

DO YOU HAVE A QUESTION?

- **General Calls**
- **Assistance with VIP portal**
- **Clearance to Market Status**
- **General Benefit Information**
- **ID Card Requests**
- **Marketing Materials**
- **Medicaid Verification**
- **MARx/LIS Verification**
- **A&B Medicare Verification**
- **Member Concerns**
- **FlowFinity for Ipad**
- **Electronic Enrollment for other tablets**
- **Application Status** - (if there is a concern, not for commission purposes)
- **General commission questions** - (Specific questions need to be submitted via the inquiry system)