

ARE YOU READY?

PREVENTIVE MAINTENANCE IS THE BEST!

To keep your business telephone system in good working order, it is important to have a factory certified technician perform an annual preventive maintenance service. Preventive maintenance keeps your telephone system in good working order, prevents costly system outages, keeps your telecom costs to a minimum and extends the life of your communication system.

Your telephone system consists of three major components the main control unit, telephone sets, and the wire connects the telephones to the control unit. A summary of the three components are outlined below.



The Main Control Unit

Sometimes referred to as the brain or phone box, the main control unit is typically located in the utility closet in a smaller business. For midsize to larger organizations the main control unit is located in the computer network equipment room.

The main control unit consists of a central processor, software programs, common control, input output circuits, switching circuits, analog, digital, and IP station interface circuits.

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Clarktel Telecommunications is a full service telecommunications and security company serving the state of Ohio.

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Telephone Sets

Depending on the type of business a variety of telephone sets may be connected to your telephone system. The telephone sets could be plain old single line sets like a common house phone, a multi-line set, a VoIP set, or a mixture of all three.

Telephone Wire

The telephone wire typically a category 3, a category 5, or a category 6 connects the telephone sets to the main control unit.

Why Schedule Preventive Maintenance

Preventive maintenance gives you the benefit of improved system performance. Preventive maintenance can decrease and optimize downtime. Decreasing equipment downtime is a benefit that saves time in maintenance and day-to-day operations. Essential components of our preventive maintenance program consist of:

- Database backup of PBX and voicemail
- Internet and phone line testing
- Toll Fraud prevention updates
- Software updates
- Software Bug fixes
- Minor moves add and changes

Equipment downtime is decreased and the number of major repairs are reduced by having preventive maintenance performed at least once a year.