

Script for Screening of Patients Prior to Coming into Primary Care

Screen the patient on the phone no more than 24 hours prior to their appointment (ideally the same day):

- 1. Have you traveled outside of PEI in the last 14 days or had recent contact with a Covid positive individual?**
- 2. Has anyone in your household traveled outside of PEI in the last 14 days or had recent contact with a Covid positive individual?**
- 3. Do you have a new onset of symptoms, including new onset of fever without an alternative explanation or new or worsening cough, sore throat, runny nose, unusual fatigue, shortness of breath, chills, headache, myalgia (muscle pain), or acute loss of sense of smell or taste without an alternative explanation? - if yes, refer to cough and fever clinic**

If the patient answers **YES** to #3, advise the patient to call 811 to be booked in for an appointment at the Screening and Cough and Fever Clinic for screening and assessment. Alternatively, the **physician/NP** can send an email to Coughandfeverclinic@gov.pe.ca (please red flag email) and the patient will receive a call with an appointment. Please include the patient's name and contact info (best telephone number to be reached at). **The patient must be symptomatic to be sent to the clinic.**

If the patient has symptoms and you are unsure if they should be directed to the Screening and Cough and Fever Clinic, please direct the call to a Nurse for triage or to the patient's clinician for further direction. Patients with respiratory symptoms who are > 2 years of age should NOT be booked in to our clinics.

If the patient is a child <2 years of age and has a fever, cough or other respiratory symptoms, please direct them to the ED at PCH or QEH (***see note below re: PCH ED***).

If the patient is booked for an in person appointment, ask if anyone will be accompanying them to their appointment and advise that this person will need to be screened as well. Please note this with the appointment.

For patients that must come in to the health center for an appointment, please rescreen on their arrival with questions #1, 2 and 3 above. If they answer YES to question #1 or #2 above, > have the patient perform hand hygiene and don a mask whether they have symptoms or not.

Individuals who must accompany the patient must also be screened, perform hand hygiene and put on a mask if they answer YES to question #1 or #2. If they answer YES to question #3 above they are to be advised to call 811 to be booked in for an appointment at the Screening and Cough and Fever Clinic.

Once patients arrive, the medical secretary (or LPN/RN/Clinician if a clinical assessment is required) should have patients wash their hands, don a mask (if applicable) and take them immediately (or as soon as possible) to an exam room. All surfaces used/ touched by this patient should be wiped down upon their leaving.

Other information that you may require:

Any Islanders who have traveled outside of PEI must self-isolate for 14 days following return to PEI.

There is a self-assessment tool on the government website.

<https://www.princeedwardisland.ca/en/service/self-assessment-covid-19>

Those with symptoms who cannot reach their primary care provider should be directed to call 811.

Those requiring immediate medical attention should call 9-1-1.

If you must send a patient to PCH/QEH ED, please follow these directions:

- **If you call a client and they are very symptomatic and high risk for COVID (hx of exposure/awaiting testing results) and they need to go to hospital for ED services, please follow the directions below and identify the mode of transportation (ie ambulance or car)**
 - QEH – follow usual process
 - PCH – please notify the nursing supervisor at 902-438-4540 and the mode of transportation the patient will be taking. If unable to reach this number, use alternate number 902-303-7893

For general questions about COVID-19, call [1-800-958-6400](tel:1-800-958-6400)

More information on government website <https://www.princeedwardisland.ca/en/topic/covid>