



**Village of Key Biscayne**  
88 West McIntyre Street • Key Biscayne, FL 33149  
**Tel:** (305) 365-8910  
**Email:** [response@keybiscayne.fl.gov](mailto:response@keybiscayne.fl.gov)

## Frequently Asked Questions (FAQs): Testing & Cases

### COVID-19: Questions and Official Answers

#### 1. **Testing: Why is the Village of Key Biscayne testing people?**

The purpose of testing is fourfold: to meet expectations of our community, help residents as a public service, inform policy decisions and steer response efforts, including ways to mitigate and control the spread of the virus.

#### 2. **Testing: How can I get tested?**

To make an appointment, residents could call the Village of Key Biscayne COVID-19 Response Call Center (305-365-8910) for assistance, open Monday through Friday 9:00 a.m. to 4:00 p.m.

Residents interested in the drive-thru test site also have the option to bypass the Call Center and fill out an application through the Key Biscayne Community Foundation's testing portal at [kbcovidtesting.org](http://kbcovidtesting.org). Submission of the application form does not guarantee a test.

#### 3. **Testing: What are the testing criteria?**

At this time, testing for COVID-19 is available to **Key Biscayne residents**: aged 65 and older with COVID-19 symptoms; of any age with symptoms and serious underlying medical conditions (immunocompromised, have diabetes, heart or pulmonary conditions); that are frontline or essential workers; who are homebound; or who have had contact with someone that has tested positive.

#### 4. **Testing: When does testing take place?**

Testing takes place by appointment only. Days and times are subject to test kit availability, resources, and a safe and healthy workforce.

#### 5. **Testing: Where can I find additional information?**

If residents have COVID-19 related questions and wish to speak to someone, the Village of Key Biscayne COVID-19 Response Call Center (305-365-8910) is up and running Monday through Friday 9:00 a.m. to 4:00 p.m. More information about COVID-19 is also available through the Florida Department of Health <https://floridahealthcovid19.gov/> and the Miami-Dade County Health Department website <http://miamidade.floridahealth.gov/>.

#### 6. **Testing: How often will you test an individual?**

Individuals who test positive should consider themselves positive and infectious for at least two weeks and until they have had two negative tests. Therefore, at this time, positive individuals are eligible for retesting at the drive-thru testing site after 14 days.

#### 7. **Testing: If I test positive, will you follow up by testing all the people I've been in close contact with?**

If you have tested positive, you should alert those you may have had close contact with during the past 4 weeks. Anyone you have had contact with should self-isolate for 14 days, monitor their health for signs of COVID-19, and are encouraged to get tested for COVID-19.

#### 8. **Contact Tracing: What is contact tracing and is it recommended?**

Contact tracing is the process of identifying persons who may have been exposed, by coming into



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contact with, a person that tested positive for COVID-19. Contact tracing is an important step to stop COVID-19 transmission, and to protect friends, family, and community members from COVID-19. If you have tested positive, you should alert those you may have had close contact with during the past 4 weeks. Anyone you have had contact with should self-isolate for 14 days, monitor their health for signs of COVID-19, and are encouraged to get tested for COVID-19. Please protect yourself and those around you.

**9. Testing: What follow-up will be done with positive patients and how often?**

Test results are shared individually with infected patients who are then advised to contact their physician in order to receive guided care. Individuals who test positive should consider themselves positive and infectious for at least two weeks and until they have had two negative tests. Therefore, at this time, positive individuals are eligible for retesting at the drive-thru testing site after 14 days.

**10. Testing: If test results are negative, will you perform the test a second time?**

If you tested negative, but are feeling symptomatic, contact your physician.

**11. Testing: Will testing be available for caregivers?**

Testing is only available for Village of Key Biscayne residents. If the caregiver is a resident, then they are eligible for testing based upon the testing criteria. If you meet the criteria then you are eligible for testing with cost covered, but if you do not meet the criteria then you can purchase a test. For more information about testing for COVID-19 that is available to non-residents, please check the Miami-Dade County Health Department website <http://miamidade.floridahealth.gov/>.

**12. Testing: What will VKB do with results?**

The data collected from the mobile testing unit and the drive-thru testing site will allow us to track whether there is an increase in active infections as we gradually return to a new normal. We will use this data to inform policy decisions and steer response efforts. **Testing: Can the Village use testing results for identification of 'hotspots'?**

Village of Key Biscayne coronavirus testing results do not include test subjects' addresses. HIPAA regulations prohibit test processing facilities from sharing these results. Village of Key Biscayne personnel involved in the testing process were prohibited from sharing personal information of any test subject. We strongly encourage Village residents to respect each other's personal privacy.

**13. Coronavirus cases: Will you be publishing information about confirmed cases of COVID-19?**

Coronavirus cases within the Village of Key Biscayne are reported by the official state health authority. Florida Department of Health (FDOH) reports daily figures of the cumulative positive COVID-19 cases on the Key. Data in this report are provisional and subject to change. Click [here](#) for the latest FDOH data. Additionally, in the Village Connect daily updates we publish the total number of residents tested at the drive-thru testing site and through the mobile testing unit, and the number of positive results from each.

**14. Coronavirus cases: Do we have data on the number of recovered cases to compare to the number of active positive cases to accurately determine our current infection rate?**

No. The information we receive from the Florida Department of Health (FDOH) via daily reports



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does not include data about recovered cases, and due to HIPAA, we cannot request that information from any person that tests positive. The number of cases included in the daily report is a cumulative number of positive cases.

**15. Coronavirus cases: How can I know who is COVID-19 positive?**

We do not receive personal information about infected individuals. When someone tests positive for COVID-19, they are advised to go through the process of contact tracing. If they identify you as someone they may have exposed to the coronavirus, it is their responsibility to inform you.

**16. Coronavirus cases: Will the Village disclose a death attributed to the coronavirus?**

No. We do not receive confirmation of a resident's death.

**17. Testing: Drive-Thru Testing Site: How many people will be tested by the Drive-Thru Testing Unit?**

The number of tests will be determined by the availability of test kits and resources.

**18. Testing: Drive-Thru Testing Site: How much does it cost?**

The Village of Key Biscayne in partnership with the Key Biscayne Community Foundation is providing the drive-thru COVID-19 testing program as a service to our eligible residents at no cost. The cost to the Village of Key Biscayne is \$75 per test for those who meet the eligibility criteria. For those that do not meet the eligibility criteria, they can purchase a test for \$75 through [kbcovidtesting.com](http://kbcovidtesting.com).

**19. Testing: Drive-Thru Testing Site: What type of test is being performed?**

The test performed is a SARS-CoV-2 RT-PCR. The testing entails one nasopharyngeal swab.

**20. Testing: Drive-Thru Testing Site: Is the test FDA approved?**

Currently there is no FDA-approved or cleared test to diagnose or detect COVID-19 because the virus that causes COVID-19 is new. Therefore, the FDA has issued several Emergency Use Authorizations (EUAs) for the use of new diagnostic tests to detect the SARS-CoV-2 virus, which causes COVID-19. During public health emergencies declared under section 564 of the FD&C Act, the FDA is able to issue EUAs when certain criteria are met that allows for the use and distribution of potentially life-saving medical products to diagnose, treat, or prevent the disease, which can include diagnostic tests.

**21. Testing: Drive-Thru Testing Site: Where is testing being conducted?**

The drive-thru testing site is located at St. Agnes Catholic Church. Upon arrival at St. Agnes, residents are greeted by an officer from the Key Biscayne Police Department, personnel from the Key Biscayne Community Center and/or the Key Biscayne Community Foundation, and guided to proceed through the drive-thru test collection site.

**22. Testing: Drive-Thru Testing Site: Who pays?**

The Village of Key Biscayne in partnership with the Key Biscayne Community Foundation is providing the drive-thru COVID-19 testing program as a service to our eligible residents at no cost. The cost to the Village of Key Biscayne is \$75 per test for those who meet the eligibility criteria. For those that do not meet the eligibility criteria, they can purchase a test for \$75 through [kbcovidtesting.com](http://kbcovidtesting.com).



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**23. Testing: Drive-Thru Testing Site: How soon will I get results?**

Results are usually received within 24-48 hours.

**24. Testing: Mobile COVID-19 Testing: What type of test is being performed?**

Firefighter Paramedics collect one nasopharyngeal swab test and the samples are taken to a third-party laboratory.

**25. Testing: Mobile COVID-19 Testing: I thought mobile testing was suspended. Is mobile testing up and running again?**

On April 24, Key Biscayne Fire Rescue re-activated the Mobile Testing Unit (MTU) to supplement drive-thru testing through their mobile testing unit, as needed, subject to the availability of tests and a safe and healthy workforce. The mobile testing unit is geared toward homebound residents who meet the eligibility criteria.

**26. Testing: Mobile COVID-19 Testing: How much does it cost?**

The Village of Key Biscayne provides the mobile COVID-19 testing program as a service to our residents at no cost.

**27. Testing: Mobile COVID-19 Testing: How often will you test an individual?**

At this time, we are testing once per test subject.

**28. Testing: Mobile COVID-19 Testing: What are the testing criteria?**

At this time, testing for COVID-19 is prioritized to high-risk residents who are homebound and meet the eligibility criteria.

**29. Testing: Mobile COVID-19 Testing: Where is testing being conducted?**

The mobile testing unit will come to the patient's residence.

**30. Testing: Mobile COVID-19 Testing: Who performs the testing?**

Key Biscayne Fire Rescue is operating the mobile testing unit.

**31. Testing: Mobile COVID-19 Testing: Who pays?**

The Village of Key Biscayne.

**32. Testing: Mobile COVID-19 Testing: How soon will I get results?**

Results are usually received in 5-7 days, but may be received sooner.