

MEMORANDUM

TO: All Health PEI physicians
FROM: Dr. Kiley O'Neill and Christina Phillips, Unaffiliated Virtual Care Co-Leads
DATE: July 3, 2020
SUBJECT: Call for physicians to take part in Unaffiliated Virtual Care Clinic

Dear physicians,

As noted in our memo last week, Health PEI is planning to launch a new service for unaffiliated patients during the COVID-19 pandemic that will allow these patients to have access to care virtually. The Unaffiliated Virtual Care Clinic will connect patients with physicians using the Maple platform, which includes the ability to conduct patient visits using text, telephone or teleconference technology. The platform also includes a medical record, so that patients who use the service will have some continuity of care while waiting to join a family practice in the future.

We anticipate launching the program in mid to late July, and we are now asking physicians who are interested to sign up to take part. There are no minimum hours and no commitments necessary – physicians may pick up as many or as few patient appointments as fits their schedule.

To sign up, please respond to Maple directly at shelly@getmaple.ca and Maple will contact you to train you on the platform.

For those who are interested in receiving more information about the project prior to signing up, please contact Kiley O'Neill at kileyoneill@gmail.com or Christina Phillips at clphillips@ihis.org. If there is enough interest, we will arrange for a second Web Ex information session.

Thank you for your attention to this, as we work to bring a new and important service to connect Islanders to health care providers during this pandemic.

Sincerely,

Dr. Kiley O'Neill and Christina Phillips, project co-leads