

## A professional headshot of a woman with short, layered blonde hair. She is smiling and looking directly at the camera. She is wearing a dark, possibly black, blazer over a red and black patterned scarf. The background is a dark, mottled grey.

**Carmen Schwab**  
Water Cooler  
“Talk”

PM Session: 1:30 - 4:30 p.m.

## Register 3 - get 4th one free

No refunds after September 27th

The **Lego Build activity** brings the topic of communication to life and provides a great amount of application that we will break down and discuss during our time together.



- ♦ the importance of our **“WHY” in communication**
- ♦ the impact **body language** plays in communication
- ♦ how to **use your communication** to create Redwood Style connections, those that create trust, loyalty and **strong relationships!**
- ♦ best practices of **email communication**
- ♦ the different **communication styles** of those we interact with each day
- ♦ how to be more effective **clarify communication.**



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