**11. Checkpoint: Are you going to implement a checkpoint again?**

At this time there are no plans to implement the checkpoint again.

We strongly encourage all residents and businesses to make every effort to restrict the need for off-island individuals to travel to and from the island. As we determine these additional restrictions, we will announce them as far in advance as possible to allow residents and businesses to make necessary adjustments.

**12. Civil liberties: How are you going to protect peoples' civil liberties in the face of these encroaching Emergency Orders?**

The Village is executing an abundance of caution to protect our community. We will continue to communicate Village-wide efforts and take necessary action to keep the Village of Key Biscayne safe and healthy.

Please remember that the core purpose of Order 06-20 is to preserve the safety of residents by minimizing potential contact with the virus. Please observe the Orders, and practice social distancing. These are the best actions we can take to protect ourselves and our neighbors.

**13. Communications: How can I receive notifications and updates?**

Sign up at the links below:

- [Village Alert Notifications](#): (Everbridge) Opt to receive a text message notification on your mobile phone from the Village Information and Notification System, including public safety or traffic alerts and information of special interest to the community.
- [Village Connect](#): (Constant Contact) Receive Village Public Service Announcements (PSA) emails from the Manager's Office, including traffic/construction alerts, public notices, special events & meetings, and information of special interest to the community.

**14. Construction: Can construction work resume in condominiums?**

Not unless the work is necessary to maintain the safety, sanitation, or essential operation of the residence.

**15. Construction: Will you require a site supervisor to be present at all times?**

All regulatory requirements for construction within the Village are being enforced.

**16. Construction: What type of Personal Protective Equipment (PPE) will be required?**

Per [Emergency Order 20-6](#), all employees and customers shall at all times while conducting essential businesses be required to wear a facial covering consistent with CDC guidelines, including cloth masks. A facial covering may include a face mask, homemade mask, or other type of covering.



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**17. Construction shutdown: How often will you monitor sites?**

The Village of Key Biscayne's Building, Zoning and Planning Department personnel monitor all construction projects on a daily basis.

**18. Construction shutdown: How will the Emergency Order be enforced?**

The Village of Key Biscayne's Building, Zoning and Planning Department personnel will enforce the construction Order as part of their normal enforcement efforts.

**19. Construction shutdown: What will the consequences be if there is a failure to comply?**

Failure to comply will lead to an order to cease construction. This process will effectively shut the construction site down.

**20. Construction shutdown: Will the consequence be for the workers involved or the site overall?**

The contractor will be directed to cease construction activities after securing the safety of the site. The workers will not be charged with any offense. The contractor will make decisions regarding retention or layoff of workers.

**21. Construction shutdown: Will the public be informed about which contractors or construction companies are not in compliance?**

No. If a member of the public sees construction underway within the Village, they can contact the Building, Zoning and Planning Department by calling (305) 365-8917 or send an e-mail to [code-enforcement@keybiscayne.fl.gov](mailto:code-enforcement@keybiscayne.fl.gov).

**22. Construction workers: Do we have a right to know where workers are arriving / traveling from? Can we restrict those coming from known hotspots?**

No.

**23. Construction workers: Will you ban workers from entering convenience stores, supermarket, gas stations or restaurants?**

No. Construction workers have equal access to Village essential businesses. They will be expected to comply with Emergency Order 20-6: "all employees and customers shall at all times while conducting essential businesses be required to wear a facial covering consistent with CDC guidelines, including cloth masks."

**24. Coronavirus cases: Will you be publishing information about confirmed cases of COVID-19?**

Coronavirus cases within the Village of Key Biscayne are reported by the official state health authority. Florida Department of Health (FDOH) reports daily figures of positive COVID-19 cases on the Key. Data in this report are provisional and subject to change. Click [here](#) for the latest FDOH data.

**25. Curfew: Is there a curfew?**

Yes. Village of Key Biscayne [Emergency Order 20-1](#) established a curfew effective as of March 16, 2020 and continuing until further notice. The curfew states that no person shall be outside, either as a pedestrian or by means of a vehicle, between the hours of 10:00 p.m. and 5:00 a.m.



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**26. Curfew: Is anyone exempt from the curfew?**

Yes. An individual is exempt from the curfew if: a person is providing police, fire, or other government services; providing assistance expressly requested by police, fire, or governmental personnel; or participating in, going to, or returning from a place of work or occupation.

**27. Cyclists: Are we allowing cyclists into the Village?**

The Key Biscayne Police Department is turning away non-resident cyclists and pedestrians in accordance with [Emergency Order 20-7](#).

**28. Data on COVID-19 positive individuals: How can I know who is COVID-19 positive?**

Coronavirus cases within the Village of Key Biscayne are reported by the official state health authority. Florida Department of Health (FDOH) reports daily figures of positive COVID-19 cases on the Key. We do not receive personal information about infected individuals. We will keep the community informed if we become aware of new information or data.

**29. Emergency Orders: Why hasn't the Village created stricter policies?**

The Village of Key Biscayne adopted Emergency Orders to protect the community—just not one for Stay-at-Home. At this time, the Village of Key Biscayne is asking residents to responsibly follow both suggestions and mandates set forth to keep us all safe and healthy. The Village does not want to be in the position of ordering our residents to stay at home, but we will implement stricter policies if we believe it is a necessary step.

**30. Enforcement: Is social distancing enforceable?**

Yes. The Village of Key Biscayne enforces the following Orders and Advisories on social distancing and gathering, and we strive to educate everyone about the importance of social distancing.

- State of Florida [Executive Order 20-83](#) : I [Governor DeSantis] hereby direct the State Surgeon General and State Health Officer to issue a public health advisory against all social or recreational gatherings of 10 or more people.
- State of Florida Department of Health [Public Health Advisory](#): All individuals should cease participation in social or recreational gatherings of more than 10 people. For all gatherings of fewer than 10 people, individuals should practice social distancing by maintaining a distance of at least six feet from each other.
- Miami-Dade County [Emergency Order 10-20](#): Orders that no group of 10 or more individuals shall gather on a public street, alley, public way, sidewalk or government facility open to the public in Miami-Dade County.

**31. Essential Business: What is Winn-Dixie doing to control the spread of COVID-19 in their Key Biscayne store?**

Winn-Dixie has implemented social distancing protocols, in accordance with CDC guidance, to maintain a 6-foot distance between customers and associates, along with regulated in-store occupancy standards. The store is also complying with both the County and the Village Emergency Orders mandating the use of facial coverings inside essential businesses. Additionally, the store is offering hours specifically for seniors to shop for groceries in order to limit this more vulnerable population's exposure to other shoppers.



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**32. Essential Workers: Why won't the Village create a stricter definition of "essential workers"?**

The Village supports the County's description of essential businesses and essential workers as defined in [Emergency Order 07-20](#). The Village also has adopted when necessary a more restrictive Order of essential businesses and essential workers, for example, see [Emergency Order 20-5](#).

**33. Exercise: Why can't we swim in public pools or exercise on the beach and trails?**

To protect public health. The Village of Key Biscayne, Miami-Dade County, and the Governor of Florida have all issued specific Emergency or Executive Orders designed to encourage safe behavior to minimize the impact of COVID-19 on our population. Each Order identifies specific restrictions and qualifications of activities. The Village of Key Biscayne has implemented Emergency Orders that support both County and State Orders. We urge all residents to comply with each Order. These Orders include closure of public parks, beaches and pools. It also includes all non-essential businesses.

**34. Freebee: How much does Freebee cost?**

Freebee is providing a free delivery service. There is no charge to the business and no charge to the residents for the service. Providing gratuity to the driver is entirely voluntary.

**35. Frequency of daily updates: Should I expect an email every day from the Village?**

The Village Connect email with updates are sent Monday through Friday between 4:30 p.m. – 5:30 p.m. There will be no communication on the weekend, unless there is an emergency or critical update to share with residents.

**36. Hotspots: Are we identifying COVID-19 hotspots within the Village?**

We do not receive personal information about infected residents. Therefore, we do not have the data to identify hotspots at this time.

**37. Landscaping and maintenance services: Can we continue to use landscaping and maintenance services?**

Landscaping or maintenance services required to preserve or restore health and safety of residents are allowed. Services to maintain appearance or improve existing facilities should be postponed for the duration of applicable Emergency Orders. If service is required, we strongly suggest three key actions:

- Practice social distancing with your staff, particularly in the home. This may mean staying in separate rooms.
- Perform only needed work to minimize time spent in your home.
- Minimize the number of visits to minimize exposure from outside.

Please adhere to Emergency Order 20-6 when utilizing service staff in your home. Per Emergency Order 20-6, all employees and customers shall at all times while conducting essential businesses be required to wear a facial covering consistent with CDC guidelines, including cloth masks. A facial covering may include a face mask, homemade mask, or other type of covering.



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**38. Lunch trucks: Will you ban lunch trucks?**

Lunch trucks fulfill all requirements for ongoing restaurant service, so there are no plans to ban them. As with all essential retail business, the Village of Key Biscayne is expecting lunch trucks to comply with all social distancing and facial covering mandates. Per Emergency Order 20-6,

all employees and customers shall at all times while conducting essential businesses be required to wear a facial covering consistent with CDC guidelines, including cloth masks. A facial covering may include a face mask, homemade mask, or other type of covering.

**39. Masks and gloves: Will the Village make masks and gloves available for all residents?**

The Village has taken actions to ensure that our first responders have the personal protective equipment that they need. If you want to purchase protective supplies such as gloves or masks, contact your favorite retailer. You can find essential retailers near you through the Directory on the Key Biscayne [Chamber of Commerce website](#), as well as reach out to our community partner [Key Biscayne Community Foundation](#).

**40. Personal protection equipment: Should I wear gloves or other personal protective equipment?**

Effective Monday April 13, [Emergency Order 20-6](#), **mandates** facial covering for employees and customers at all times while inside essential businesses and **encourages** facial covering for all persons that are outside of their homes. A facial covering may include a face mask, homemade mask, or other type of covering. [View the current CDC guidelines](#) about the proper use of facial coverings and learn how to make your own.

Remember, the general public should not acquire or utilize N95 or equivalent/higher rated masks, as those are critical supplies for health care workers, police, fire, emergency management, or other persons engaged in life/safety activities.

**41. Pet care: Can people come on the island to care for my pets?**

In keeping with Governor Ron DeSantis 'Safer at Home' proclamation, the Village of Key Biscayne is strongly discouraging any non-essential at-home services such as Pet Care services. The Village strongly suggests that residents cancel such services to minimize traffic to and from the Village, which will reduce possible exposure to COVID-19.

**42. Public bathroom closure: Why are park and beach bathrooms closed?**

Key Biscayne public bathrooms have been closed pursuant to Miami-Dade County park and beach closure, as well as to prevent unnecessary janitorial staff from coming into the island.

Additionally, the restrooms are closed due to two key challenges: It is difficult to maintain the 6-foot rule in these facilities, and it is very difficult to maintain appropriate cleanliness and sanitation without outside janitorial services.

**43. Public transportation: Why is Metrobus still allowed to bring non-residents into the Village?**

Metrobus is operated by Miami-Dade County. The County has not suspended public transit for essential trips, therefore essential workers can take the bus in order to get to work on Key Biscayne.



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For the safety of operators and passengers, the Department of Transportation and Public Works has limited the number of riders on each bus: limited to 16 passengers on regular 40-foot buses and 36 on larger articulated buses. Additionally, all Transit riders must wear face coverings, as per Miami-Dade County [Emergency Order 20-20](#).

**44. Questions: How can I ask questions or share my concerns?**

It's important that we know what you're thinking. We've set up a central email account [response@keybiscayne.fl.gov](mailto:response@keybiscayne.fl.gov), where you can share your questions and concerns. We review all emails to identify issues or concerns that need to be addressed, which we then share with the entire community. But be assured, we won't use your name.

**45. Rentals: Can we keep our rental reservation?**

All rental reservations must be cancelled per Office of the Governor of Florida [Executive Order 20-87](#). Per the Executive Order, all parties engaged in rental of vacation properties must suspend operations. Vacation rentals are prohibited from making new reservations or bookings and shall not accept new guests for check-in for the duration of the Executive Order.

**46. Self-treatment: What can I do to treat Coronavirus symptoms myself?**

Be careful to verify the accuracy of any suggestions for self-treatment of novel coronavirus. For verified treatment information, download both the "[Steps to help prevent the spread of COVID-19 if you are sick](#)" infographic and the "[10 ways to manage respiratory symptoms at home](#)" infographic, both created by the Florida Department of Health. Always stay in touch with your doctor if you are experiencing possible COVID-19 symptoms.

**47. Service employee access: Will service employees still have access to the Village?**

In keeping with Governor Ron DeSantis 'Safer at Home' proclamation, the Village of Key Biscayne is strongly discouraging any non-essential at-home services. The Village strongly suggests that residents cancel such services to minimize traffic to and from the Village, which will reduce possible exposure to Coronavirus.

**48. Service staff: Can we still employ our service staff?**

Domestic workers are seen as providing essential services, so continued use and employment is allowed. We strongly suggest three key actions:

- Practice social distancing with your staff, particularly in the home. This may mean staying in separate rooms.
- Perform only needed work to minimize time spent in your home.
- Minimize the number of visits to minimize exposure from outside.

Please adhere to Emergency Order 20-6 when utilizing service staff in your home. Per Emergency Order 20-6, all employees and customers shall at all times while conducting essential businesses be required to wear a facial covering consistent with CDC guidelines, including cloth masks. A facial covering may include a face mask, homemade mask, or other type of covering.





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**49. Sidewalks: Are sidewalks just for walking or are bicycles allowed to ride on them too?**

People riding bicycles on sidewalks are considered pedestrians according to Florida State Statute 316.2065(9), which states: “A person propelling a vehicle by human power upon and along a sidewalk, or across a roadway upon and along a crosswalk, has all the rights and duties applicable to a pedestrian under the same circumstances.”

Due to the narrow width of our sidewalks, we encourage everyone to use good manners in order to share the sidewalk—bicycle riders could ride along the sidewalk in a single-file line and alert other pedestrians that they are coming up behind or to the side of them, or go around

other pedestrians on the grass.

**50. Social distancing: How are you going to enforce social distancing at essential businesses?**

Village of Key Biscayne Police Department is working with business to ensure effective social distancing measures are being taken. Customers can also practice social distancing in the following ways:

- Practice social distancing yourself. This may mean waiting to enter a business, or waiting for space to clear between you and others.
- Perform only needed shopping to minimize time spent outside your home.
- Minimize the number of shopping trips to minimize exposure to others.
- See Something, Say Something: The Key Biscayne Police Department has been doing a commendable job, firmly but professionally enforcing Emergency Orders. Strict rules are in place to help preserve life and curtail the spread of COVID-19. These rules apply to EVERYONE, whether on public or private property, in a home or apartment. If you see someone breaking the rules, please report it to KBPD by calling (305) 365-5555. If it is an emergency, call 911. Failure to follow Emergency Orders puts us ALL at greater risk.

**51. Social Distancing: Is social distancing enforceable?**

Yes. The Village of Key Biscayne enforces the following Orders and Advisories on social distancing and gathering, and we strive to educate everyone about the importance of social distancing.

- State of Florida [Executive Order 20-83](#) : I [Governor DeSantis] hereby direct the State Surgeon General and State Health Officer to issue a public health advisory against all social or recreational gatherings of 10 or more people.
- State of Florida Department of Health [Public Health Advisory](#): All individuals should cease participation in social or recreational gatherings of more than 10 people. For all gatherings of fewer than 10 people, individuals should practice social distancing by maintaining a distance of at least six feet from each other.
- Miami-Dade County [Emergency Order 10-20](#): Orders that no group of 10 or more individuals shall gather on a public street, alley, public way, sidewalk or government facility open to the public in Miami-Dade County.

**52. Swimming pools: Are swimming pools open for use?**

Pursuant to Miami-Dade County [Emergency Order 15-20](#) all pools, hot tubs, golf courses, tennis courts, basketball courts, fitness centers, gymnasiums and other common use amenities, whether of a commercial or non-commercial nature, are closed for all purposes.



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This order does not apply to any pool, hot tub, tennis court, basketball court, fitness center, gymnasium or other amenity located: (a) on a single family residential lot, or, (b) at any townhouse, duplex, or villa, and which is for the exclusive recreational or leisure use of the inhabitants of such individual dwelling unit.

To prevent use of these amenities, the Village of Key Biscayne strongly recommend the following measures:

- Securely lock gyms and group workout rooms
- Lock and secure swimming pools
- Put away and lock up pool lounge chairs and tables, patio furniture and deck furniture
- Cover BBQs
- Remove the nets from tennis courts
- Securely lock business centers and entertainment rooms
- Post flyers in mailroom, elevators, community boards, etc., promoting #KBStayHome

**53. Swimming pools: Are pools still closed?**

Yes. [Miami-Dade County Order 06-20](#) closed all parks, beaches, and recreational facilities on March 19, 2020. Miami-Dade County [Emergency Order 15-20](#) closed all pools, hot tubs, golf courses, tennis courts, basketball courts, fitness centers, gymnasiums and other common use amenities, whether of a commercial or non-commercial nature, for all purposes. The Village will not grant exception on a personal basis to any of the Emergency Orders in place.

**54. Testing: How often will you test an individual?**

At this time, we are testing once per test subject.

**55. Testing: How can I get tested?**

To make an appointment, residents should call the Village of Key Biscayne COVID-19 Response Call Center (305-365-8910), open Monday through Friday 9:00 a.m. – 4:00 p.m.

Residents interested in the pilot drive-thru test site also have the option to fill out an application through the Key Biscayne Community Foundation's testing portal at [kbcovidtesting.org](http://kbcovidtesting.org). Submission of the application form does not guarantee a test.

**56. Testing: What are the testing criteria?**

At this time, testing for COVID-19 is prioritized to high-risk residents: Key Biscayne residents aged 65 and older with symptoms; Key Biscayne residents of any age with symptoms and serious underlying medical conditions (immunocompromised, have diabetes, heart or pulmonary conditions); and Key Biscayne residents that are frontline or essential workers.

**57. Testing: If I test positive, will you follow up by testing all the people I've been in close contact with?**

Not necessarily, tests are provided based on testing criteria. If those you have been in close contact with are showing symptoms and have underlying medical conditions, they should apply for testing.

**58. Testing: If test results are negative, will you perform the test a second time?**

Not at this time.

**59. Testing: What follow-up will be done with positive patients and how often?**



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Test results are shared individually with test subjects. Guidance is provided to the subjects per current Health Authorities' Advisories.

**60. Testing: What will VKB do with results?**

The Village of Key Biscayne will use the results to inform policy decisions and steer response efforts, including ways to mitigate and control the spread of the virus.

**61. Testing: Can the Village use testing results for identification of 'hotspots'?**

Village of Key Biscayne coronavirus testing results do not include test subjects' addresses. HIPAA regulations prohibit test processing facilities from sharing these results. Village of Key Biscayne personnel involved in the testing process were prohibited from sharing personal information of any test subject. We strongly encourage Village residents to respect each other's personal privacy.

**62. Testing: Will testing be available for caregivers?**

Not necessarily, tests are provided based on testing criteria. If a caregiver is showing symptoms and has any underlying medical conditions, they should apply for testing. For more information about testing for COVID-19 that is available to non-residents, please check the Miami-Dade County Health Department website <http://miamidade.floridahealth.gov/>.

**63. Testing: When does testing take place?**

Testing takes place by appointment only. Days and times are subject to test kit availability, resources and a safe and healthy workforce.

**64. Testing: Where can I find additional information?**

If residents have COVID-19 related questions and wish to speak to someone, the Village of Key Biscayne COVID-19 Call Center (305-365-8910) is up and running Monday through Friday 9:00 a.m. – 4:00 p.m. More information about COVID-19 is also available through the Florida Department of Health <https://floridahealthcovid19.gov/> and the Miami-Dade County Health Department website <http://miamidade.floridahealth.gov/>.

**65. Testing: Why is the Village of Key Biscayne testing people?**

The purpose of testing is fourfold: to meet expectations of our community, help residents as a public service, inform policy decisions and steer response efforts, including ways to mitigate and control the spread of the virus.

**66. Testing: Drive-Thru Testing Site: How many people will be tested by the Pilot Drive-Thru Testing Unit?**

The number of tests will be determined by the availability of test kits and resources.

**67. Testing: Drive-Thru Testing Site: How much does it cost?**

The Village of Key Biscayne in partnership with the Key Biscayne Community Foundation is providing the pilot drive-thru COVID-19 testing program as a service to our residents at no cost. The cost to the Village of Key Biscayne is \$75 per test.

**68. Testing: Drive-Thru Testing Site: What type of test is being performed?**

The test performed is a SARS-CoV-2 RT-PCR. The testing entails one nasopharyngeal swab.



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**69. Testing: Drive-Thru Testing Site: Is the test FDA approved?**

Currently there is no FDA-approved or cleared test to diagnose or detect COVID-19 because the virus that causes COVID-19 is new. Therefore, the FDA has issued several Emergency Use Authorizations (EUAs) for the use of new diagnostic tests to detect the SARS-CoV-2 virus, which causes COVID-19. During public health emergencies declared under section 564 of the FD&C Act, the FDA is able to issue EUAs when certain criteria are met that allows for the use and distribution of potentially life-saving medical products to diagnose, treat, or prevent the disease, which can include diagnostic tests.

**70. Testing: Drive-Thru Testing Site: Where is testing being conducted?**

The pilot drive-thru testing site is located at St. Agnes Catholic Church. Upon arrival at St. Agnes, residents are greeted by an officer from the Key Biscayne Police Department, personnel from the Key Biscayne Community Center and/or the Key Biscayne Community Foundation, and guided to proceed through the pilot drive-thru test collection site.

**71. Testing: Drive-Thru Testing Site: Who pays?**

The Village of Key Biscayne pays for testing. The Village of Key Biscayne is paying (\$75/test) for Key Biscayne residents that are 65 or older with symptoms and residents with symptoms and serious underlying medical conditions. The Key Biscayne Community Foundation is paying (\$75/test) for Key Biscayne residents that are frontline or essential workers.

**72. Testing: Drive-Thru Testing Site: How soon will I get results?**

Results are usually received within 24-48 hours.

**73. Testing: Drive-Thru Testing Site: How many people will be tested by the Pilot Drive-Thru Testing Unit?**

The number of tests will be determined by the availability of test kits, and a safe and healthy workforce.

**74. Testing: Drive-Thru Testing Site: What type of test is being performed?**

The test performed is a SARS-CoV-2 RT-PCR. Firefighter Paramedics collect one nasopharyngeal swab test and the samples are taken to a third-party laboratory.

**75. Testing: Mobile COVID-19 Testing: I thought mobile testing was suspended. Is mobile testing up and running again?**

On April 24, the Key Biscayne Fire Rescue re-activated the Mobile Testing Unit (MTU) to supplement drive-thru testing, as needed, subject to the availability of tests and a safe and healthy workforce.

**76. Testing: Mobile COVID-19 Testing: How much does it cost?**

The Village of Key Biscayne provide the pilot mobile COVID-19 testing program as a service to our residents at no cost.

**77. Testing: Mobile COVID-19 Testing: How often will you test an individual?**

At this time, we are testing once per test subject.

**78. Testing: Mobile COVID-19 Testing: What are the testing criteria?**

At this time, testing for COVID-19 is prioritized to high-risk residents, 65-years-old and older who are homebound and meet the eligibility criteria.



**Village of Key Biscayne**

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**79. Testing: Mobile COVID-19 Testing: Where is testing being conducted?**

The mobile testing unit will come to the patient's residence.

**80. Testing: Mobile COVID-19 Testing: Who performs the testing?**

Key Biscayne Fire Rescue is operating the mobile testing unit.

**81. Testing: Mobile COVID-19 Testing: Who pays?**

The Village of Key Biscayne.

**82. Testing: Mobile COVID-19 Testing: How soon will I get results?**

Results are usually received in 5-7 days.

**83. Village staff workload: What are Village staff doing at this time? Are they being fully utilized?**

Village leadership and employees are committed to maintain all critical Village services. All city staff remain employed and some are being reassigned to COVID-19 response related activities that protect the safety and health of our community.

The Village of Key Biscayne is utilizing remote work arrangements whenever possible. We are reassigning duties as needed to maintain productivity and deliver services. We have implemented web meetings in place of any group meetings. We are enforcing social distancing by all Village staff inside all Village offices. We are requiring staff to stay at home if they are ill.

The Key Biscayne Police Department remains committed to protecting the health and safety of the community. The Department is continually determining where to position officers based upon where they will most effectively serve. Shifts and schedules are being adjusted as needed to ensure coverage and prompt response.

The Village of Key Biscayne Fire Department is also committed to protecting the health and safety of the community. As with the Police, shifts and schedules are being adjusted as needed to ensure coverage and prompt response.

Both Departments have secured supplies of needed personal protective equipment (PPE) and will employ it as needed based on each type of response. Both remain fully capable of providing rapid and appropriate responses as called upon. Both serve as integral elements of the Village's COVID-19 Response structure, providing both resources and information needed for an effective, coordinated response.