



MICA QA Assist is coming to Texas for local work; training set for April 28.

The Claims Review Team has been using MICA QA Assist, the automated invoice tool to inspect your program invoices for money being left behind. So far, the team has inspected over 3,000 claims and has seen average invoice values rising. The tool continues to give the Restore network an edge over the competition.



At the same time, the NFC task force has developed a set of rules for local work and has been testing those. That testing is now ready to move to the next stage and we are inviting all Texas franchisees to participate in the pilot. The goal is to make sure the tool is accurately finding missed items.

Training is scheduled for Texas franchisees Wednesday, April 28. Your BDC will reach out to you to discuss next steps.