

How to access benefits during coronavirus: SNAP (food stamps), Medicaid, TANF & LIHEAP

If you lost a job or your hours were cut because of coronavirus (COVID-19), you may be eligible for SNAP (food stamps), Medicaid, cash assistance (TANF) or heating bill assistance (LIHEAP).

If you **need to apply for benefits**, please apply online using Compass (www.compass.state.pa.us): 800-692-7462. All of Pennsylvania's County Assistance Offices are closed to the public, but they're processing applications.

If you **already receive these benefits**, but you've lost income, you may be eligible for an increase in SNAP (food stamps) or TANF. All Pennsylvania County Assistance Offices are closed to the public. Don't go to the County Assistance Office! You should submit information about a change in income in one of the following ways:

- Online through Compass (www.compass.state.pa.us).
- Through the free mobile app, MyCompassPA.
- Call the Statewide Customer Service Center toll free at 877-395-8930.

If you **don't have paperwork from your job** (such as pay stubs or a letter about your hours), you should explain your loss of income in your own words. You can do that in the comments section of Compass.

If **ANY of your benefits are cut** (Social Security, SNAP, Medicaid, TANF and/or LIHEAP), or if **your application is denied**:

Call Legal Aid of Southeastern PA (LASP)'s Helpline at 877-429-5994 and leave a message. We will call you back. Or apply online at www.lasp.org/apply-here.

IF YOU LOST YOUR JOB, you also should apply for unemployment compensation at: <https://www.uc.pa.gov>.

If you have questions about Medical Assistance or other health insurance, please call the Pennsylvania Health Access Network helpline: 877-570-3642.