all Chicago
making homelessness history

# Chicago Coordinated Entry System Access Points Information

Access Points provide Coordinated Entry assessments and updates on a walk-in basis. Please contact Access Points in advance to confirm hours.

| Agency | Address | Phone | Hours |
|---|---|---|---|
| **North:** Heartland Alliance Health – Uptown | 4009 N. Broadway Chicago, IL 60646 | 224-545-9219 | **Mon, Tues, Thurs, Fri:** 9:00 AM – 3:00 PM<br>**Wed:** 10:00 AM – 3:00 PM |
| **North:** Nourishing Hope – Sheridan Market | 3945 N. Sheridan Chicago, IL 60613 | 773-550-2972 | **2nd & 4th Mondays:** 10:00 AM – 1:00 PM<br>**Tues – Fri:** 10:00 AM – 1:00 PM |
| **Northwest:** Nourishing Hope – El Mercadito | 3533 W. North Ave. Chicago, IL 60613 | 773-550-2972 | **1st & 3rd Mondays:** 12:00 PM – 3:00 PM |
| **West:** Franciscan Outreach<br>*Ask for Franciscan Outreach on the 1st Floor* | 10 S Kedzie Chicago, IL 60612 | 312-746-5642 | **Mon – Fri:** 9:00 AM – 4:30 PM |
| **Southwest:** Phoenix Foundation | 5300 S. Pulaski Chicago, IL 60623 | 773-457-4429 | **Mon & Tues:** 8:30 AM – 4:30 PM<br>**Wed:** 8:00 AM – 11:30 PM |
| **Southwest:** Phoenix Foundation | 2456 W. 71st St. Chicago, IL 60629 | 773-457-4429 | **Wed:** 1:00 – 4:30 PM<br>**Thurs & Fri:** 8:30 AM – 4:30 PM |
| **South:** Featherfist | 2255 E. 75th St. Chicago, IL 60649 | 773-721-7088 ext. 219 | **Mon – Fri:** 8:00 AM – 3:00 PM |
| **South:** Matthew House | 3722 S. Indiana Chicago, IL 6-0653 | 773-536-6628 | **Mon – Fri:** 6:30 Am – 11:00 AM & 1:00 PM – 4:30 PM |
| **South:** Heartland Alliance Health – Englewood | 5501 S Halsted Chicago, IL 60621 | 464-927-9937 | **Mon, Tues, Fri:** 9:00 AM – 1:00 PM |

Updated September 2024

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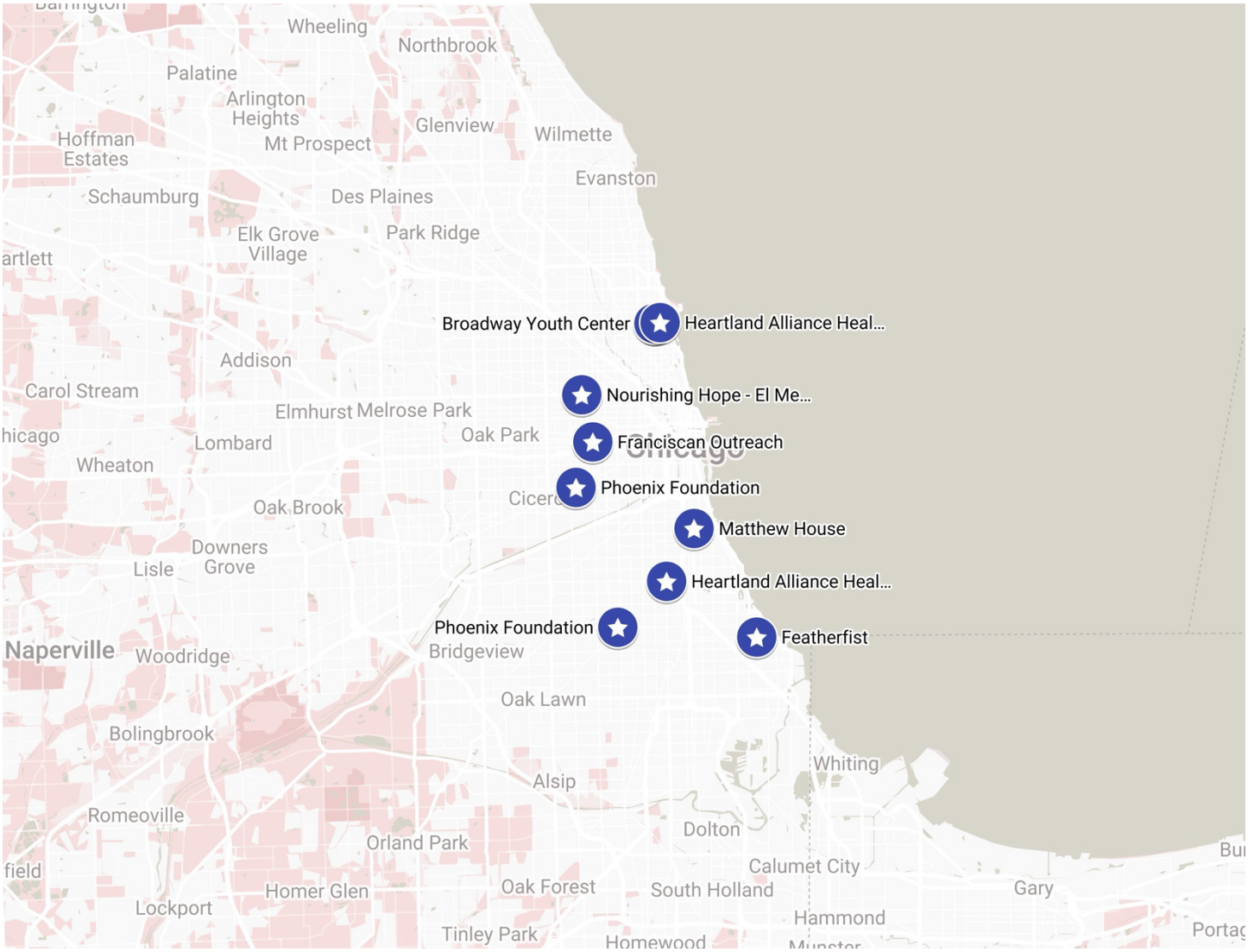
| **Youth 12-24 (Minors receive limited services):**<br>Broadway Youth Center | 1023 W. Irving Park<br>Chicago, IL 60613 | 774-388-1600 | **Mon, Tues, Thurs, Fri:**<br>9:00 AM – 3:00 PM<br><br>**Wed:**<br>1:00 PM – 5:00 PM |

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