

UNIVERGE BLUE®

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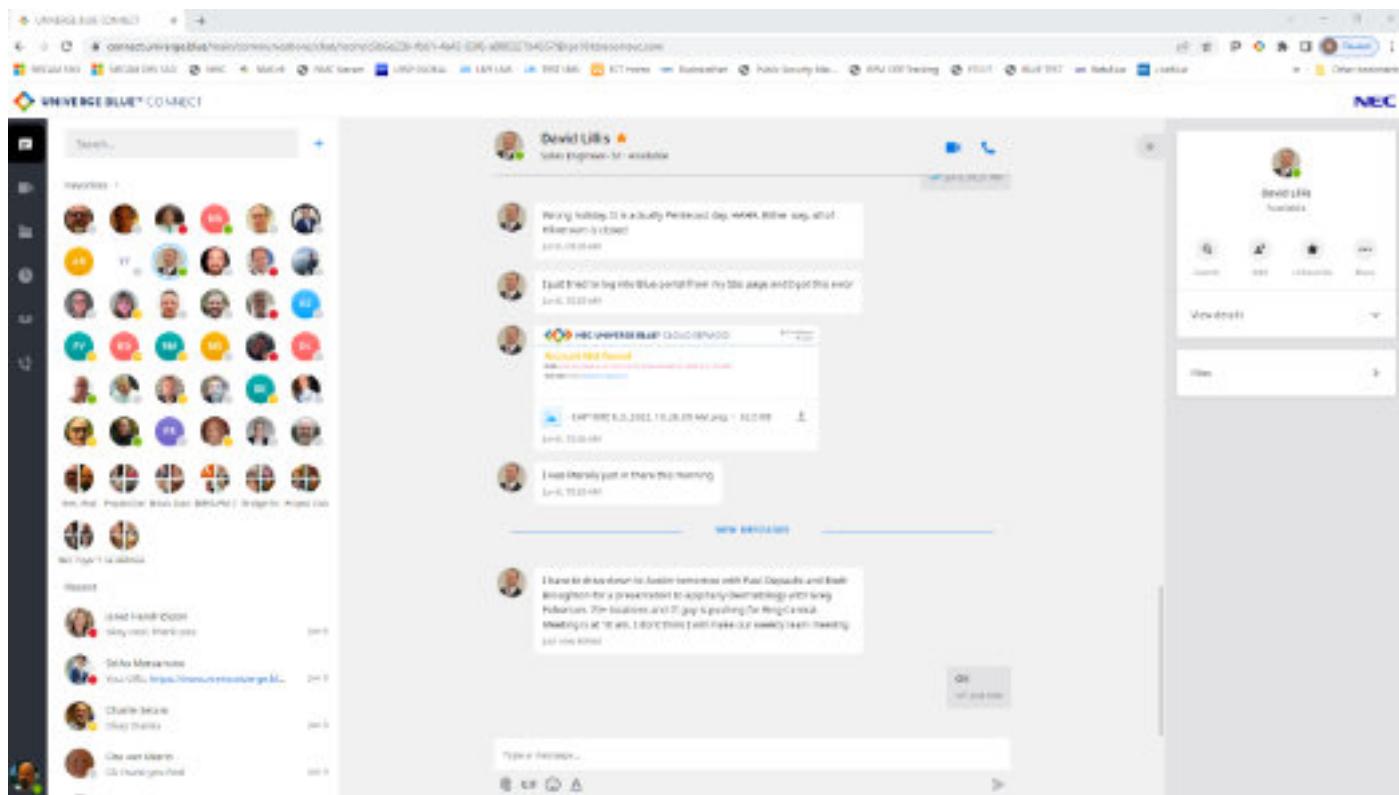
Chrome Browser Based Desktop Released

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Introduction

NEC Corporation of America is pleased to announce the release of UNIVERGE BLUE CONNECT Browser Based Desktop. This new feature provides a solution for Chromebook users or others who cannot (or do not want to) download and install an application to their PC/MAC.



The CONNECT Web application looks and feels the same as CONNECT desktop application but runs in a Chrome browser. It supports nearly the same feature set, with one exception: ENGAGE Agent tab is currently not available yet within the web application. CONNECT Web application is only supported in the Chrome browser. It is NOT currently supported on mobile browsers or on any non-Chrome desktop browser (Edge, Firefox, Safari, etc.) Just like the CONNECT desktop application, users can place and receive calls, see who is available, chat with colleagues, share screens, start video calls, and share files all from their Chrome browser—in the office or on-the-go. Note: Combined UC+CC is currently NOT supported within the Chrome Web Application but is coming soon!

- One application for collaboration –streamline applications with a single location to collaborate and engage in business conversations online
- Increase efficiency – quickly find and connect with coworkers when and how you want to

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Stay connected on-the-go – take your conversations, files and meetings with you so you can keep business moving forward no matter where you are or what app permissions you have

Any CONNECT User can login to the CONNECT Web Browser application by going to the following URL. Nothing to install, just click, read the information on the first page presented, select your calling mode (PC or Desktop Phone) and login.



<https://connect.univerge.blue>

For additional information refer to the following Knowledge Base Articles:

- https://support.univerge.blue/app/articles/detail/a_id/26122 - Covers general information about the App.
- https://support.univerge.blue/app/articles/detail/a_id/26192/kw/CONNECT%20Web%20App – Trouble shooting guide with the web app.

Note, if you have multiple Web Tabs open in your Chrome browser and you receive an incoming call, you will receive multiple call notifications in each browser tab but once you click on one the others will disappear. This is a normal function within the Chrome browser.

Sincerely,

Clarktel Telecommunications, Inc. and

NEC Cloud Services Product Management NEC Corporation of America