



# FINANCIAL DISTRICT

The Toronto Region Board of Trade, working with industry and public health partners, has identified solutions and learnings to support the reopening of the Financial District safely, fully and sustainably. Our work has been focused on four areas in accordance with COVID-19 public health protocols: Safe Districts, Safe Workplace, Safe Buildings, and Safe Travel.



## SAFE TRAVEL

1

Everyone can take measures to decrease transmission risk on transit and rebuild confidence in transit safety. This can be done alongside active transportation methods, such as walking and cycling.



### BE PUBLIC TRANSIT SAFETY AWARE

Make yourself aware of the various COVID-19 safety measures taken by transit agencies to protect staff and riders, as well as transmission risk levels, to help rebuild your confidence in travel.



### ENGAGE IN SAFE TRAVEL

Transit operators have implemented demand-responsive bus services in addition to scheduled service, where there is a risk of crowding. Plan your trip accordingly, and always wear a mask.



### TAKE ADVANTAGE OF CYCLING IMPROVEMENTS

Toronto has a strong cycling culture, and many employers and building owners are expanding their bike storage options. The City has also expanded and upgraded cycle lanes around the core.

## SAFE DISTRICT

2

To provide safety and confidence in shared spaces — such as building concourses, transit stations, and food and retail locations — many building owners, managers and tenants are implementing practices to mitigate risk from COVID-19.



### COLLECTING CONTACT INFORMATION

Collecting the contact information of visitors helps organizations and Public Health units to trace people who may have been exposed to an infected individual.



### SCREENING FOR SYMPTOMS AND RISK

Screening at entrances or before arrival helps reduce the chances of an infected person entering a business and spreading the virus to others.



### EXPOSURE TRACKING

Digital tools are available to track movement and proximity indoors, enabling public health units, building owners or employers to quickly notify individuals of exposure risk.



## SAFE BUILDINGS

3

To mitigate viral transmission, buildings have taken steps to improve ventilation, air flow, and filtering in conjunction with other related measures.



### INCREASED OUTDOOR AIR IN HVAC SYSTEM

Virus particles can remain suspended in stale air. Building owners have improved ventilation by increasing the amount of fresh air circulating in their HVAC systems and enhancing air filters.



### LOOK FOR THE AQI (AIR QUALITY INDEX)

Various technologies are available to monitor air quality in a room, which can help build confidence in otherwise invisible ventilation systems.



### MAINTAIN OPTIMUM RELATIVE HUMIDITY

Research suggests that relative humidity between 40-60% is detrimental to the virus' survival. Building owners are regulating these levels in consultation with HVAC specialists.

## SAFE WORKPLACES

4

We can all maintain good hygiene and support social distancing throughout the day in the workplace. Measures are also in place to reduce the risk of congregation around elevators, in corridors, and other commons spaces, such as lunchrooms.



### EMPLOYER-PROVIDED PPE

Provide ready access to medical masks, face-coverings, gloves and any other PPE necessary in the workplace to help mitigate transmission.



### USE CONFIGURED INTERIOR SPACES

Employers are using a variety of controls to ensure physical distance of two metres between people at all times, including moving furniture and other obstacles to provide needed space around a workstation and create clearways for movement.



### SANITIZE HANDS REGULARLY

Make use of the sanitizer stations that have been placed at numerous entryways to buildings and in offices.



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