

3rd Annual

Challenges in Healthcare: Focus on Resilience



The overall purpose of this program is to enable participants to integrate care and communication strategies into everyday practice to address the complex needs of patients. Community agencies and resources will also be present.

Thursday, September 27, 2018
8:00 am - 4:30 pm ■ Burgundy Basin

Speakers:

- **Sayeh Rivazfar** (Keynote), NY State Police Investigator – will speak about "Trauma & Resilience: A Personal Experience."
- **Scott Ostrowski**, LCSW Supervisor of Counseling and Trauma Services, Family Counseling Services of the Finger Lakes – will discuss "Adverse Childhood Experiences."
- **Donna Berryman**, BS, MLIS, ED.D, Health Science Literary Services, UB – will speak about "Health Literacy, Better Communication and Resilience."
- **Michael Mendoza**, MD, MPH, MS, Monroe County Commissioner of Public Health – will discuss "The Public Health Perspective on Resilience During a Drug Epidemic."
- **Mae Fox**, BSN, RN, CCH, CWC – will present "Caregiver Self Care."

Contact hours will be provided by:

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

An application for Social Work Continuing Education Hours has been submitted to the URM Center for Experiential Learning. Determination of credit is pending.

Attendance at the entire program is required (no partial credit can be awarded).

\$85 per person includes lunch and refreshments.

**Online payment and registration due
Sept. 1, 2018 at ThompsonHealth.com/Tools.**

Presented by UR Medicine's Wilmot Cancer Institute's Sands Cancer Center at Thompson Health and UR Medicine Home Care.

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Call (585) 396-6780
for more information.