

MEMORANDUM

TO: All Health PEI staff and physicians, Executive Leadership Team, and Leadership Forum
FROM: Tanya Tynski, COVID-19 Joint Response Team Planning Section Chief
DATE: April 28, 2020
SUBJECT: Virtual Care Video Platform – Expanded to Home Care, Long-Term Care, Public Health and Primary Care programs

Virtual Care Platform Expansion

Access to government licences for the virtual care platform, Zoom for Healthcare, is expanding to include home care, long-term care, primary care programs and public health nursing. These additional service areas will be rolled out over the next two weeks.

Implementation Dates

- Long-term care and home care – April 29, 2020
- Primary care programs (examples COPD and diabetes programs) and Public Health Nursing – May 4, 2020

To request a license, please click on this link: [REQUEST YOUR LICENCE](#)

Since its launch on Thursday, April 9, more than 260 health-care providers (physicians, NPs and mental health / addition professionals) have now registered for a Zoom for Healthcare licence.

Live Drop in Zoom for Healthcare Question & Answer Session

When: Every Wednesday | Noon – 1 p.m.

Those who currently hold a Zoom for HealthCare licence are invited to drop-in on weekly Zoom Question and Answer sessions to ask your questions or seek help in troubleshooting issues you may have. The sessions will be offered on the Zoom platform and when helpful live demonstrations to answer the question will be offered.

For sign-in details, contact virtualcare@ihis.org for the invitation and meeting number and password.

Patient Zoom for Health Care Information -- Coming Soon

Work is underway to produce more patient-friendly Zoom for Healthcare content including an updated patient's guide and a website designed to support patients in preparing to use Zoom for their health-care appointment.

More Information

For various Zoom for Healthcare resources, including a Health-care Professionals Guide to Providing Virtual Care and Your Technical Guide in Using Zoom for Healthcare visit <https://src.healthpei.ca/virtual-care>