

Feedback From The Missouri Police Chief's Association Conference Presentation  
(December 4, 2018)



*"The information provided was much more detailed than anything I've received in the past, including specific case citations. As a law enforcement officer for nearly 40 years, I've watched communications change dramatically. Social Media Attorney Fiedelholz shines a bright light on the need for education to avoid liability in social media situations."*

Chief Jan Zimmerman, Raymore Police Department, MO

*"Very In-depth and targeted course that exposes the many legal potholes in social media usage."*

Patrick Bonnot, Missouri Municipal Trust (MIRMA)

*"This was 8 hours of interesting training in social media law training that I never had before. This new information can protect reputations and checkbooks."*

Chief Christopher M. Carriger  
Oronogo Police Department, MO

*"Good references to important caselaw and back-up information on social media liability. Your course contained a lot of new information I wasn't aware of."*

Chief Matthew Steward, Joplin Police Department, MO

*"This course contained more case law and more specifics on developing a social media policy than any of my previous training. Following your class, I will definitely consult with a media attorney and reconstruct my social media policy."*

Chief Greg Dagnan, Carthage Police Department, MO

*"This was great legal information. Your course was comprehensive training on the legal landscape of social media that is essential...your strategies could save and protect an officer's career and help with using social media for meaningful, and lawful community engagement."*

Chief Gary Hoelzer, City of Town and Country Police Department, MO

*"My previous training had not been this in-depth and with this much specificity. Lots of great information. I wish I had brought my administrators and PIO so they could hear it for themselves rather than hear it second-hand from me."*

Major David Flannigan, Missouri State Highway Patrol, MO

*"Mark, this was my first social media training course and I thought it was well done."*

Chief Randy Halstead, Lebanon Police Department, MO

*"Every command staff and police officer should take this class, it will give you a better understanding of the law and cases that relate to social media as opposed to guessing what content you can post."*

Chief Mike O' Day, Osage Beach Police Department, MO

*"This was a much more detailed course and good examination of case law. You provided valuable information on a developing topic."*

Chief Travis Forbes, Lee's Summit Police Department, MO

*"This was my first course on social media law and it was an eye-opener."*

Chief Doug Johnson, Foristell Police Department, MO

*"This was a good in-depth social media course based on case law."*

Chief Bob Muenz, Blue Springs Police Department, MO

*"Mark, keeps you awake. The best 8 hours of training ever."*

Steven Jones, North County Cooperative Police Department, MO

*"Mark, your information on the dangers of a "generalist" social media policy was a new message I haven't heard before. In-house training on social media law is lacking throughout the industry."*

Chief Jeff Matthews, Branson Police Department, MO

*"Mark, I never had a class like this before. Your new information will help me to recognize the need to address the issue of social media liability."*

Chief Craig Alexander, Kimberling City Police Department, MO

*"Mark, this was a much more informative course than my previous training. Your new strategies were a real eye-opener in the social media world we live in today."*

Chief Steve Dalton, Branson West Police Department, MO

*"This social media course was much more detailed information that we are used to. The depth was amazing!! Hearing the conversations, I think Attorney Fiedelholz woke-up a lot of chiefs."*

Chief Brian Kniskern, Knob Noster Police Department, MO

*"This was fantastic training. A must-have for today's law enforcement leaders."*

Chief Jim Lynch, Raytown Police, MO

*"This course was different from my previous training in three areas: 1) more specific on relevant case law; 2) great policy examples; and 3) most important, the speaker was very passionate about this topic."*

Ken Kennedy, MSSU Police Department, MO

*"Mark, your course was very different from my previous training because your course went into much more detail on the legal issues of social media and how to protect both employers and employees."*

Chief Troy Link, Moberly Police Department, MO

*"Mark here's what I like about your social media law training the most: the fact that you are a media attorney specializing in social media law, new message on avoiding model policies, your case law citations to support what your strategies and identifying and eliminating social media myths that lead to costly lawsuits."*

Mayor and Former Chief Kris Turnbow, City of Raymore Police Department, MO

*"What made this course different is the case law as opposed to theory of how to engage the public for public relations. I immediately realized after your presentation how inept the social media policy is that we have. Also, I now realize the potential for damages found against me, our department and our city."*

Ast. Chief James B. McMillen, Sikeston Department of Safety, MO

*"What was different about this course is that you gave up to date case law on social media that I didn't know."*

Steve Myers, Fulton Police Department, MO

*“This course was much more in-depth than my previous training. You caught my attention on our social media policy. I intend to immediately review social media policy when I return to my office. Also, I thought your handout material was very good and instructive.”*

Chief Michael J. Hasty, Gladstone Police Department, MO