

# AVAYA

## TECHNICIAN IN WASHINGTON, DC

**Position:** Avaya Technician

**Location:** Washington D.C. 20591

**Duration:** Contract to Perm

**Description:**

Analyzes, administers, and maintains telecommunications systems.

1. Evaluates, analyzes, administers and maintains voice, and data communications systems.
2. Reads and interprets circuit diagrams.
3. Prepares detailed specifications and flowcharts for implementation of new internal systems or modifications to vendor systems.
4. Completes Moves, Adds, and Changes on the telephone system.
5. May Install, test, adjust and troubleshoot equipment as necessary.
6. Monitors the operations of telecommunications systems and services of vendors.
7. Provides end-user training of telecommunications features and functionality.
8. Maintains current knowledge of relevant technologies as assigned.
9. Participates in special projects as required.

**Qualifications:**

- 2-5 years of related telecommunications experience.
- Must be able to walk, climb stairs, crawl under desk, lift and carry equipment.

- Avaya Aura Call Manager (Strongly Preferred)

**Education:** Bachelor's Degree in a related technical discipline, or the equivalent combination of education, technical training or work experience.

***Candidates must be US citizens and able to obtain and/or maintain a security clearance as a condition of employment***

Send Resume to [info@intellectualpoint.com](mailto:info@intellectualpoint.com)