

Are you worried your child is getting worse?

If so, follow these steps:

1

Talk to your nurse.

Tell them why you're worried, and ask them to look at your child.

Still worried?

2

Ask to talk to the charge nurse or physician.

Tell them why you're worried, and ask them to look at your child.

Still worried?

3

Call the Rapid Response Team (RAP).

RAP is a specially trained ICU care unit team that will come and assess what type of help your child needs and provide immediate help.

Dial 3-3-#

from the nursing desk phone,
or ask the nurse to call.

Say: "Rapid Response Team to
Unit _____, Room _____."

The team will respond within 10 minutes
and assess your child.

Examples of concerns

Confused or muddled
Irritable
In an odd mood
Using a different cry
More sleepy
Quieter than normal
Saying that they do not feel right
Behaving differently

Breathing faster/slower
Breathing harder
Making noises

Has pale or flushed skin
Has blotchy skin
Has rashes / marks on body
Has sweaty skin
Has puffy skin

Moving around a lot
Being very still
Is in pain or discomfort
Saying that somewhere hurts

Pee/ poo is different
Eating/ drinking is different
Vomiting

Does this call need to be a medical emergency?

No. Calling the Rapid Response Team means that you are worried about your child and need urgent support. You know your child best. There is no wrong call.

Will I offend staff if I make this call?

No. We want patients & families to be a part of the care team. You know your child best, and we want to work together so you and your child have the best hospital and care experience.