

New York State Food Delivery Services - April 2020

DoorDash:

<https://www.doordash.com/en-US>

Estimated time of arrival depends on address.

“If you are vision-impaired or have another impairment covered by the Americans with Disabilities Act or a similar law, and you wish to discuss potential accommodations related to using the DoorDash platform, please contact 1-855-300-8985.”

<https://www.doordash.com/accessibility/>

Support site - https://help.doordash.com/s/?language=en_US

Grubhub:

<https://www.grubhub.com/>

Estimated time of arrival depends on address.

“Grubhub helps you find and order food from wherever you are. How it works: you type in an address, we tell you the restaurants that deliver to that locale as well as showing you droves of pickup restaurants near you.”

COVID-19 safe and responsible ordering questions -

<https://www.grubhub.com/help/contact-us/safe-and-responsible-ordering/1aIKSY0DTwkZKlZHT3DkSk>

Instacart:

<https://www.instacart.com/>

Online grocery shopping with same-day delivery and pickup services.

Estimated time of arrival depends on address.

help@instacart.com

Call us: 1-888-246-7822

Postmates:

<https://postmates.com/>

COVID-19 safe and responsible ordering questions -
<https://support.postmates.com/buyer/articles/360040931531-article-Coronavirus--COVID-19--Response>

Help contact -
<https://support.postmates.com/buyer/contact-us/help>

Locations:

<u>Location</u>	<u>DoorDash</u>	<u>GrubHub</u>	<u>Instacart</u>	<u>Postmates</u>
Albany	yes	yes	yes	yes
Bath	no	no	no	no
Binghamton	yes	yes	yes	no
Buffalo	yes	yes	yes	yes
Cooperstown	no	no	yes	no
Cortland	yes	Yes (limited)	yes	no
Ellicottville	no	no	no	no
Elmira	Yes (limited)	Yes (limited)	yes	no
Geneseo	no	no	yes	no
Geneva	Yes (limited)	Yes (limited)	yes	no
Goshen	yes	yes	yes	yes
Ithaca	Yes (limited)	yes	yes	Yes (pickups)
Jamestown	no	yes	yes	no
Johnstown	no	Yes (limited)	Yes	no
Liberty	no	no	yes	no
Middletown	yes	yes	yes	yes
Monticello	no	no	yes	no
Nassau County	yes	yes	yes	yes
New York City	yes	yes	yes	yes
Olean	no	no	yes	no
Plattsburgh	yes	Yes (limited)	yes	no
Potsdam	no	no	yes	no

Poughkeepsie	yes	yes	yes	yes
Rochester	yes	yes	yes	yes
Rockland County	yes	yes	yes	yes
Suffolk County	Yes (limited)	yes	yes	yes
Saratoga Springs	Yes (limited)	yes	yes	yes
Springville	no	no	yes	no
Syracuse	yes	yes	yes	yes
Utica	yes	yes	yes	Yes (limited)
Watertown	yes	Yes (limited)	yes	no
Westchester County	yes	yes	yes	yes

Compiled by Niagara University Disability Awareness Training
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