

FRONTIER HEALTHCARE CONFERENCE

June 21-22, 2023
DoubleTree Hotel - Billings, MT

PARTNERING FOR FRONTIER HEALTH



Join us!

The Frontier Healthcare Conference was born from the idea that small healthcare organizations in frontier sized communities experience different situations and struggles than small healthcare organizations in rural defined communities.

Overview

Conference Description

The Frontier Healthcare Conference was born from the idea that small healthcare organizations in frontier sized communities experience different situations and struggles than small healthcare organizations in rural defined communities. Critical Access Hospitals (CAHs) are vastly different throughout the nation, and frontier communities' experiences differ from even their rural neighbors.

Who Should Attend

The conference is intended to provide valuable information, education, and networking opportunities to leaders from CAHs in frontier communities. Networking may also include conversations with representatives from respective Congressional Delegations.

Participation is encouraged for CEOs/Administrators, Board Members, and Staff Leaders from these types of facilities that may be either private facilities (ex. Private non-profits) or government-managed (ex. County-owned). Services might include: inpatient and long-term care; outpatient services for both primary care and ancillary services; home health and visiting nurse services; etc. Please review the attached agenda to determine whether topics included are meaningful to your organization.

Additional Information

Our staff considered input from executive leaders of frontier CAHs in Montana while developing this program and understand that situations vary from community to community and from state to state. Therefore, in an effort to ensure the most beneficial programs to participants, our staff will seek feedback and input for future conferences.

Frontier Defined

According to the Centers for Medicare and Medicaid Services (CMS), frontier is defined as: counties having a population density of six or fewer people per square mile. There are other significant factors to consider as well: (1) Distance from a population center or a specific healthcare service; (2) Travel time to reach a population center or service, especially considering geographic barriers or inclement weather; (3) Functional affiliation with other hospitals; (4) Availability of paved roads; and, (5) Seasonal changes in access to healthcare services.

Continuing Education

MHN will provide certificates of attendance for each session. While the Montana Board of Nursing Home Administrators did not grant prior approval for CEs from this conference, it will meet all requirements established by the Board for continuing education. Therefore, Montana Nursing Home Administrators should be able to present their conference certificates for the Board when documenting CEs. Participants from states other than Montana are encouraged to contact their Boards of Nursing Home Administrators to identify their requirements for documenting CEs. Additionally, conference sessions will be eligible for CEs with the National Association of Healthcare Executives. All other CE standards should be researched individually for participants' professional organizations.

Conference Accommodations

We have two blocks of rooms: one block is at the DoubleTree Hotel (where the conference is being held), and the other is at the Best Western Plus ClockTower Inn which is across the street from the DoubleTree. [Click here](#) to obtain a room reservation at the DoubleTree or [click here](#) to reserve a room at Best Western Plus no later than June 1, 2023.

Registration

MHN's non-profit, Rural Health Development, is a member of the HIMSS Montana Chapter. Both MHN and HIMSS MT have supported frontier healthcare in Montana for many years. The 2023 Frontier Healthcare Conference will provide a unique opportunity to collaborate in an innovative way to bring valuable information and resources to frontier healthcare leaders throughout the region and in neighboring states. The common themes of supporting healthcare change and sharing information and services is paramount in both MHN's and HIMSS MT's Mission statements. Leaders in both organizations are excited to collaborate on this conference and create a synergistic environment of learning and networking for frontier healthcare facilities.

Registration to attend the Frontier Healthcare Conference is \$150 per participant which will include lunch on Day 1 and breakfast and lunch on Day 2. Space is limited so interested individuals are encouraged to register early to save a seat. Guest room reservations are not included in the registration fee. Please note that some registrations are eligible for discounts. Find more about the conference, hotel room blocks, sponsorship opportunities and vendor registration by clicking [here](#).

Registration Deadline is June 6, 2023!

Use the following links to complete registration and book your hotel.

1.

Click here to register

Non-member: \$150

MHN or HIMSS MT members: \$75

Veteran/College Student: \$30

2.

Click here to book your hotel

Sponsorship and vendor opportunities also available!

3.

Click here to see sponsor/vendor opportunities

Register early!

Registration Deadline is June 6, 2023!

Continuing education credits may be available commensurate with the extent of participation in training offered. Each conference session will provide certificates with appropriate CEs granted based on time associated with the training.

Agenda - Day 1

10am Open for vendors to set up tables/booths

11am General Session – Welcome, Introductions, Conference Overview

11:15am-12:15pm Opening Keynote, Dennis Wagner

A native Montanan and former senior executive with the federal Centers for Medicare and Medicaid Services (CMS) and the Health Resources and Services Administration (HRSA), Dennis Wagner will join with us to share insights and practical strategies for expanding the leadership capabilities necessary for each of us to survive and thrive in these challenging times. This will be a highly interactive and engaging session, using All Teach All Learn methods. Dennis will help conference participants to better understand and act on the powerful distinctions between the necessary **roles** of **Observer**, **Administrator**, **Manager**, and **Leader**; to increase our own levels of **Initiative** and that of others in our organizations; and to get clear about how to perform and foster more **Real Work**. Come to this session -- and this conference -- prepared to learn, engage, interact, and "try on" some uplifting leadership mindsets and methods. Plan to share your own wisdom and leadership strategies, and to make and secure commitments aimed at increasing our action, initiative and effectiveness as rural healthcare leaders.

12:15-1pm Networking Luncheon – Opportunity to Visit Vendor Tables and Network

1-2pm Explore Healthcare Quality, Health Equity and Data – Mountain Pacific Quality Health Foundation

This collaborative presentation will review what a Quality Improvement Organization (QIO) is and what they can do for rural and frontier communities by identifying opportunities to engage in partnerships to promote healthy communities. Both organizations will demonstrate data and analytics information to help identify health disparities across the rural landscape to encourage strategic connections to address common concerns.

2-2:10pm Break

2:10-3:10pm Policy Update, Legislation, & Regulations – The National Rural Health Association (NRHA)

The NRHA will provide information on the state of healthcare in frontier America from a policy standpoint. Participants will hear about the initiatives NRHA is focusing on to impact the provision of frontier health, as well as have an opportunity to provide input on future policy directions.

3:10-3:20pm Break (Check-in)

3:20-4:05pm Interstate Frontier Roundtable Discussion – Facilitated by Jack King

Montana Health Network (MHN) will initiate a Roundtable Discussion about what could really make a difference in the viability and survivability of frontier healthcare. The discussion will include an overview of initiatives identified by MHN's Frontier Facilities group that could potentially benefit frontier healthcare with long-term survivability. Depending on attendance, participants will break into smaller groups and consider questions about the state of frontier healthcare and how to improve the future of healthcare in frontier communities. Discussions will include opportunities to discuss across state lines the real issues facing frontier facilities in their day-to-day operations. Attendees should come prepared to discuss ideas on financial management, clinical and administrative operations, quality initiatives, policy issues, and workforce management.

4:05-5:30pm Policy Presentations & Discussions with Congressional Delegations

4:05-5:05pm HIMSS Policy Presentation

Virtual presentation from the government affairs team reviewing top priority health and technology issues for live discussions with local policy teams.

This session will give healthcare leaders an opportunity to share items identified during the Frontier Roundtable and other important frontier healthcare issues with representatives of congressional delegations. Time will be allocated to allow discussion and open conversations about the most important issues facing frontier healthcare.

5:30-7pm Networking & Cocktails – Sponsored by Hylant
Dinner will be on your own. Opportunity to visit vendor tables.



Agenda - Day 2

7am Breakfast Buffet & Networking

8-9am Breakout Sessions

- **Source of Vision and Bold Aims** – Dennis Wagner will present information about how a compelling and actionable leadership vision comes from the intersection of our Circle of Influence, combined with the Needs of Others. Attendees will gain insight on how servant leaders effectively marshal and grow our Circle(s) of Influence in order to meet the true and compelling needs of others – a great way to spend our life's energy. Dennis will also discuss how aims create systems and systems create results. Attendees will discover how to use this counterintuitive truth to establish big goals, and to stand for and generate results and impact at far greater scale than most of us imagine is possible. Pursuing Bold Aims is incredibly rewarding work and gets at the heart of what so many of us aspire to accomplish in life. (Leadership & Workforce Development Track)
- **Money and Time** – Panel discussion on funding opportunities to support frontier healthcare, health education, and the technology to save time and hopefully money. Panelists include Steve Troendle from USDA, Dianna Linder from Billings Clinic, Cindra Stahl with the Montana Office of Rural Health, and Charie Faught from Montana Technological University. (HIMSS Track)

9-9:10am Break

9:10-10:10am Breakout Sessions

- **Dimensions of Leadership and Flipping Negative Energy** – Dennis Wagner will discuss the 5 Dimensions of Leadership and how leaders embrace accountability for work in five different dimensions: Up, Down, Sideways, Process, and Public. Attendees will gain summary knowledge and insight on how to perform effectively in each of the key dimensions. Dennis will also share insights about flipping negative energy which can be a tremendous asset. Attendees will discover how to see the potential good in negative energy; learn methods for channeling this energy into forward progress, to the benefit of both the source of the negative energy and to the larger good. (Leadership & Workforce Development Track)
- **Health Information Exchange** – Supporting Health and Healthcare in Frontier Communities – Ben Tyrrell, CEO of BSCC and Michelle Suiter, Director of HIE at Utah Health Information Network (UHIN) will discuss the future of HIE and the valuable use cases for rural and frontier populations. (HIMSS Track)

10:10-10:20am Break (Check-out)

10:20-11:20am General Session – Cyber Liability Issues for Healthcare Organizations

Hylant will provide an explanation of the various exposures and risks associated with Cyber Liability and security protocols to protect your organization and ensure a properly structured insurance coverage program.

11:20am-12:15pm Lunch – Sponsored by Hylant – Networking Opportunities Available

12:20-1:20pm Breakout Sessions

- **Financial Challenges and Strategic Responses for Rural Healthcare** – Wipfli – This session will include a discussion and review of the results of a nation-wide survey of more than 100 rural providers conducted by Wipfli. Eric Volk and Katie Jo Raebel will share top issues identified by the survey and provide strategies that rural hospitals and RHCs can explore to mitigate these new challenges. (Health Operations Track)
- **Electronic Quality Measures** – This session will be a roundtable discussions about Quality Improvement and the use of electronic Quality Measures and reporting. (HIMSS Track)

1:20-2:20pm General Session – Tele Health in Frontier Facilities

This session will provide insights about what might be next for tele health services now that the public health emergency is over. The panel of experts will also discuss information about the tele health landscape and offer perspective about opportunities for frontier facilities to provide tele health services. They will lay the groundwork of a "how to" for frontier healthcare organizations consider as they seek to conduct tele health visits in their own facilities.

2:20-3pm Review, Wrap-up & Closing – Evaluations

The Frontier Healthcare Conference is packed with important information, learning, and peer networking. Facilitators from Ovation Healthcare will assist attendees to put the information and tools into motion to ensure the long term viability of healthcare in frontier communities.

Thank you

**FOR ATTENDING THE
FRONTIER HEALTHCARE CONFERENCE!**

MHN's Mission:

To support and influence the evolution of healthcare organizations, and enhance the well-being of individuals and communities through: Networking to establish bonds and trustful relationships between healthcare executives; Shared services and shared products to bring value through cost savings and efficiencies; and Research and development of products and services.

HIMSS Mission:

Reform the global health ecosystem through the power of information and technology.

HIMSS Vision:

Realize the full health potential of every human, everywhere.

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