



Shelaine: A Success Story

A Great Attitude... A Drive To Support Her Family... A Wonderful Role Model...

I met Shelaine quite some years ago when she was a struggling young single mom trying to make ends meet and be a good parent and role model for her children.

She sought help in 2011 through the MFIP program. She quickly found employment, but the economy was still in a slump so her work hours were few and wage was low. She maintained employment but continuously searched for a better opportunity.

In 2015, she found a more stable job with better pay. As the year went on she found an even better paying job, although there were still logistical issues. Shelaine was still under-employed and under paid. The hours that she was working did not work with her children's school schedule. With daycare typically only open until 6pm, she could not depend on a daycare so she could pick up hours. She also did not have a good support system to help with care.

She was very good at her job and often times, she was doing managerial duties because of her reliability and maturity.

We talked a lot about opportunities for advancement. Then one day, I received a call from a very nervous Shelaine. She had been offered a position in management at a different local restaurant without even applying or interviewing! Her tenacity and drive at her current job led her to this new opportunity because a previous co-worker noticed her work ethic.

We discussed the benefits of a new opportunity and the benefits of staying where she was at. She chose to expand her horizon and go with the new employer! As with any new job, she had some hard days and weeks. There were struggles with the new environment, new responsibilities, and new teammates. These struggles did not last long! Corporate made a routine visit and noticed the difference in the team morale and the presentation of the restaurant. Shelaine was recognized for these positive changes, along with her effective leadership. She is now a well-respected leader and part of management.

Her great attitude, drive to support her family, as well as her ability to lead by example has brought Shelaine to where she is now! She no longer needs assistance from the county, has a stable place to live, has a reliable vehicle to drive, and is a wonderful role model to her 10 and 12-year old, active boys.

We, at Workforce Development, Inc., are so proud of you, Shelaine! You are a great success!

-Cheri Fischer, Career Planner, WDI