A change is coming to MyACCESS

Verify your identity with **IDMe.**

Beginning December 17, the Florida Department of Children and Families will begin verifying your identity through IDMe when you log in to your MyACCESS account to apply for or renew benefits. This added security measure helps protect your identity and personal information. We encourage you to complete verification now so you are ready for the upcoming requirement.

GET READY NOW.

December
17

Verify Your Identity Before December 17.

Create your IDMe account now to prepare for the upcoming requirement. Learn more at IDMe.

Get started with IDMe ↗

Already have an IDMe account?

WHO

Anyone logging into MyACCESS or creating a MyACCESS account must verify their identity to apply for or renew benefits, including the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and Medicaid.

WHAT

You will be asked to verify your identity through IDMe when you sign on to your MyACCESS account. This added step helps protect your personal information and prevent someone else from using your identity to apply for benefits.

IDMe is a secure identity verification service used by government agencies, including the Internal Revenue Service (IRS) and the Social Security Administration (SSA).

Already have an account?

If you already have an IDMe account from another organization, you can use that same account to verify your identity for MyACCESS. You do not need to create a

new one.

What you may be asked to provide

As part of verification, IDMe may ask you to upload a photo of an identity document (like an ID card) and take a photo of yourself. Your images are used only to compare you to your identity documents and they are not stored.

> **Verify your own identity.** The individual whose identity is being verified must complete the IDMe identity verification process themselves.

WHEN

Starting December 17.

Starting December 17, IDMe verification will be required before you can apply for or renew benefits. If you do not already have an IDMe account, we encourage you to create an account to complete verification now so you are ready for the upcoming requirement.

Frequently Asked Questions

Is IDMe identity verification required?

When should I create an IDMe account?

Can a third-party representative, family, friend, or authorized representative complete IDMe identity verification for someone else?

What if I have trouble verifying my identity?

Where can I get started or find more information?

How can I verify my account if I don’t have a camera phone?

Can I opt out of using IDMe to verify my identity?

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